



Cleveland Clinic Children's
Hospital for Rehabilitation



2013 Community Health Needs Assessment – Cleveland Clinic Children's Hospital for Rehabilitation

Founded in 1895 as Children's Fresh Air Camp of Cleveland, Cleveland Clinic Children's Hospital for Rehabilitation is a pediatric rehabilitation hospital with 25 staffed beds that provides inpatient and outpatient care for infants and children through age 21. The comprehensive rehabilitation hospital offers advanced medical and surgical care, sophisticated technology, research and education, with specialties in autism, dialysis, pain management, neurology and orthopaedics. The facility has been a part of Cleveland Clinic since 1998.

Cleveland Clinic's health system in Northeast Ohio consists of an academic medical center, two children's hospitals and eight community hospitals. Each hospital is dedicated to the communities it serves. We verify the health needs of our communities by performing periodic community health needs assessments (CHNAs). These formal assessments are analyzed using widely accepted criteria to determine and measure the health needs of a specific community. In accordance with Internal Revenue Code Section 501(r)(3), each hospital has conducted its own community health needs assessment.

Upon review of all of the community health needs assessments for all of our Northeast Ohio facilities, Cleveland Clinic has identified five community health needs that are present in the majority of hospital communities we serve. They are: Chronic Disease, Wellness, Access to Affordable Health Care, Access to Community Services, and Economic and Community Development.

Cleveland Clinic Children's Hospital for Rehabilitation identified all five needs in its CHNA.

We are pleased to share the following CHNA report with you.

**CLEVELAND CLINIC
CHILDREN'S HOSPITAL
FOR REHABILITATION
COMMUNITY HEALTH
NEEDS ASSESSMENT**



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INTRODUCTION

CHNA Purpose

In response to its community commitment, the Cleveland Clinic engaged Tripp Umbach to facilitate a comprehensive Community Health Needs Assessment (“CHNA”) for the Cleveland Clinic Children’s Hospital for Rehabilitation. The community health needs assessment was conducted between October 2011 and February 2012.¹

During the community health needs assessment process, the Cleveland Clinic Children’s Hospital for Rehabilitation collaborated with other Cleveland Clinic Health System hospitals:

- ☐ Cleveland Clinic Main Campus
- ☐ Cleveland Clinic Children's Hospital
- ☐ Euclid Hospital
- ☐ Fairview Hospital
- ☐ Hillcrest Hospital
- ☐ Lakewood Hospital
- ☐ Lutheran Hospital
- ☐ Marymount Hospital
- ☐ Medina Hospital
- ☐ South Pointe Hospital

This report fulfills the requirements of a new federal statute established by the Patient Protection and Affordable Care Act (“PPACA”) requiring that non-profit hospitals conduct community health needs assessments every three years. This Cleveland Clinic Children’s Hospital for Rehabilitation community health needs assessment, with project management and consultation by Tripp Umbach, includes extensive input from persons representing the broad interests of the communities served by the hospital facility, including those with special knowledge of public health issues. Tripp Umbach worked closely with senior leadership from the Cleveland Clinic Children’s Hospital for Rehabilitation to accomplish the assessment. Separate reports were written for each collaborating hospital listed above.

¹ The 2012 County Health Rankings and the 2011 YRBSS data, both released after the community health needs assessment for Cleveland Clinic Children’s Hospital was completed, shed additional light and updated information on needs already identified for the hospital’s service area. As a result, certain secondary data were updated in this report accordingly.

Background

Cleveland Clinic Children's Hospital for Rehabilitation (CCCHR) is a 25-bed pediatric rehabilitation hospital located on the Shaker Heights, Ohio campus. The Cleveland Clinic Children's Hospital for Rehabilitation is accredited by the Commission on Accreditation of Rehabilitation Facilities and is the only CARF-accredited, freestanding pediatric rehabilitation hospital in Ohio.

The Cleveland Clinic Children's Hospital for Rehabilitation offers both inpatient and "Day Hospital" services for children recovering from trauma, surgery, or a complex, acute hospital stay. Through our inpatient program, outpatient rehabilitation, and a range of therapy services, infants through children age 18 receive the right treatment mix to overcome chronic medical challenges.

The Cleveland Clinic Children's Hospital for Rehabilitation provides the following services:

- Aquatic Therapy Program
- Community Programs
- Day Hospital: Regular, intensive therapy without requiring overnight hospitalization.
- Dialysis Unit (Judith M. Powers): treatment for young patients with chronic renal disease. Also serves as a training center for parents whose children are on peritoneal dialysis.
- Feeding Disorders Program
- Motor Control Program: specially constructed computer protocols and devices designed to help speed motor learning
- NICU Follow-Up Clinic: Neonatologists, developmental pediatricians and nurse practitioners evaluate and support the developmental needs of premature infants or medically complex babies.
- Outpatient Therapy Services
- Pediatric Pain Rehabilitation Program: The first and only pediatric specialty pain rehabilitation program in the world to be accredited by CARF. Staffed by an interdisciplinary team of experts in behavioral health, medical sciences and rehabilitation. The CCCHR Pediatric Pain Rehabilitation Program is specifically designed for children and teens whose chronic pain interferes with their normal activities.
- Seating & Wheelchair Clinic
- Spasticity Program
- Technology Resource Center: Customized alternative/augmentative communication systems for children and adults who have never spoken or who have lost their ability to speak due to accidents, injuries or other medical conditions.

- The Cleveland Clinic Children's Hospital Center for Autism: The only center in Ohio offering diagnostic services and treatment based on applied behavioral analysis in an educational setting. The state-of-the-art facility is dedicated to treatment, education, and research for children, adolescents, young adults and families dealing with autism spectrum disorders. The Center for Autism leads an outreach program provides in-home behavioral programming, consultation and training. Within the center, the Lerner School for Autism is a chartered,

PROJECT MISSION

The mission of the CHNA completed for the Cleveland Clinic Children's Hospital for Rehabilitation is to understand and plan for the current and future health needs of patients and residents in all the communities served by the Cleveland Clinic Children's Hospital for Rehabilitation. The goal of the CHNA process is to identify the health needs of the communities served by the hospital, while developing a deeper understanding of community needs and identifying community health priorities. Important to the success of the community needs assessment process was meaningful engagement and input from a broad cross-section of organizations and individuals who represent the Cleveland Clinic's Children's Hospital for Rehabilitation community.

OBJECTIVES

The objective of this assessment is to analyze traditional health-related indicators and social, demographic, economic and environmental factors of the Cleveland Clinic Children's Hospital for Rehabilitation communities. The overall CHNA objectives are to:

- ☐ Obtain information on population health status, as well as socio-economic and environmental factors;
- ☐ Assure that community members, including under-represented residents, were included in the needs assessment process;
- ☐ Identify key community health needs in the hospital's local community, as well as in a seven-county region in Northeast Ohio;
- ☐ Provide an inventory of available resources in the local and regional communities that may provide programs and services to meet such needs; and
- ☐ Develop a CHNA document as required by PPACA.

COMMUNITY DEFINITION

The Cleveland Clinic's Children's Hospital for Rehabilitation services patients in the local neighborhoods surrounding the hospital and the seven-county region in Northeast Ohio.² (See Table 1 & Figure 1.)

- **Local Neighborhoods:** Cleveland Clinic Children's Hospital for Rehabilitation serves its local community in the 10 zip codes surrounding the hospital.
 - The hospital's local community has a slightly higher under 18 population (26.9%) than both the seven-county region (23.1%) and Ohio (23.6%).
 - There is a significantly higher African American population in the local community (72.2%) than the regional community (17.3%) and Ohio (11.8%).
 - Per capita and median household income levels are lower in the local community than those in the regional community and Ohio.
 - There is a higher rate of single parents with children' living in poverty in the local community (20.3%) when compared with the regional community (6.3%) and Ohio (6.2%).
 - Over a quarter of the residents in the local community are uninsured (27.3%).
 - The unemployment rate in the local community (17.4%) is much higher than Ohio (7%) and the nation (approximately 9%).³

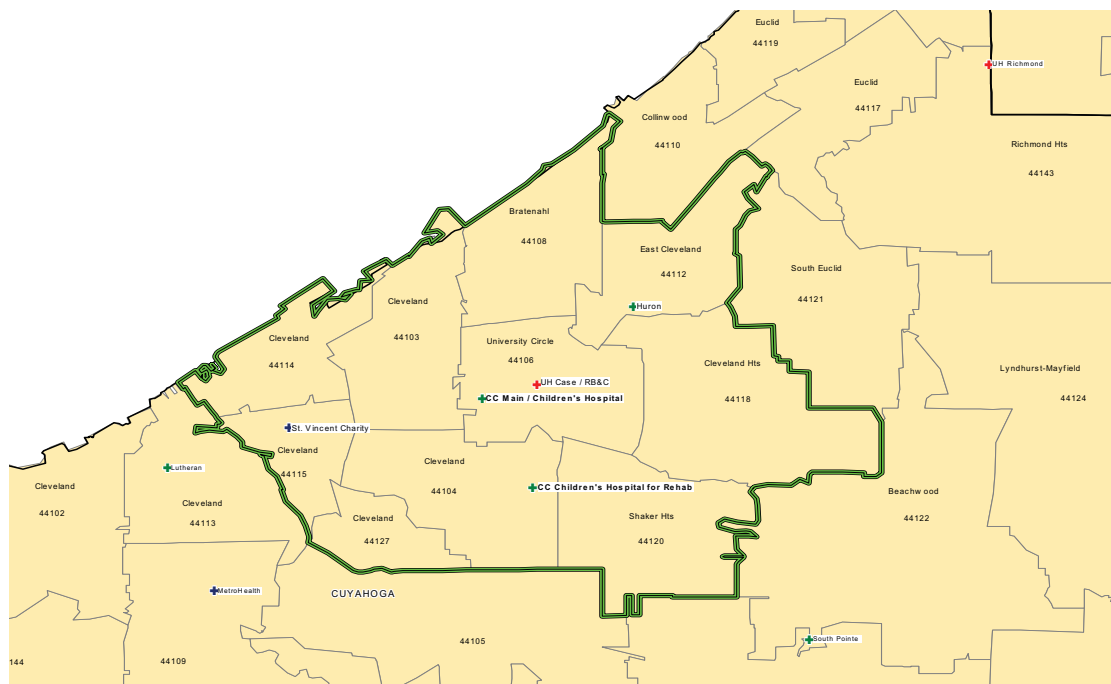
² Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit Counties.

³ Unemployment statistics as of March 2011.

Table 1: Local Neighborhoods

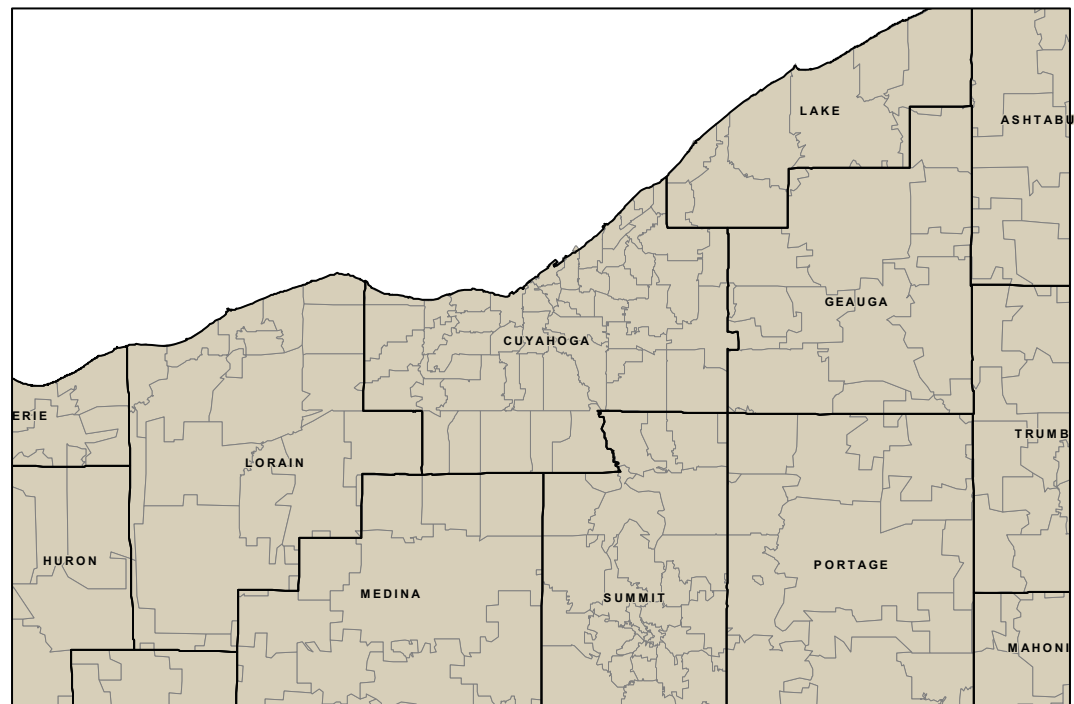
44127	Slavic Village	Cuyahoga
44115	Downtown Cleveland	Cuyahoga
44114	Downtown Cleveland	Cuyahoga
44104	Buckeye-Woodland Hills	Cuyahoga
44103	Hough-Fairfax	Cuyahoga
44112	East Cleveland	Cuyahoga
44108	Bratenahl	Cuyahoga
44106	University Circle	Cuyahoga
44120	Shaker Heights	Cuyahoga
44118	Cleveland Heights	Cuyahoga

Figure 1: Local Neighborhood Map



- **Seven-County Region:** Sixty percent of Cleveland Clinic Children's Hospital for Rehabilitation patients, based on inpatient discharges, reside in seven Northeast Ohio counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit.
 - Per capita and median household income levels are higher in the regional community than in the local community and slightly higher than in Ohio.
 - Over 12% of residents in the regional community are uninsured.
 - The unemployment rate in the regional community (7.6%) is slightly higher than Ohio (7%) and lower than the nation (approximately 9%).

Figure 2: Seven-County Map



SUMMARY

This assessment confirms the need for the wide range of programs and services offered in the communities served by the Cleveland Clinic Children's Hospital for Rehabilitation. Children's hospitals are in a unique position to identify and address health needs of their communities, especially as those needs relate to the provision of healthcare for children.

Using the secondary and primary data sources the following community health needs were identified:

- **MANAGING PREVALENT HEALTH CONDITIONS**
- **SPECIALTY CARE: AUTISTIC SPECTRUM DISORDER**
- **PROMOTION OF HEALTHY LIFESTYLES**
- **ACCESS TO HEALTH CARE**
- **ACCESS TO COMMUNITY SERVICES**
- **ECONOMIC IMPROVEMENT**

These are further described in the section on “Key Community Health Needs” herein.

METHODOLOGY

Tripp Umbach facilitated and managed a comprehensive community health needs assessment on behalf of Cleveland Clinic Children's Hospital for Rehabilitation resulting in the identification of community health needs. The assessment process included input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge and expertise of public health issues.

- **Consultant Engagement:** The Cleveland Clinic contracted with Tripp Umbach, a private healthcare consulting firm headquartered in Pittsburgh, Pennsylvania to complete the community health needs assessment. Tripp Umbach is a recognized national leader in completing community health needs assessments, having conducted more than 275 community health needs assessments over the past 20 years. Today, more than one in five Americans lives in a community where Tripp Umbach has completed a community health assessment.

Paul Umbach, founder and president of Tripp Umbach, is among the most experienced community health planners in the United States, having directed projects in every state and internationally. Tripp Umbach has written two national guide books⁴ on the topic of community health, and has presented at more than 50 state and national community health conferences.

Tripp Umbach facilitated a series of meetings with a CHNA project team consisting of leadership from the Cleveland Clinic Children's Hospital for Rehabilitation.

- **Secondary Data:** The first phase of the data collection process was reviewing and analyzing secondary data on demographics, potentially avoidable hospitalizations, disease prevalence, health behaviors and socio-economic barriers to care in the Children's Hospital for Rehabilitation geographic communities. See Appendix A for a detailed demographic data profile of the Children's Hospital for Rehabilitation communities.

Secondary data may be limited due to a lack of local and county-level pediatric data for certain health indicators, including youth behavioral conditions and obesity.

Tripp Umbach obtained, reviewed and analyzed information from the following sources:

- Behavioral Risk Factor Surveillance System ("BRFSS"): Data for disease prevalence and health behaviors were obtained from BRFSS, a state-based system of health surveys that collects information on health risk behaviors,

⁴ A Guide for Assessing and Improving Health Status Apple Book:
http://www.haponline.org/downloads/HAP_A_Guide_for_Assessing_and_Improving_Health_Status_Apple_Book_1993.pdf and
A Guide for Implementing Community Health Improvement Programs:
http://www.haponline.org/downloads/HAP_A_Guide_for_Implementing_Community_Health_Improvement_Programs_Apple_2_Book_1997.pdf.

preventive health practices and healthcare access primarily related to chronic disease and injury. BRFSS data were provided by Thomson Reuters.

- Youth Risk Behavioral Surveillance System (“YRBSS”): Data for health risk behaviors that contribute to the leading causes of death and disability among youth and young adults were obtained from YRBSS, a national and state-based system of school-based health surveys that collects information on health risk behaviors and preventive health practices. YRBSS data were provided by Thomson Reuters.
- Community Need Index (“CNI”): In 2005 Catholic Healthcare West, in partnership with Thomson Reuters, pioneered the nation’s first standardized CNI.⁵ CNI was applied to quantify the severity of health disparity for every zip code in Ohio based on specific barriers to healthcare access. Because the CNI considers multiple factors that are known to limit healthcare access, the tool may be more accurate and useful than other existing assessment methods in identifying and addressing the disproportionately unmet health-related needs of neighborhoods. CNI quantifies five prominent socio-economic barriers: Income, Insurance, Education, Culture/Language and Housing. The scores range from 1.0 (lowest need) to 5.0 (highest need).
- Prevention Quality Indicators (“PQI”): PQI was developed by the Agency for Healthcare Research and Quality (“AHRQ”). The AHRQ model was applied to quantify the PQI for the Cleveland Clinic Children’s Hospital for Rehabilitation community and Ohio. The PQI index identifies potentially avoidable hospitalizations for the benefit of targeting priorities and overall community health based on inpatient discharges by zip code using ICD diagnosis and procedure codes. There are 14 quality indicators. Lower index scores represent fewer admissions for each PQI.

PQI scores based on the adult population in the Cleveland Clinic Children's Hospital for Rehabilitation local and regional communities are important to note as the habits and health behaviors of the adult population are passed along to the children and adolescents of a community. Trends of preventable hospital admissions, such as diabetes and hypertension, will impact the overall health and well-being of the children and adolescents within the community.

- Ohio Trauma Registry (“OTR”): Statistical data were collected from OTR, a Division of Emergency Medical Services in the Ohio Department of Public Safety. OTR trauma data provide the ability to quantify the overall frequency of trauma cases by occurrence type during 2010. There are five types of trauma quantified by OTR: asphyxia, blunt, burns, penetrating and “other.”

⁵ “Community Need Index.” Catholic Healthcare West Home. Web. 16 May 2011, http://www.chwhealth.org/Who_We_Are/Community_Health/STGSS044508.

Tripp Umbach identified the percentage of penetrating traumas compared to the overall number of trauma cases in a zip code-defined hospital community. Trauma incidence is based on residence zip code, not the location of treatment. The resulting percentage provides a secondary data source quantifying the number of violent traumas related to a foreign object or shattered bone.

- **Healthy People 2020:** Healthy People 2020 provides science-based, 10-year national objectives for improving the health of the public at large by identifying nationwide health improvement priorities and increasing public awareness of the determinants of health and wellness.
- **Cleveland Department of Public Health:** Statistical data on local community health indicators were obtained from the Cleveland Department of Public health.
- **Ohio Department of Health:** Statistical data on statewide health indicators were obtained from the Ohio Department of Health.
- **Centers for Disease Control and Prevention:** Statistical data on national health indicators were obtained from the CDC.
- **County Health Rankings:** Using the latest publicly available data from nearly every county in the United States, the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute published the *County Health Rankings* to provide health status indicators and ranks to measure the overall health of counties. Counties are ranked within the state based on summary scores for health outcomes (length and quality of life) and health factors (determinants of health). The health outcomes score is based on a composite of mortality and morbidity statistics. The health factors score is on factors that affect health outcomes: health behaviors, clinical care, social and economic factors, and physical environment.

- ❑ **Interviews with Key Stakeholders:** Tripp Umbach interviewed key community stakeholders with expertise in overall public health and/or experience in the Cleveland Clinic Children's Hospital for Rehabilitation communities. The stakeholders' expertise provided beneficial insight on the health needs of communities served by the Cleveland Clinic Children's Hospital for Rehabilitation. A total of fifteen interviews were completed with key stakeholders. All interviewees were asked the same set of questions previously developed by Tripp Umbach and reviewed by the Cleveland Clinic Children's Hospital for Rehabilitation executive leadership project team. See Appendix B for the key community stakeholder list of participating organizations.
- ❑ **Focus Groups with Community Residents:** Tripp facilitated three focus groups to gather more information about the health needs of the residents, especially those that are medically

underserved, have low incomes or are affected by specialty care needs (e.g. autism, rehabilitation services) in the Children's Hospital for Rehabilitation communities. Focus groups were chosen by hospital leadership utilizing secondary data to identify health needs of targeted populations. Approximately 31 residents from the Cleveland Clinic Children's Hospital for Rehabilitation community participated in the focus groups, each providing direct input related to their top community health needs, and those of their children and communities. Focus group participants included: Community Endeavors Foundation, Inc. Adult Father Members, March of Dimes Employees and Help Me Grow Program Participants, and Adult Parents of Autistic Children. See Appendix C.

- ❑ **Inventory of Community Resources:** Tripp Umbach completed an inventory of community resources available in the Cleveland Clinic Children's Hospital for Rehabilitation communities using resources identified by the Cleveland Clinic, Internet research and United Way's 211 First Call for Help community resource database. More than 200 community resources were identified with the capacity to meet the community health needs identified in the Cleveland Clinic Children's Hospital for Rehabilitation CHNA. See Appendix D for the complete list of resources.
- ❑ **Community Health Needs Assessment Report:** This final report was developed to summarize key findings from the assessment process and identify the top community health needs.

PRIORITIZATION CRITERIA

Tripp Umbach conducted an independent review of the existing secondary data, in-depth interviews with key stakeholders and input provided by three focus groups to identify and analyze the needs raised by each source. The top health needs of the Children's Hospital for Rehabilitation communities are those that were both supported by secondary data, where available, and addressed by key stakeholders and focus groups. Some health needs, such as community services, cannot be quantified by secondary data, but have been identified as a top need based on the strong consensus of the key stakeholders and the focus group participants.

KEY COMMUNITY HEALTH NEEDS

MANAGING PREVALENT HEALTH CONDITIONS

Childhood Asthma

A leading chronic illness among children and adolescents and a leading cause of emergency department visits and hospitalizations in the United States,⁶ asthma is the most common reason for hospital admissions in the local community of Children's Hospital for Rehabilitation.

In 2010, the CDC estimated that 25.7 million Americans currently have asthma, of which 7.0 million are children.⁷ Asthma is more prevalent in children under age 17 years than adults (10% versus 8%) and is more likely to have ever been diagnosed in boys (16%) and non-Hispanic black children (21%). Prevalence is greater among the poor and in the Northeast and Midwest areas of the United States.⁸ The ODH reports significant associations between asthma prevalence and socio-economic barriers such race, ethnicity, educational attainment and household income.⁹

Asthma is also a leading causes of school absenteeism. On average, in a classroom of 30, about three children are likely to have asthma.¹⁰ Compared with children who did not have asthma, children with asthma have significantly more chronic special health care needs. More than one-half (58.1%) of asthmatic children need or use medications, and more than one-quarter (28.3%) have atypical medical or educational needs, 16.7% have activity limitation, and 13.4% have some mental health problems.¹¹

Secondary data suggest asthma health outcomes for children and adults can be improved by addressing gaps in health-care coverage and access and by providing preventive measures.¹²

Childhood Diabetes

In the Children's Hospital for Rehabilitation service area, diabetes is among the top 10 reasons for admission in the local community and in the seven-county region. Overall diabetes prevalence rates are higher within the local community of Children's Hospital for Rehabilitation (109 per 1000 pop.) than the seven-county regional area (83) and Ohio (78).

⁶ Tolomado C., et al., Predictors of asthma-related pediatric emergency department visits and hospitalizations, *J. Asthma*, 2009 (October); 46(8): 829-34.

⁷ CDC Asthma FastStats, <http://www.cdc.gov/nchs/fastats/asthma.htm>.

⁸ CDC, Summary Health Statistics for U.S. Children: National Health Interview Survey, 2010, and Summary Health Statistics for U.S. Adults: National Health Interview Survey, 2010.

⁹ Ohio Department of Health Indoor Environments Section Asthma Program, The Burden of Asthma in Ohio, available at, <http://www.ohioasthmacoalition.org/wp-content/uploads/2011/01/The-Burden-of-Asthma-in-Ohio.pdf>.

¹⁰ American Lung Association, Epidemiology and Statistics Unit, Research and Program Services, *Trends in Asthma Morbidity and Mortality*, January 2009.

¹¹ Ohio Asthma Coalition, Health Care Access Issues for Ohio Children by Asthma Status, 2004, available at <http://www.ohioasthmacoalition.org/news/figure8.pdf>.

¹² CDC, Vital Signs: Asthma Prevalence, Disease Characteristics, and Self-Management Education – United States, 2011-2009, *Morbidity and Mortality Weekly Report*, May 6, 2011; 60(17): 547-52, available at http://www.cdc.gov/mmwr/preview/mmwrhtml/mm6017a4.htm?s_cid=mm6017a4_w.

According to the CDC, 25.8 million Americans are affected by diabetes, with about 215,000 youth under age 20 having diabetes in 2010.¹³ Results from a federal survey of youth ages 12-19 years indicated that the prevalence of diabetes or pre-diabetes in this age group rose dramatically from 9% in 1999 to 23% in 2008.¹⁴

Research indicates a trend in the rising rates of "diabesity" — Type 2 diabetes brought on by obesity. A third of American children and teens are overweight or obese and at higher risk of developing Type 2 diabetes, in turn creating a greater risk of vision loss, nerve damage, kidney failure, limb amputation, heart attacks and strokes. Type 2 diabetes was thought to be rare in children, but the percentage of newly diagnosed Type 2 diabetes cases in adolescents has risen significantly from 3% a few decades earlier to approximately 50% today.¹⁵ A report in the April 2012 *New England Journal of Medicine* states a critical need "to improve prevention and treatment strategies for affected youth, including focus on promotion of healthy food options and safe environments that require physical movement."¹⁶

According to a report by the American Diabetes Association, Ohio was estimated to have spent \$5.9 billion a year on diabetes, including \$3.9 billion in medical expenditures and \$2 billion in reduced state productivity and premature mortality. This estimate includes only persons diagnosed with diabetes.¹⁷

Heart-related Diseases

Cardiovascular disease (CVD) is the leading cause of death among U.S. adults. However, risk factors for CVD are present during childhood and adolescence. During a survey period of 1999-2008, the overall prevalence of three CVD risk factors (pre-hypertension/hypertension; borderline-high/high levels of low-density lipoprotein cholesterol; pre-diabetes/diabetes) among adolescents aged 12-19 was greater than 10%.

The prevalence of hypertension is much higher in the Children's Hospital for Rehabilitation local community (337 per 1000) compared with the seven-county regional community (299) and Ohio (286). Stroke rates are also higher in the local community (38 per 1000) than the seven-county region (29) or Ohio (27). Key stakeholders and focus group participants believe that lifestyle choices are a potential underlying cause for hypertension and related heart disease.

Low Birth Weight

Secondary data support the concept that the reduction of unhealthy behaviors would not only decrease the prevalence of chronic diseases, but also decrease hospitalizations for serious

¹³ CDC, National Diabetes Fact Sheet, 2011, <http://www.cdc.gov/diabetes/pubs/factsheet11.htm>.

¹⁴ May AL, Kuklina EV, and Yoon PW, Prevalence of cardiovascular disease risk factors among US adolescents, 1999-2008, *Pediatrics* (2012); 129(6): 1035-41.

¹⁵ Pinhas-Hamiel O, Zeitler P. The global spread of type 2 diabetes mellitus in children and adolescents. *J Pediatr.*, 2005; 146: 693-700.

¹⁶ Allen D., TODAY – A Stark Glimpse of Tomorrow, *N. Eng. J. Med.*, 2012 (June 14); 366: 2315-16, <http://www.nejm.org/doi/full/10.1056/NEJMe1204710>.

¹⁷ American Diabetes Association, The Estimated Prevalence and Cost of Diabetes in Ohio, <http://www.diabetesarchive.net/advocacy-and-legalresources/cost-of-diabetes-results.jsp?state=Ohio&district=0&DistName=Ohio+%28Entire+State%29>.

conditions such as low birth weight.¹⁸ Low birth weight is of particular concern in the local community. The PQI score for low birth weight in the local community (10.37) is over three times the rate for the seven-county region (3.39) and nearly 10 times the rate for Ohio (1.21). According to the 2012 County Health Rankings, Cuyahoga County, where the local community is located, had the highest low birth weight rate (10.2%) among the seven counties in the regional community and exceeded Ohio (8.6%) and the national benchmark (6.0%).¹⁹

Pregnant women who engage in or experience unhealthy behaviors and conditions, such as smoking, stress, infections, and violence, are more likely give birth to low-birth weight babies. Lower-birth weight increases a child's likelihood of having a school-age learning disability, being enrolled in special education classes, having a lower IQ, and dropping out of high school. Being born with a low-birth weight also incurs enormous economic costs, including higher medical expenditures, special education and social service expenses, and decreased productivity in adulthood.²⁰

SPECIALITY CARE

Autism Spectrum Disorder

Focus group participants perceived the developmental disability, Autism Spectrum Disorder (ASD), as a community health care need and reported an increased need for community awareness and support services for families with autistic children. Secondary data support the increasing prevalence of ASD, the fastest growing serious developmental disability in the U.S. which now affects 1 in 88 children, and 1 in 54 boys.²¹ More children will be diagnosed with autism than diabetes, cancer and AIDS combined. A significant majority of individuals with ASD (83%) exhibit other developmental, psychiatric, neurological, chromosomal, and genetic diagnoses. Individuals with an ASD incurred more annual medical expenses than those without an ASD by approximately \$4,110–\$6,200.²²

PROMOTION OF HEALTHY LIFESTYLES

Programs and activities that target behavioral health change and promote healthy lifestyles improve residents' health status and can decrease the prevalence of chronic conditions such as heart disease and obesity.

Key stakeholders believe communities should focus on promoting and educating residents about healthy living, including diet and exercise. Stakeholders and focus group participants also believe that residents need to take more responsibility for their health status, stop engaging in unhealthy behaviors (e.g., smoking, drugs, risky sexual behaviors), and commit themselves to

¹⁸ Ohio MCH Fact Sheet, Women's Health, Birth Outcomes, Newborn Health Low Birth Weight and Very Low Birth Weight. Updated 1/23/09.

¹⁹ County Health Rankings and Roadmaps, Cuyahoga County,
<http://www.countyhealthrankings.org/app/ohio/2012/cuyahoga/county/1/overall>.

²⁰ Low and Very Low Birth Weight Infants, Child Trends Data Bank,
<http://www.childtrendsdatabank.org/?q=node/67>.

²¹ CDC, Prevalence of Autism Spectrum Disorders – Autism and Developmental Disabilities Monitoring Network, 14 Sites, United States, 2008, *Morbidity and Mortality Weekly Report*, March 30, 2012; 61(SS03): 1-19,
http://www.cdc.gov/mmwr/preview/mmwrhtml/ss6103a1.htm?s_cid=ss6103a1_w.

²² CDC, Autism Spectrum Disorders, Data & Statistics, <http://www.cdc.gov/ncbddd/autism/data.html>.

living healthy lifestyles to improve their health and decrease their risk factors for chronic diseases.

Key stakeholders and focus group participants believe that children emulate adult behavior, so healthy living promotion should be provided with intergenerational and multi-site purpose (e.g. home, school, community) for best outcomes.

Youth Risk Behaviors

High-risk behavior in youth is perceived by focus groups participants as a community concern. Many high-risk behaviors are choices with negative health consequences. Extra-familial variables play a role in the risk behaviors of youth. Negative school climate, poor neighborhood quality and low socioeconomic status, and poor (or no) relationships with non-parental adults also are risk factors for negative behaviors.²³

The Ohio YRBSS is part of a national school-based survey conducted by the Centers for Disease Control and Prevention (CDC). Data from the 2011 national YRBSS are consistent with findings reported in the 2011 Ohio YRBSS. Themes from these surveys, specifically violence, alcohol, tobacco and drug use, obesity and diet, are consistent with themes identified within Cleveland Clinic Children's Hospital for Rehabilitation data collection process.^{24 25} In addition to education for diet and obesity, discussed separately below, behavioral issues impacting the health of adolescents living in the local community and the seven-county regional community include:

Alcohol Use

Certain state and national trends of adolescent alcohol use are nearly identical with 70.7% of Ohio students reported to have had at least one drink one or more times during their life while nationally, 70.8% of students reported to have ever had at least one drink during their life. However, 23.7% of Ohio students report binge drinking, greater than the national rate of 21.9%.

Illicit Drug Use

Marijuana is the most commonly used illicit drug among adolescents in the United States. Approximately 42.8% of Ohio students had used marijuana one or more times during their life compared to 39.9% of national students.

Depression and Suicide

In the twelve months before the survey, 14.3% of Ohio students report seriously considering suicide, and 9.1% report actually attempting suicide compared to national

²³ High-Risk Behaviors Among Youth, University of Nebraska-Lincoln Extension, Institute of Agriculture and Natural Resources, at <http://www.ianrpubs.unl.edu/pages/publicationD.jsp?publicationId=786>.

²⁴ CDC, Youth Risk Behavior Surveillance – United States, 2011, *Morbidity and Mortality Weekly Report*, June 8, 2012, at <http://www.cdc.gov/mmwr/pdf/ss/ss6104.pdf>.

²⁵ 2011 Ohio Youth Risk Behavior Survey, at http://www.odh.ohio.gov/odhprograms/chss/ad_hlth/youthrsk/youthrsk1.aspx.

averages of 15.8% and 7.8%, respectively. In addition, 27.1% of Ohio students report feeling depressed.

Youth Violence

Violence affecting youth is also a concern in the Ohio. During the 2006-2007 academic year, 162 students reported that they carried a firearm to school at some point, which is a 13.75% increase from the prior year (140 students in 2005-06).²⁶ Per the YRBSS, national and state trends are comparable with 16.4% of Ohio teens reporting that they carried a weapon, compared to 16.6% nationally. In addition, 22.7% of Ohio teens reported they were bullied on school grounds, compared to the national rate of 20.1%.

Use of Technology

Risky or unhealthy behavior associated with the use of high-tech devices is an emerging trend affecting the nation's youth. The 2011 YRBSS included additional questions about the use of technology by students in grades 9-12. Approximately one-third of students nationwide reported that they texted or emailed while driving a vehicle on at least one day during the 30 days before the survey. Using a high-tech device while operating a vehicle can lead to unintended injuries or death.

In Ohio 14.7% of high school students reported they had been electronically bullied (through e-mail, websites, texts, instant messaging, or chatrooms) during the 12 months before the survey while the nationwide rate is 16.2%. Female students were disproportionately affected by cyberbullying. In Ohio 21.8% of girls were electronically bullied compared to 7.7% of boys.

More than a quarter (27.4%) of Ohio students used computers three or more hours per day to play video or computer games or for other non-school related uses on an average school day, while nearly a third (31.1%) engaged in this behavior nationwide.

Physical Activity

In light of the childhood obesity epidemic, the lack of physical activity is a concern at both the national and state levels. In Ohio, 16.4% of students, and 13.8% of students nationwide, did not participate in at least 60 minutes of physical activity (i.e., doing any kind of physical activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey) on any day.

Childhood Obesity

Secondary data indicate that childhood obesity is a major issue in Ohio and a concern in the local and regional communities. Overall, obesity is more prevalent in the local community of Children's Hospital for Rehabilitation (273.9 per 1000 pop.) than in the region (256.7) or Ohio (261.8).

²⁶ U.S. Department of Education, *Report on the Implementation of the Gun-Free Schools Act in the States and Outlying Areas School Years 2005-06 and 2006-2007*, September 2010, at p. 234.

The prevalence of high body mass index (BMI), an important indicator of obesity, is high in U.S. youth. In 2009-2010, 31.8% of children ages 2-19 years were at or above the 85th percentile and below the 95th percentile for BMI, an indicator of overweight status, and 16.9% were at or above the 95th percentile for BMI, indicating obese status.²⁷ In a surveillance of Ohio third graders, the Ohio Department of Health found that more than one-third of schoolchildren were overweight or obese, and specifically 18% were obese, in 2009-2010. According to the 2011 Ohio YRBSS, 15.3% of high school students were overweight, and 14.7% were obese.

Differences in obesity/overweight prevalence have been found to occur by race/ethnicity and by income. In Ohio, African-American and Hispanic third graders were significantly more overweight (20.5% and 23.0% respectively) or obese (19.8% and 30.7%) than their Caucasian classmates (15.2% overweight and 17.7% obese) in 2009-2010. Hispanic children in particular seem to face significant impacts of the childhood obesity epidemic. Between 2004 and 2010, obesity rates declined gradually in every demographic (age, gender, race/ethnicity) but for Hispanic third graders whose obesity rates increased. Low-income third graders were significantly more likely to be obese as demonstrated by the enrollment of 23.4% of obese schoolchildren in free and reduced-priced meal programs compared to 13.8% who were not enrolled in school meal programs.²⁸

Childhood obesity is a major concern because it can lead to other long-term health issues such as diabetes, cardiovascular disease, and cancers. Researchers have reported 70% of obese youth ages 5-17 years had at least one cardiovascular disease risk factor.²⁹ Obese adolescents are more likely to have pre-diabetes, a condition in which blood glucose levels indicate a high risk for development of diabetes.³⁰ Obese children and adolescents also face greater risk for other health conditions such as bone and joint problems, sleep apnea, and social and psychological issues, such as stigmatization and poor self-esteem.³¹

Healthy Food Options

The promotion of healthy lifestyles includes accessible healthy food and maintenance of a healthy diet. Hunger and obesity are often viewed as two unrelated health issues, yet researchers are identifying a connection between the two community health concerns. Hunger and obesity are often prevalent in “food deserts:” areas in the industrialized world where healthy, affordable food is difficult to obtain. Food deserts are prevalent in rural and urban areas, and in poorer communities. They are associated with a variety of diet-related health problems, including

²⁷ Ogden CL, et al., Prevalence of obesity and trends in body mass index among US children and adolescents, 1999-2010, *JAMA*, 2012; 307(5): 483-90.

²⁸ Ohio Department of Health, A Report on the Body Mass Index of Ohio's Third Graders, 2004-2010, available at <http://www.odh.ohio.gov/features/odhfeatures/childhoodobesity.aspx>.

²⁹ Freedman DS, et al., Cardiovascular risk factors and excess adiposity among overweight children and adolescents: the Bogalusa Heart Study, *J. Pediatr.*, 2007; 150(1): 12-17.

³⁰ CDC, National Diabetes Fact Sheet, 2011, http://www.cdc.gov/diabetes/pubs/pdf/ndfs_2011.pdf; May AL, Kuklina EV, and Yoon PW, Prevalence of cardiovascular disease risk factors among US adolescents, 1999-2008, *Pediatrics*, 2012; 129(6): 1035-41.

³¹ CDC Childhood Obesity Facts, <http://www.cdc.gov/healthyyouth/obesity/facts.htm>.

hunger and obesity, because low-income Americans often rely on high-calorie, low-nutrition foods to avoid hunger.³²

Key stakeholders and focus groups believe residents need improved access to healthy food options, especially in high-CNI and minority neighborhoods. They perceive that fast food and unhealthy food choices are cheaper and/or more accessible to residents. Stakeholders encourage schools, communities and local businesses to collaborate to help improve affordability of healthy food and also believe community gardens could improve access to healthy fresh food.

Secondary data support these perceptions as indicated by the high CNI scores in the local community of Children's Hospital for Rehabilitation. Results from the 2011 U.S. and Ohio YRBSS also support the notion that a large portion of youth do not engage in healthy dietary behaviors. In Ohio, 42.2% of high school students ate vegetables less than one time per day, higher than the national rate of 37.7%.

National studies have consistently demonstrated that unhealthy diets contribute to the prevalence of chronic diseases such as diabetes and obesity.³³ (See also the discussion on childhood obesity under **Prevalent Health Conditions** for more information.) For example, national studies demonstrate that residents living in "food deserts" have limited access to healthy, affordable food and are more likely to suffer from obesity because of their diets of cheaper, unhealthier food.³⁴ In addition, children are more vulnerable to food-borne pathogens from unsafe food supplies, and illness and death from food-borne illness than the general populations.³⁵

Preventive Health Education

Also important to the promotion of healthy lifestyles is prevention education. Key stakeholders and focus group participants believe that residents need to be educated on healthy lifestyles and preventive health. Focus group participants are especially concerned about preventive health, because they believe residents in the Children's Hospital for Rehabilitation communities are too influenced by television, internet articles, and other external sources and thus are misinformed about health and their health conditions.

Key stakeholders and focus group participants in the regional communities express the need for more community health education resources focused on disease prevention. They support prevention health education for children and youth in schools, faith-based organizations, community centers and homes.

Stakeholders mentioned that in the next five to ten years the community should be educating its residents on healthy lifestyle choices, focusing on social determinants of health, and ensuring

³² Story M., et al., Creating Healthy Food and Eating Environments: Policy and Environmental Approaches, *The Annual Review of Public Health*, 2008; 29: 253-72.

³³ Report of the DGAC on the Dietary Guidelines for Americans, 2010, Part B: Section 1, U.S. Department of Agriculture, May 2010.

³⁴ The Supermarket Gap: How to Ensure Equitable Access to Affordable, Healthy Foods, University of Washington Center for Public Health Nutrition, May 2010.

³⁵ FDA, Advancing Regulatory Science for Public Health (Oct. 2010), <http://www.fda.gov/ScienceResearch/SpecialTopics/RegulatoryScience/ucm228131.htm>.

that residents have access to healthy food and space for physical activity. They recognize that successfully educating residents on preventive health and healthy lifestyles can be difficult and believe that research should be conducted on “best practices” for adequately educating residents on preventive health, especially in underserved areas.

ACCESS TO HEALTH CARE

Access to health care is imperative to the health and wellness of the community. Access to health care is multi-faceted and includes the need for:

- Entry Point of Care: Knowledge of where care is provided for any particular treatment, such as flu shots and health screenings
- Medical Home: Access to primary care physicians that are knowledgeable and have oversight of all aspects of patient’s care
- Patient Navigation: Elimination of barriers to timely access to health care
- Financial Assistance: Knowledge of financial assistance programs and access to care for under/uninsured patients

Residents that have adequate access to primary and preventive care are generally healthier, better able to manage and prevent chronic diseases, and avoid hospitalizations for more serious conditions.

The high CNI scores in the local community and the concerns raised by key stakeholders and focus groups in each of the communities, as described below, indicate that residents’ access to health care is significantly impacted by traditional socio-economic barriers and that there is a need for increased awareness of services in the communities to improve overall health status.

Socio-economic Barriers to Care

The local community has an overall CNI score of 4.8, indicating nearly the highest possible level of socio-economic barriers to healthcare. The regional community has a CNI score of 3.4, indicating a slightly elevated level of socio-economic healthcare barriers.

- ✓ Slavic Village (44127), Hough-Fairfax (44103), Buckeye-Woodland Hills (44104), and Downtown Cleveland (44114 and 44115) record CNI scores of 5.0, the highest possible score, evidence that residents struggle with every socio-economic barrier to care.
- ✓ The overall unemployment rate of the local community is 17.4%. Buckeye-Woodland Hills (44104) has an unemployment rate over 30%, which is much higher than the local community as a whole as well as Ohio (7%) and the nation (approximately 9%).
- ✓ Nearly 28% of the population in the local community is uninsured. Downtown Cleveland (44115) has the highest percentage of uninsured citizens (44%) of all zip codes in the local community and one of the highest in the regional community and Ohio.
- ✓ Hough-Fairfax (44103) has the highest rate of married families with children in poverty (26.8%). Downtown Cleveland (44115) has the highest percentage of single families with

children living in poverty (89.9%) and the highest rate of citizens age 65 and older living in poverty (17.8%) among the local and regional communities.

CNI scores for the local and regional communities coincide with data from the 2012 County Health Rankings. Of the seven counties in the regional community served by Children's Hospital for Rehabilitation, Cuyahoga County, in which the ten-zip code local community is located, has the highest percentage uninsured (15%), children in poverty (29%), and children living in single parent households (44%), exceeding measures for Ohio (14%, 23%, and 33% respectively) and national benchmarks (11%, 13%, and 20%).³⁶

Focus group participants in the communities perceive that funding cuts to medical services have reduced availability of medical services and residents' access to medical facilities. Participants in the local community focus groups believe there is a need to increase awareness of the services available in their communities.

Focus group participants identified a need for increased access to behavioral health services because of the increased prevalence of behavioral health issues and inadequate resources for behavioral health services for the under/uninsured population.

Focus group participants in the local communities are concerned about physician shortages in both in primary and specialty care services. Residents in the local community already perceive a need for more healthcare professionals or clinics for the under/uninsured populations. A shortage of physicians will detrimentally affect patient care by leading to longer waits for appointments, increased use of emergency medical care for non-emergent issues, and the need to travel farther for medical care. Physician shortages will have the greatest impact on the populations that are already underserved like the poor or elderly.³⁷

Health Insurance Coverage

Access to affordable, quality healthcare was identified by stakeholders as significant to the definition of a healthy community. Socio-economic barriers and unemployment rates impact residents' ability to afford health care and insurance. Key stakeholders and focus group participants perceive that uninsured residents cannot afford to access the quality healthcare facilities and institutions in the communities. They believe this need is exacerbated by increased unemployment and the likelihood that unemployed residents cannot afford health insurance and/or lose health insurance benefits.

Similarly, community focus group participants are concerned that certain residents may not qualify for, or have knowledge of, traditional financial assistance programs. They believe uninsured patients are less likely to seek medical care resulting in untreated illness and a poorer health status.

³⁶ County Health Rankings and Roadmaps, Cuyahoga County,
<http://www.countyhealthrankings.org/app/ohio/2012/cuyahoga/county/1/overall>.

³⁷ AAMC, "Match Day Renews Concerns About Doctor Shortages,"
<https://www.aamc.org/newsroom/newsreleases/276936/120316.html> (April 9, 2012).

ACCESS TO COMMUNITY SERVICES

The availability of community services to meet the needs of the community contributes to the health of the community. These services provide and coordinate activities that help residents achieve healthy outcomes. The need for community services includes both general community services (e.g., recreational activities for children) and health outreach services (e.g., health screenings). The availability of community services is a concern in the local and regional communities. Focus group participants and key stakeholders believe that many services exist in the community, but they perceive that services have been restricted because of funding cuts. They also perceive an increased demand for community services due to an increase in unemployment. Key stakeholders perceive the need for improved collaboration between community organizations to better meet the need for community services.

ECONOMIC IMPROVEMENT

Socio-economic barriers and poor economic conditions have a negative effect on the health status of the local and regional communities. Key stakeholders and focus group participants are concerned that weak economic conditions have increased unemployment, crime and other socio-economic barriers to care and caused funding cuts to community and transportation services. These issues prevent residents from attending community programs, medical appointments, employment, and educational opportunities, which ultimately affect their health status.

Stakeholders perceive a current lack of adequate housing in their neighborhood and believe that access to adequate, affordable housing is essential to a healthy community.

Secondary data indicate that crime and safety are issues in the local community. The penetrating trauma rate is 21.5%, which is significantly higher than the regional community and Ohio (6.4% and 6.7%, respectively). Crime is also a concern in the regional communities. Stakeholders in these communities are concerned about crime prevalence in their communities and are especially concerned about youth violence. (See also the discussion on youth violence under **Promotion of Healthy Lifestyles**.)

Secondary data support the influence of social and economic barriers to children's health. As the level of parent education increased, the percentage of children with excellent health also increased. Poverty status was associated with children's health. About 42% of children in poor families were in excellent health compared with 64% of children in families that were not poor. Children with private health insurance were more likely to be in excellent health (63%) than children with Medicaid or other public coverage (44%).³⁸

Stakeholders believe that the availability of employment and educational opportunities are important elements of a healthy community. Secondary data indicate that these elements are of particular concern because the per capita and median household income and education levels are lower in the local community than those in the regional community and Ohio. See Appendix A for details.

³⁸ Summary Health Statistics for U.S. Children: National Health Interview Survey, 2010, available at http://www.cdc.gov/nchs/data/series/sr_10/sr10_250.pdf.

Contents



Cleveland Clinic Children's Hospital for Rehabilitation Service Area Community Health Needs Profile

- ☐ Overview of Secondary Data Methodology
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- ☐ Community Need Index (CNI)
- ☐ Disease Prevalence
- ☐ Prevention Quality Indicators Index (PQI)
- ☐ Penetrating Trauma Data
- ☐ Health Behavior Profile
- ☐ Children & Youth Health Data

Overview of Secondary Data Methodology

- Tripp Umbach obtained information on the health status and socio-economic/environmental factors related to health and needs of residents of multi-community service areas comprising each of the Cleveland Clinic Hospitals.
- Example data sources included the Behavioral Risk Factor Surveillance System (BRFSS), Community Need Index (CNI), Prevention Quality Indicators Index (PQI), Healthy People 2020, Ohio Trauma Registry (OTR) and other existing data sources.
- The Children's Hospital and Children's Rehabilitation Hospital profiles include an overview of health behavior risks specific to youth. Data were summarized from the Youth Risk Behavior Surveillance System (YRBSS). The most recent reports of national and Ohio data are from 2011.
- The process developed accurate comparisons to the state baseline of health measures utilizing the most current validated data.
- The secondary data contained in each individual hospital community profile is designed to encourage discussion and additional research findings. To that extent, each hospital profile is considered a “working” draft.

Overview of Key Data Sources

Community Need Index (CNI)

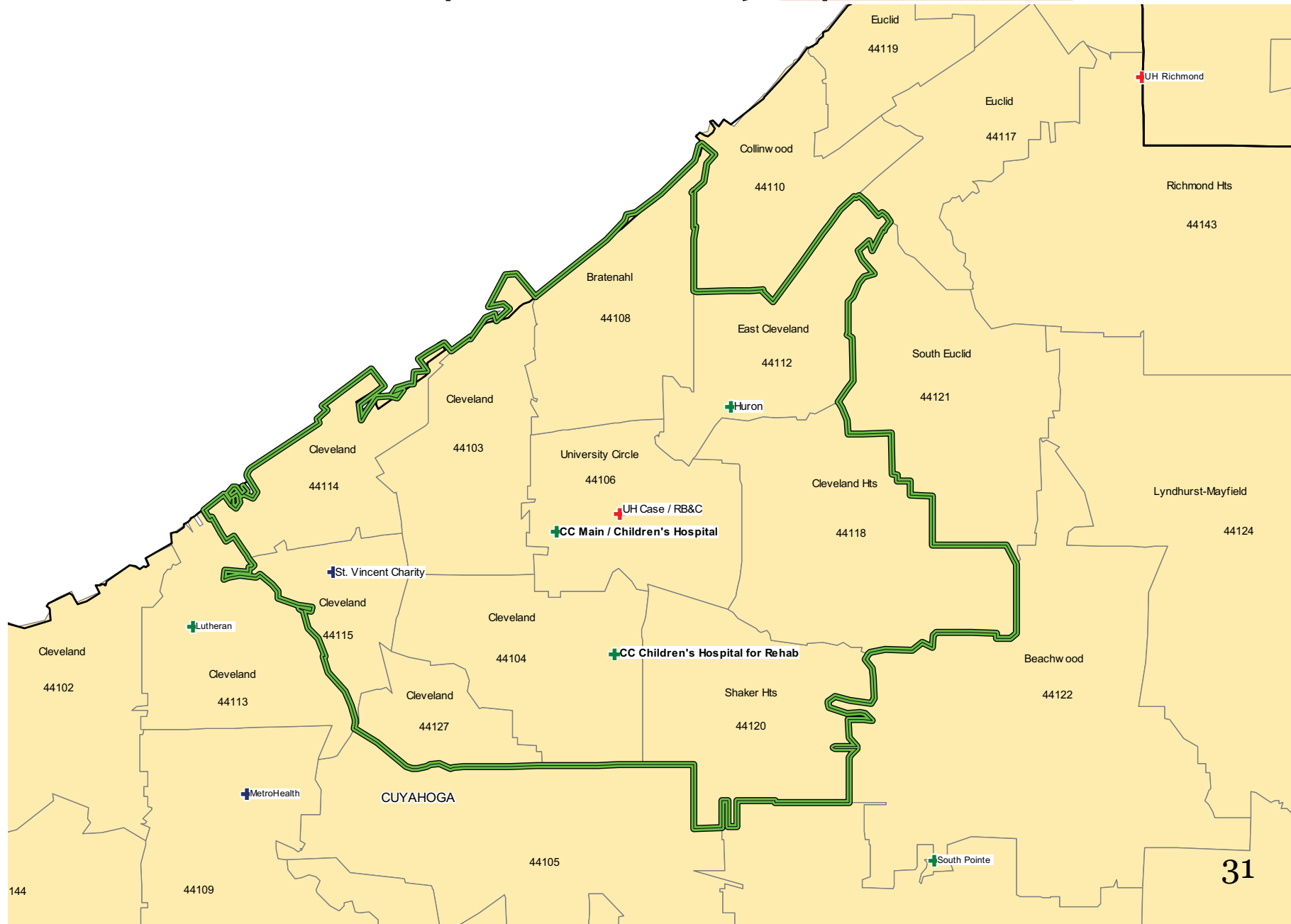
- In 2005 Catholic Healthcare West, in partnership with Thomson Reuters, pioneered the nation's first standardized Community Need Index (CNI). CNI was applied to quantify the severity of health disparity for every zip code area in Ohio based on specific barriers to healthcare access.
- Because the CNI considers multiple factors that are known to limit health care access, the tool may be more accurate and useful than existing assessment methods at identifying and addressing the disproportionate unmet health-related needs of neighborhoods.
- The five prominent socio-economic barriers to community health quantified in CNI include: Income, Culture/Language, Education, Insurance, and Housing.
- CNI quantifies the five socio-economic barriers to community health utilizing a 5 point index scale where 5 indicates the greatest need and 1 indicates the lowest need.
- A CNI score above 3.0 will typically indicate a specific socio-economic factor impacting the community's access to care.

Overview of Key Data Sources

Prevention Quality Indicators Index (PQI)

- The Prevention Quality Indicators index (PQI) was developed by the Agency for Healthcare Research and Quality (AHRQ). The AHRQ model was applied to quantify the PQI within the Cleveland Clinic market and Ohio. PQI is similarly referred to as Ambulatory Care Sensitive Hospitalizations.
- The quality indicator rates are derived from inpatient discharges by zip code using ICD diagnosis and procedure codes. There are 14 quality indicators.
- The PQI index identifies potentially avoidable hospitalizations for the benefit of targeting priorities and overall community health.
- Lower index scores represent less admissions for each of the PQIs.

Children's Rehab. Hospital - Community Map





Community Demographic Profile

- ❑ **Hospital community** is defined as a zip code geographic area based on the immediate surrounding area of the Children's Rehab. Hospital community, as part of the Cleveland Clinic Main Hospital community. The hospital community consists of ten zip code areas within Cuyahoga County. The consultants utilized a seven-county service region for comparison purposes, generally based on 80% of the hospital inpatient volumes.
- ❑ **The Children's Rehab. Hospital community has a slightly higher under 18 population (26.9%)** compared to both the seven-county area (23.1%) and Ohio (23.6%) percentages.
- ❑ **The break-down of races in the Children's Rehab. Hospital community** shows much higher percentages of African American citizens (72.2%) when compared with the seven-county area (17.3%) and Ohio (11.8%) rates.
- ❑ **Approximately 20% of the population of the Children's Rehab. Hospital community** have not received a diploma, compared with approximately 12% within the seven-county area and Ohio.
- ❑ **Per capita and median household income levels are lower** in the Children's Rehab. Hospital community than the seven-county area and Ohio income averages and medians.
- ❑ **There is a much higher rate of single parents with children living in poverty** in the Children's Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).
- ❑ **The Children's Rehab. Hospital community unemployment rate** (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).

Key Points – Community Needs in the Children's Rehab. Hospital Community

- ❑ **For the purposes of the CHNA secondary data profile, the Children's Rehab. Hospital community consists of ten zip code areas within the seven-county area, the majority of which are in great need of community health services based on CNI analysis.**
- ❑ Based on the CNI composite of the Children's Rehab. Hospital community, 5 of the 10 zip code areas have the highest CNI score of 5.0.
 - ❑ Slavic – Village (44127)
 - ❑ Downtown (44114 and 44115)
 - ❑ Buckeye – Woodland Hills (44104)
 - ❑ Hough – Fairfax (44103)
- ❑ **The Children's Rehab. Hospital community unemployment rate (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).**
- ❑ **High unemployment levels contribute to other traditional socio-economic barriers to health care access including poverty and access to care.**
- ❑ An interesting disparity is between the Hough-Fairfax area (44103) which has the highest rate of married families with children living in poverty (26.8%), whereas Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
- ❑ The Buckeye-Woodland Hills community (44104) has the highest percentage of minorities (98.2%).

Key Points – Community Needs in the Children's Rehab. Hospital Community

- ❑ **There is a much higher rate of single parents with children living in poverty** in the Children's Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).
- ❑ **Children's Rehab. Hospital, as part of the Cleveland Clinic Main Hospital community, has the highest penetrating trauma rate (21.5%)** across all Cleveland Clinic hospital communities.
- ❑ **Hypertension prevalence is much higher in the Children's Rehab. Hospital community (337 per 1000 pop.)** when compared with the seven-county area and Ohio (299 and 286 respectively).
- ❑ **Diabetes prevalence rates are higher** in the Children's Rehab. Hospital community (109 per 1000 pop.) than the seven-county area (83) or Ohio (78).
- ❑ **Stroke rates are higher** in the Children's Rehab. Hospital community (38 per 1000 pop.) than the seven-county area (29) or Ohio (27).

Key Points – Community Needs in the Children's Rehab. Hospital Community

- ❑ **The following are the PQIs in which the Children's Rehab. Hospital community has much higher rates than Ohio, indicating a greater number of avoidable hospitalizations:**
 - ❑ Low Birth Weight (+9.16)
 - ❑ Adult Asthma (+3.69)
 - ❑ Congestive Heart Failure (+3.04)
- ❑ **PQI scores in the Children's Rehab. Hospital community are at or above Ohio PQIs for most factors.**
- ❑ **The Children's Rehab. Hospital community** shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth. Adult's health habits translate to the habits of youth in the community.

Children's Rehab. Hospital Community – Initial Reactions to Secondary Data

- ❑ The consultant team has identified the following data trends and their potential impact on the transition into the primary data collection of the Community Health Needs Assessment.
 - ❑ Overall, the Children's Rehab. Hospital community is a high need area with a number of socio-economic factors impacting community health needs. Topics such as high unemployment, poverty, and limited access to care will be addressed with appropriate community groups.
 - ❑ CNI identifies specific higher need zip code areas relative to the overall Children's Rehab. Hospital community. Identifying the needs of the specific areas such as Slavic Village (44127), Downtown (44114 and 44115), Buckeye – Woodland Hills (44104) and Hough – Fairfax (44103) will be important.
 - ❑ The Low-Birth Weight PQI is exceedingly high in the Children's Rehab. Hospital community. Additional primary research will be gathered on this topic.
 - ❑ The Children's Rehab. Hospital community shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth.
 - ❑ Themes from the Youth Risk Behavior Surveillance System, specifically violence, obesity and diet, should be examined within the primary data collection process to understand the issues impacting the health of youth living in the Children's Rehab. Hospital community.



Data Appendix

Demographics

Community Need Index (CNI)

Disease Prevalence

Prevention Quality Indicators Index (PQI)

Penetrating Trauma Data

Health Behavior Profile

Children & Youth Health Data

Overview



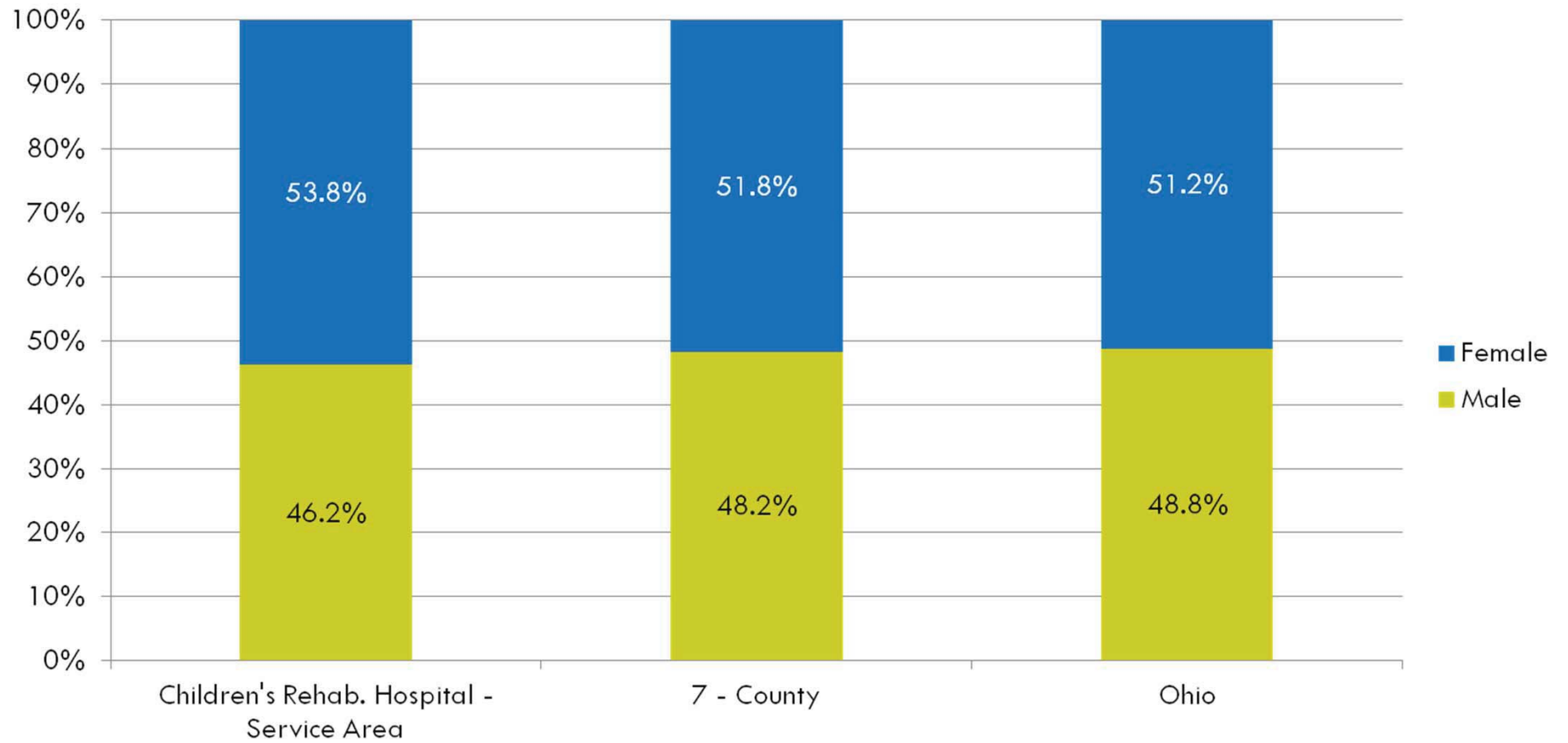
Demographic Profile

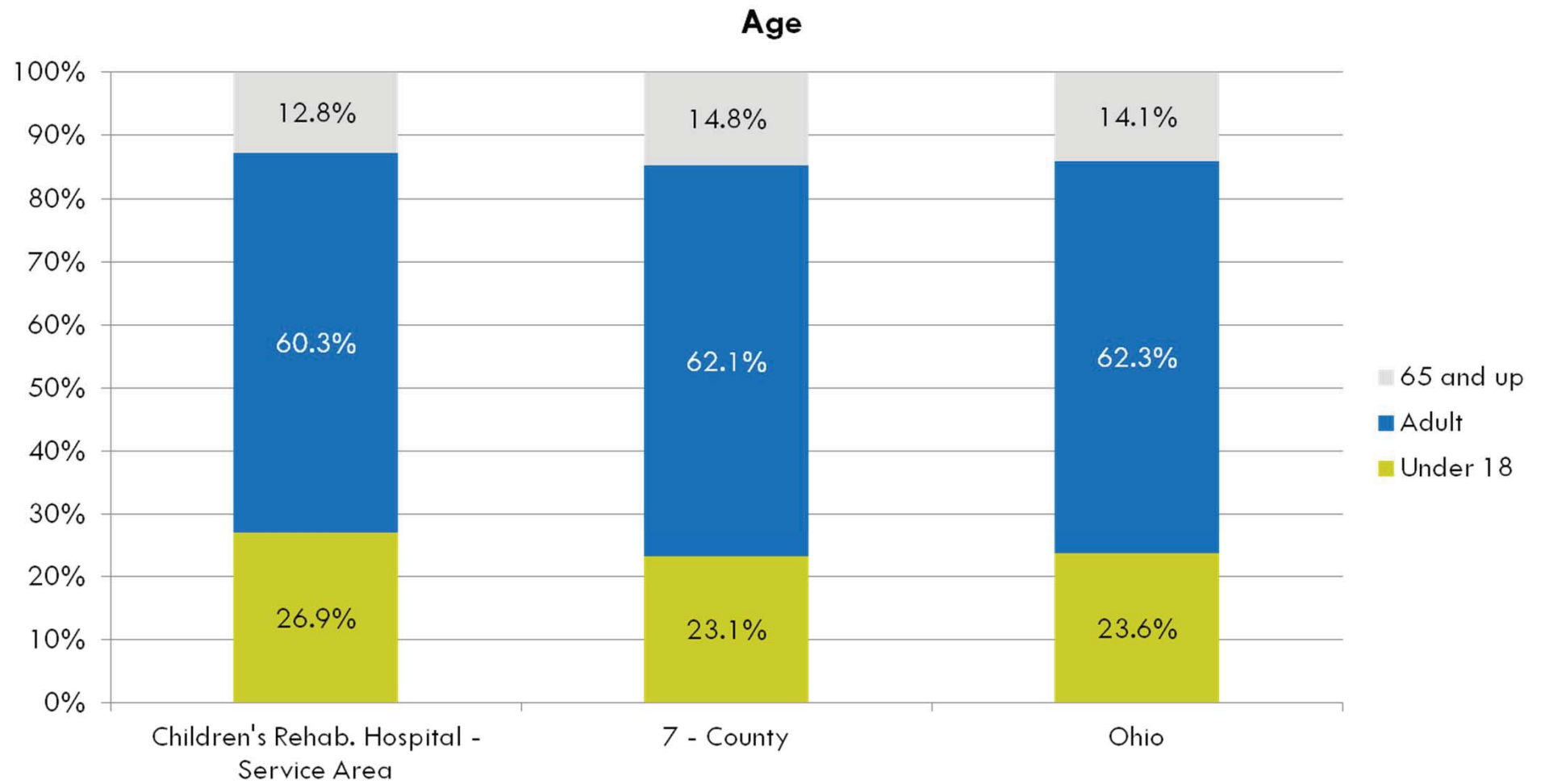
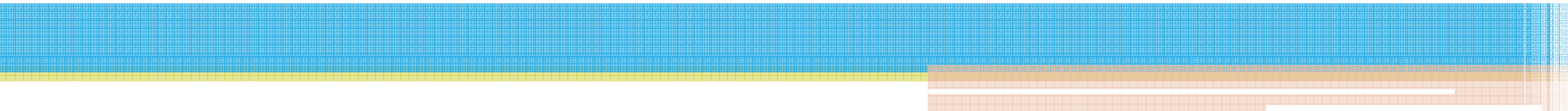
- ❑ **Hospital community** is defined as a zip code geographic area based on the immediate surrounding area of the Children's Rehab. Hospital community, as part of the Cleveland Clinic Main Hospital community. The hospital community consists of ten zip code areas within Cuyahoga County. The consultants utilized a seven-county service region for comparison purposes, generally based on 80% of the hospital inpatient volumes.
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- ❑ **The break-down of races in the Children's Rehab. Hospital community** shows much higher percentages of African-American citizens (72.2%) when compared with the seven-county area (17.3%) and Ohio (11.8%) rates.
- ❑ **Approximately 20% of the population of the Children's Rehab. Hospital community** have not received a diploma, compared with approximately 12% within the seven-county area and Ohio.
- ❑ **Per capita and median household income levels are lower** in the Children's Rehab. Hospital community than the seven-county area and Ohio income averages and medians.
- ❑ **There is a much higher rate of single parents with children living in poverty** in the Children's Rehab. Hospital community (20.3%) when compared with the seven-county area (6.3%) and Ohio (6.2%).
- ❑ **The Children's Rehab. Hospital community unemployment rate** (17.4%) is much higher than the overall Ohio rate (7.0%) and the national rate (approximately 9%).

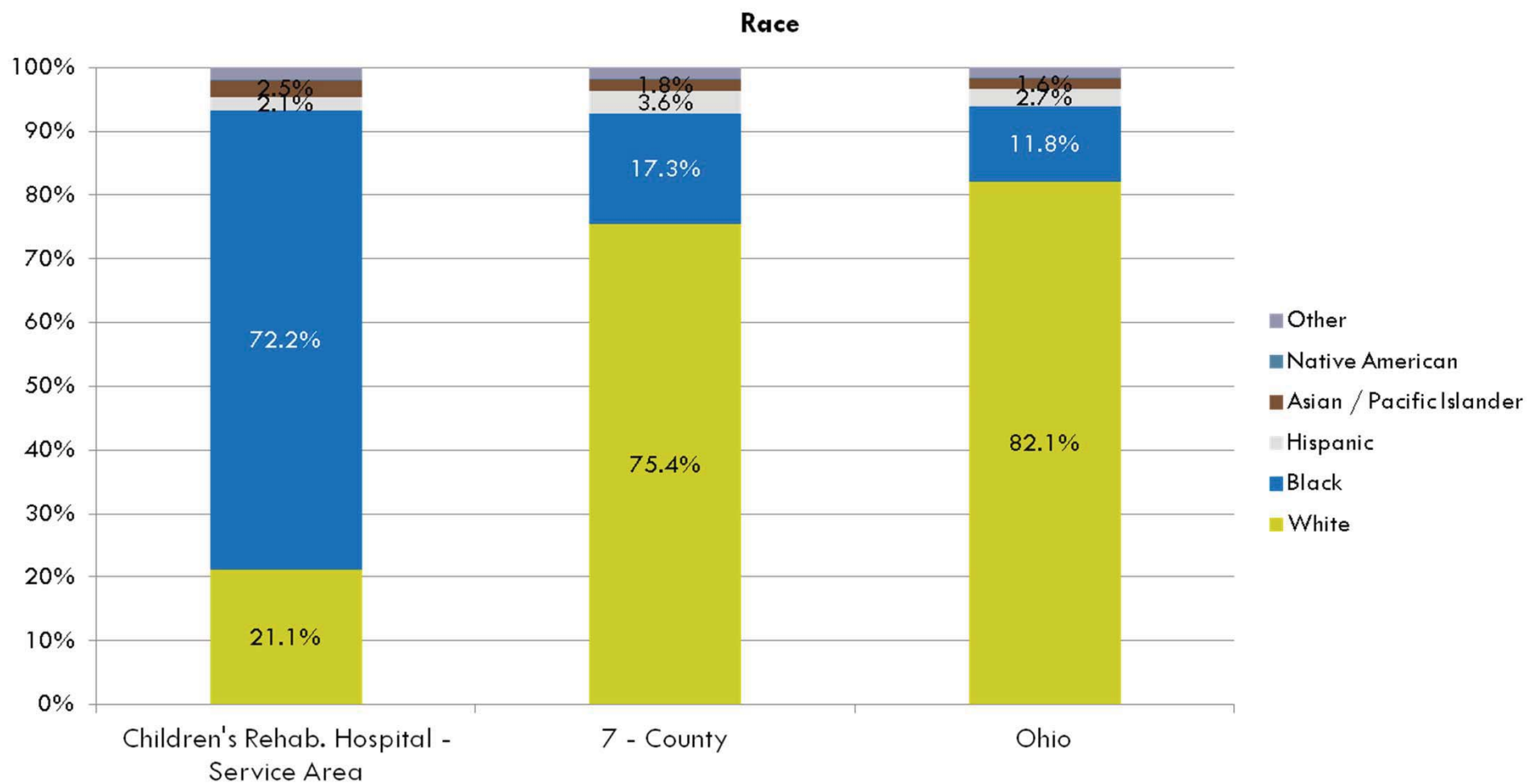
Population

Total Population	Children's Rehab. Hospital Service Area	7 - County	Ohio
2000	268,782	2,843,564	11,353,136
2010	236,863	2,772,952	11,496,028
2015	221,251	2,716,129	11,471,127
Projected 5 year change (2010 – 2015)	-15,612	-56,823	-24,901

Gender

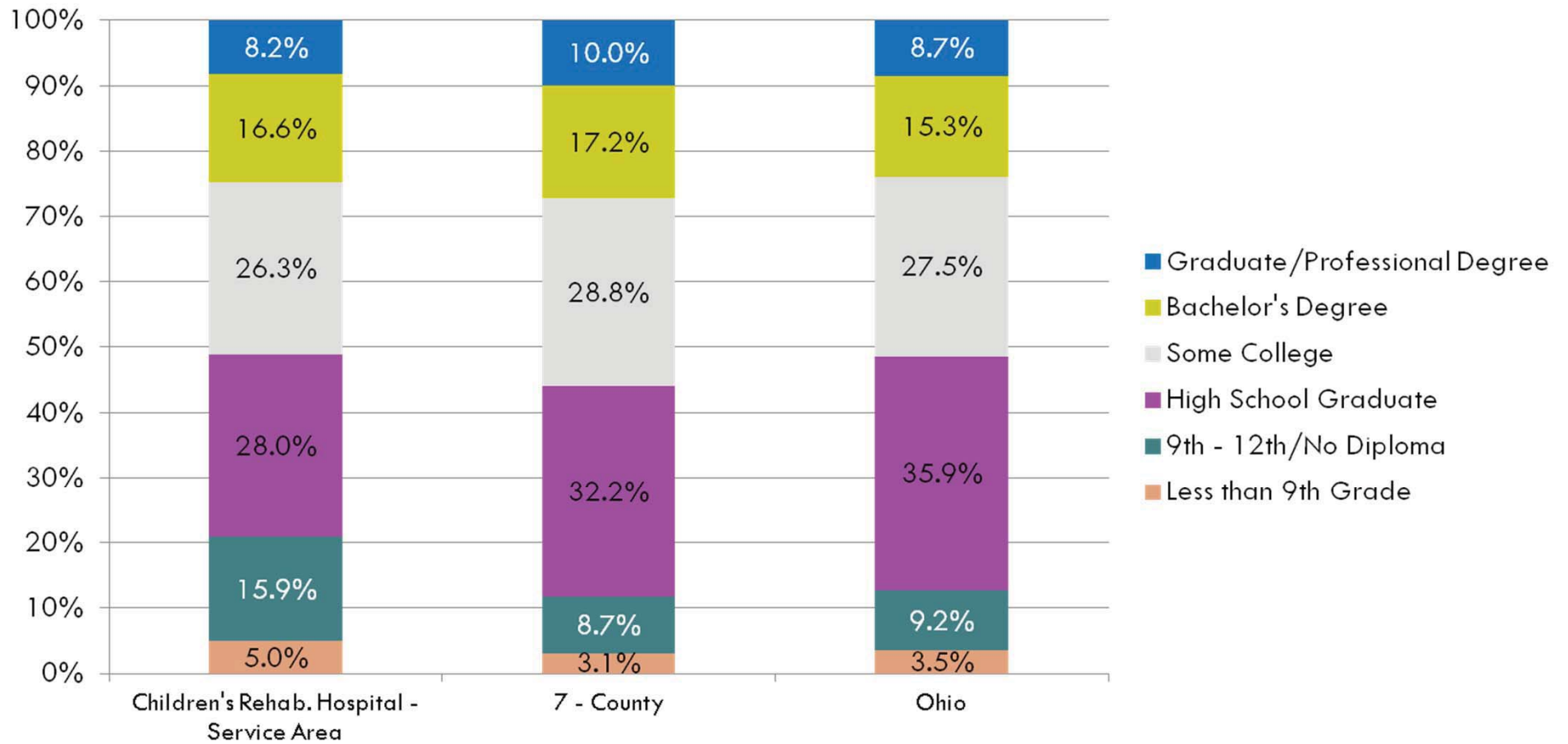






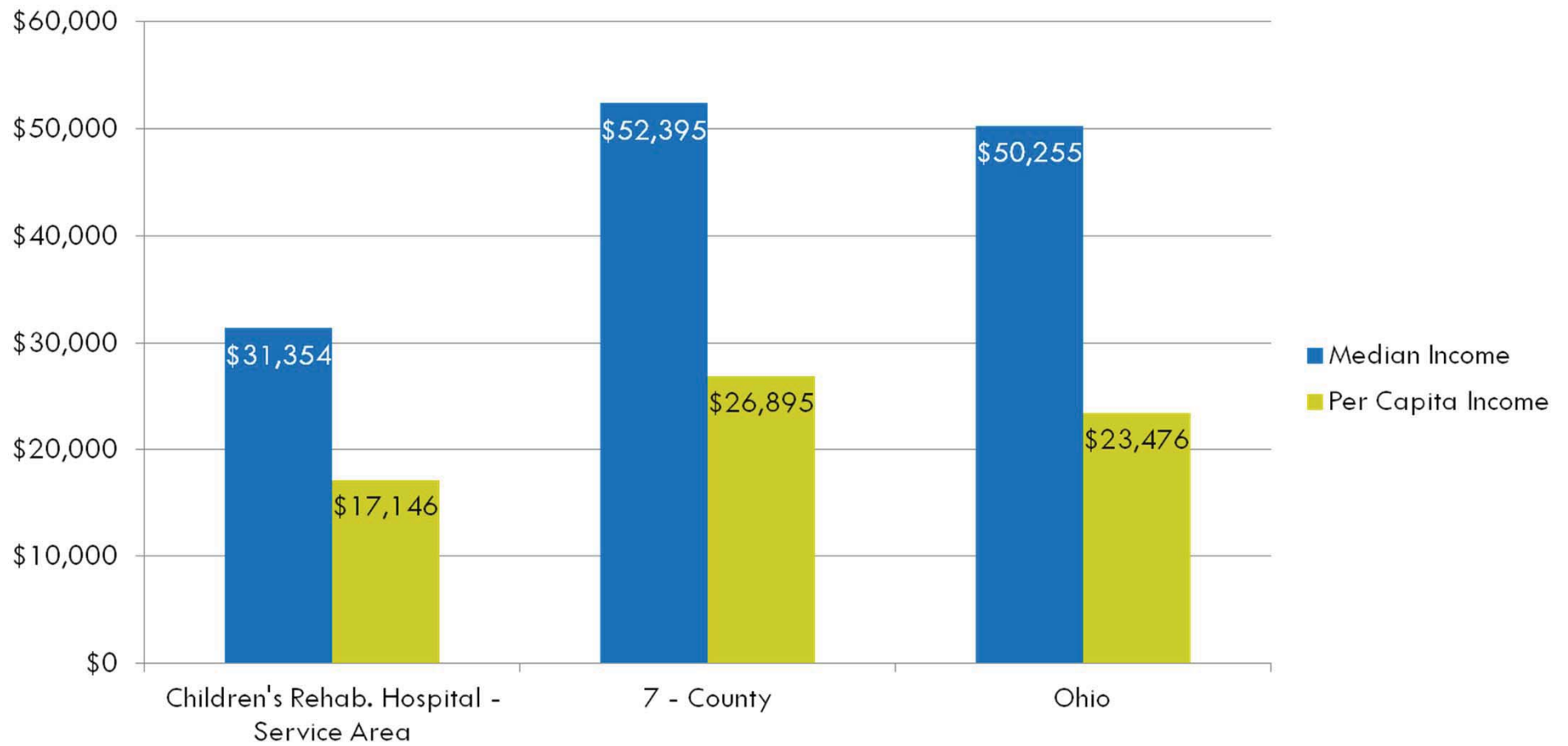
Source: Thomson Reuters

Educational Attainment

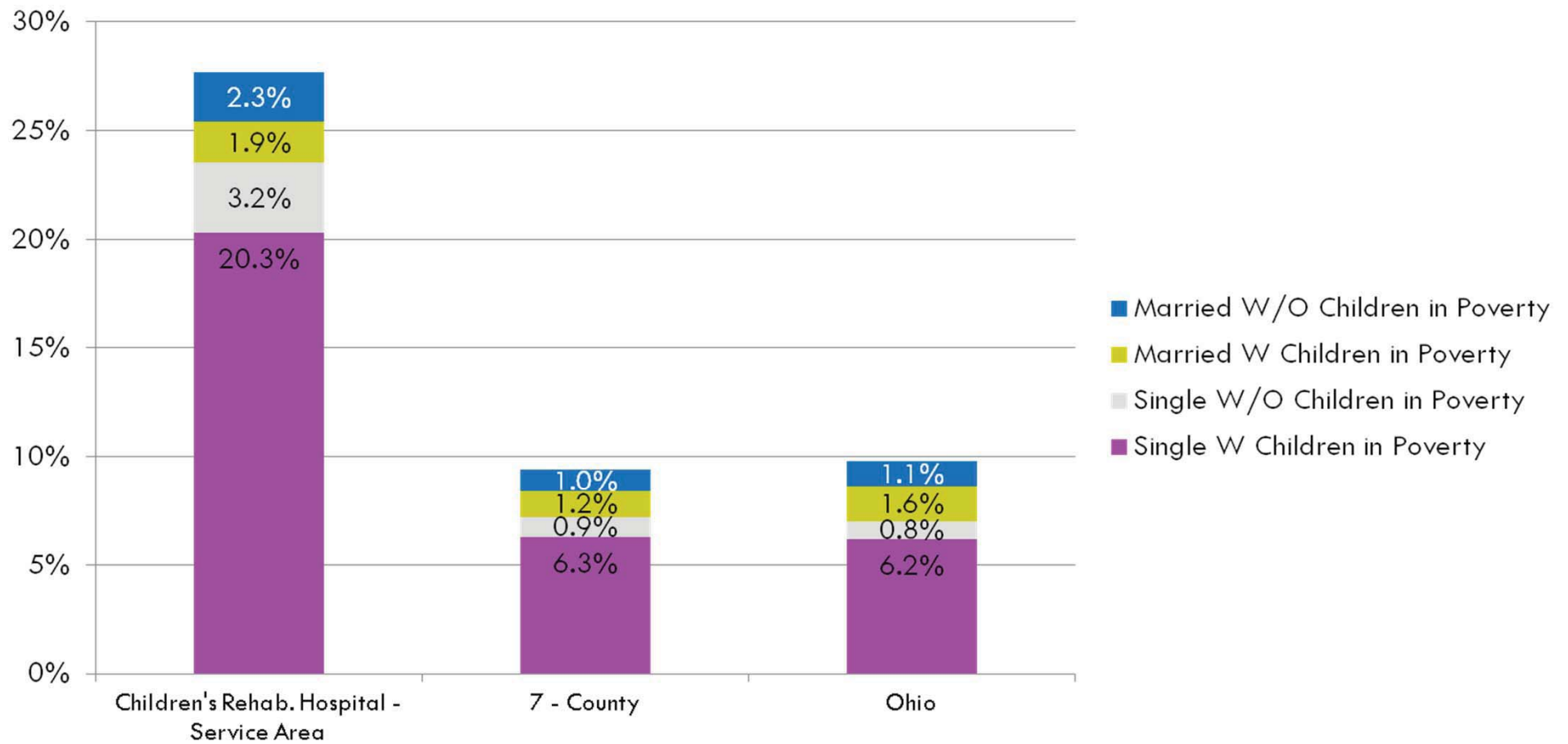


Source: Thomson Reuters

Household Income

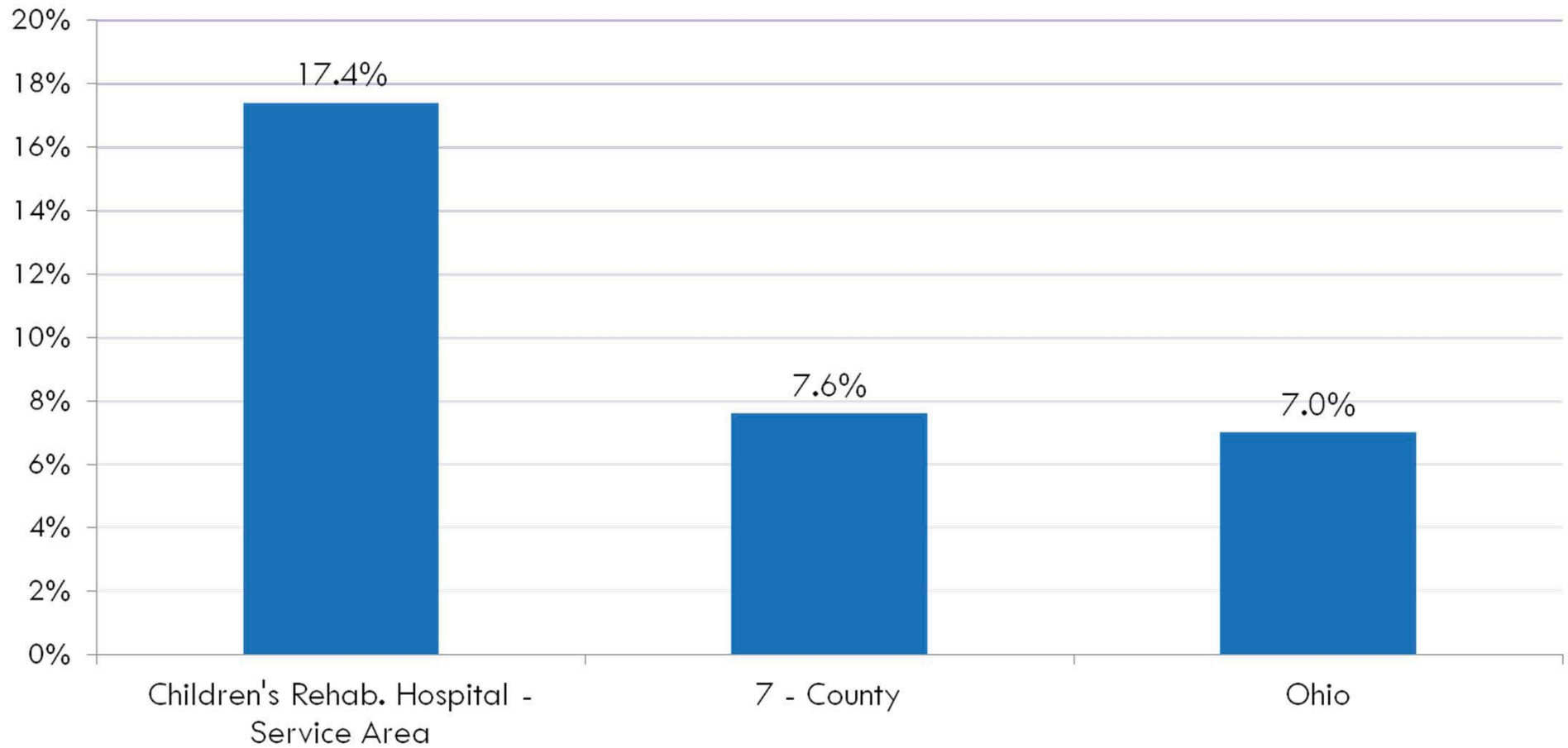


Household Status

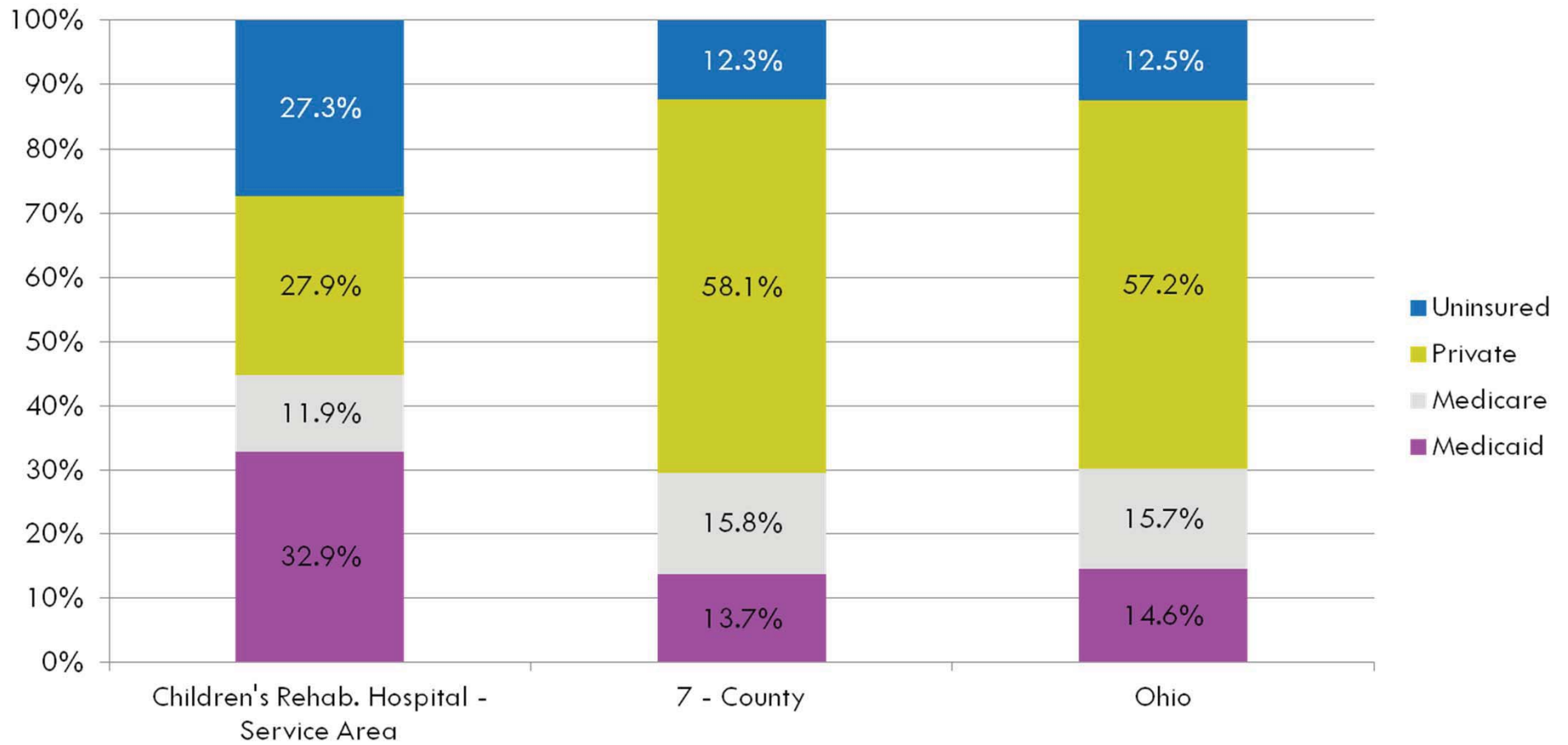


Unemployment Rate

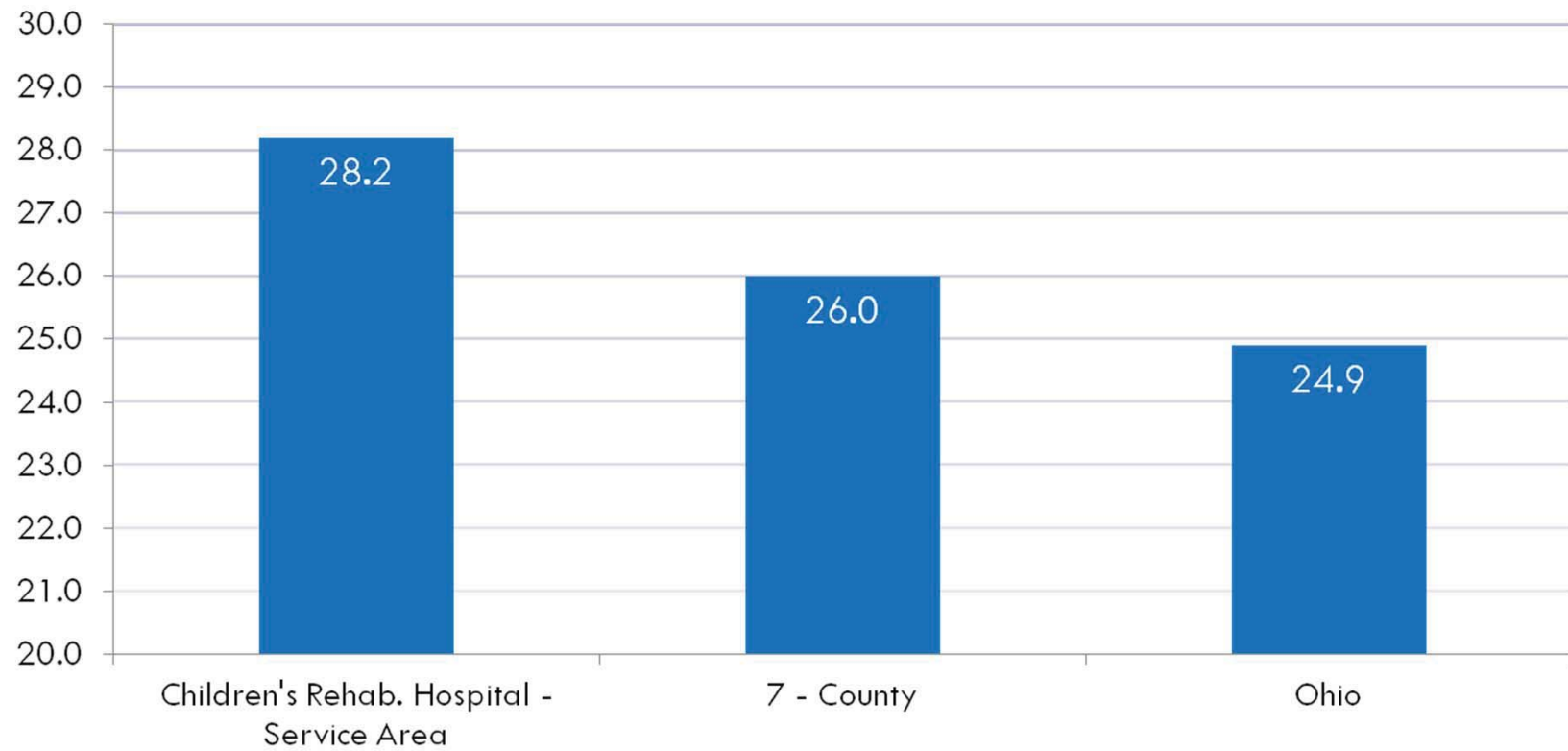
* 2010 Unemployment Statistics – accessed March 2011



Insurance Status



Average Work Commute (mins)



Overview



Community Need Index (CNI)

- ❑ **Access to care and socio-economic factors are barriers to community health.**
 - ❑ The unemployment rate is highest within the Buckeye-Woodland Hills community (44104), over 30%. This zip code area also has the highest rate of minority citizens.
 - ❑ Downtown Cleveland (44115) has the highest percentage of uninsured citizens (44%) across all zip code areas in the Children's Rehab. Hospital community.
 - ❑ Hough – Fairfax area (44103) has the highest rate of married families with children in poverty (26.8%). On the other hand, Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
 - ❑ In contrast, Cleveland Heights (44118) has the lowest percentages of citizens living in poverty and the lowest unemployment rate (5.9%). This unemployment rate is much lower than Ohio (7.0%) and national (approximately 9%) rates.
- ❑ **The number of families and adults 65 and older living in poverty is a barrier to community health.**
 - ❑ The Downtown area (44114) has the highest rate of citizens 65 and older living in poverty (17.8%). Hough-Fairfax area (44103) has the highest percentage of married families with children living in poverty (26.8%). And finally, the Downtown area (44115) has the highest percentage of single parents with children living in poverty (89.9%).



Community Need Index (CNI)

Five prominent socio-economic barriers to community health quantified in the CNI

- **Income Barriers** – Percentage of elderly, children, and single parents living in poverty
- **Cultural/Language Barriers** – Percentage Caucasian/non-Caucasian and percentage of adults over the age of 25 with limited English proficiency
- **Educational Barriers** – Percentage without high school diploma
- **Insurance Barriers** – Percentage uninsured and percentage unemployed
- **Housing Barriers** – Percentage renting houses

Assigning CNI Scores

To determine the severity of barriers to health care access in a given community, the CNI gathers data about the community's socio-economy. For example, what percentage of the population is elderly and living in poverty; what percentage of the population is uninsured; what percentage of the population is unemployed, etc.

Zip	City	County	Tot Pop	HH	Rental %	Unemp %	Uninsu %	Minor %	Lim Eng	No HS Dip	65+ Pov	M w/ Chil Pov	Sin w/ Chil Pov	Inc Rank	Insur Rank	Educ Rank	Cult Rank	Hous Rank	CNI Score
44127	Slavic Village	Cuyahoga	7,819	2,792	40.5%	24.3%	30.8%	62.4%	11.9%	38.2%	9.0%	14.5%	59.4%	5	5	5	5	5	5.0
44120	Shaker Heights	Cuyahoga	42,254	18,181	45.2%	13.1%	21.6%	81.8%	7.3%	14.8%	5.7%	8.7%	40.7%	3	5	2	5	5	4.2
44118	Cleveland Heights	Cuyahoga	39,543	15,660	31.7%	5.9%	11.1%	45.7%	9.7%	5.7%	4.1%	1.9%	25.7%	2	3	1	5	5	3.2
44115	Downtown	Cuyahoga	8,009	2,786	66.4%	40.1%	44.0%	86.4%	6.7%	31.3%	5.3%	6.8%	89.9%	5	5	5	5	5	5.0
44114	Downtown	Cuyahoga	4,131	2,304	55.6%	24.7%	37.2%	75.2%	31.2%	32.0%	17.8%	18.4%	68.2%	5	5	5	5	5	5.0
44112	East Cleveland	Cuyahoga	28,731	11,702	42.9%	19.1%	29.7%	95.2%	5.1%	22.2%	8.8%	10.8%	50.9%	4	5	4	5	5	4.8
44108	Bratenahl	Cuyahoga	31,208	11,814	39.2%	18.1%	28.0%	96.2%	3.4%	24.8%	8.6%	16.2%	48.7%	4	5	4	5	5	4.8
44106	University Circle	Cuyahoga	28,854	12,026	57.5%	19.3%	31.0%	63.8%	12.2%	18.4%	9.6%	7.1%	52.4%	4	5	3	5	5	4.6
44104	Buckeye-Woodland Hills	Cuyahoga	24,373	9,122	52.4%	30.2%	39.2%	98.2%	3.2%	32.5%	8.6%	25.4%	64.1%	5	5	5	5	5	5.0
44103	Hough - Fairfax	Cuyahoga	21,941	8,297	47.1%	26.1%	36.2%	88.9%	9.7%	34.8%	9.3%	26.8%	55.9%	5	5	5	5	5	5.0
Children's Rehab. Hospital Community Summary			236,863	94,684	45.5%	17.4%	27.3%	78.9%	10.9%	20.9%	35.2%	10.3%	52.1%	5	5	4	5	5	4.8

Using this data we assign a score to each barrier condition. A score of 1.0 indicates a zip code area with the lowest socio-economic barriers (low need), while a score of 5.0 represents a zip code area with the most socio-economic barriers (high need). The scores are then aggregated and averaged for a final CNI score (each barrier receives equal weight in the average).

A CNI score above 3.0 will typically indicate a specific socio-economic factor impacting the communities access to care.

Community Need Index (CNI)

Zip	City	County	Inc Rank	Insur Rank	Educ Rank	Cult Rank	Hous Rank	CNI Score
44127	Slavic Village	Cuyahoga	5	5	5	5	5	5.0
44115	Downtown	Cuyahoga	5	5	5	5	5	5.0
44114	Downtown	Cuyahoga	5	5	5	5	5	5.0
44104	Buckeye-Woodland Hills	Cuyahoga	5	5	5	5	5	5.0
44103	Hough – Fairfax	Cuyahoga	5	5	5	5	5	5.0
44112	East Cleveland	Cuyahoga	4	5	4	5	5	4.8
44108	Bratenahl	Cuyahoga	4	5	4	5	5	4.8
44106	University Circle	Cuyahoga	4	5	3	5	5	4.6
44120	Shaker Heights	Cuyahoga	3	5	2	5	5	4.2
44118	Cleveland Heights	Cuyahoga	2	3	1	5	5	3.2
Children's Rehab. Hospital Community			5	5	4	5	5	4.8

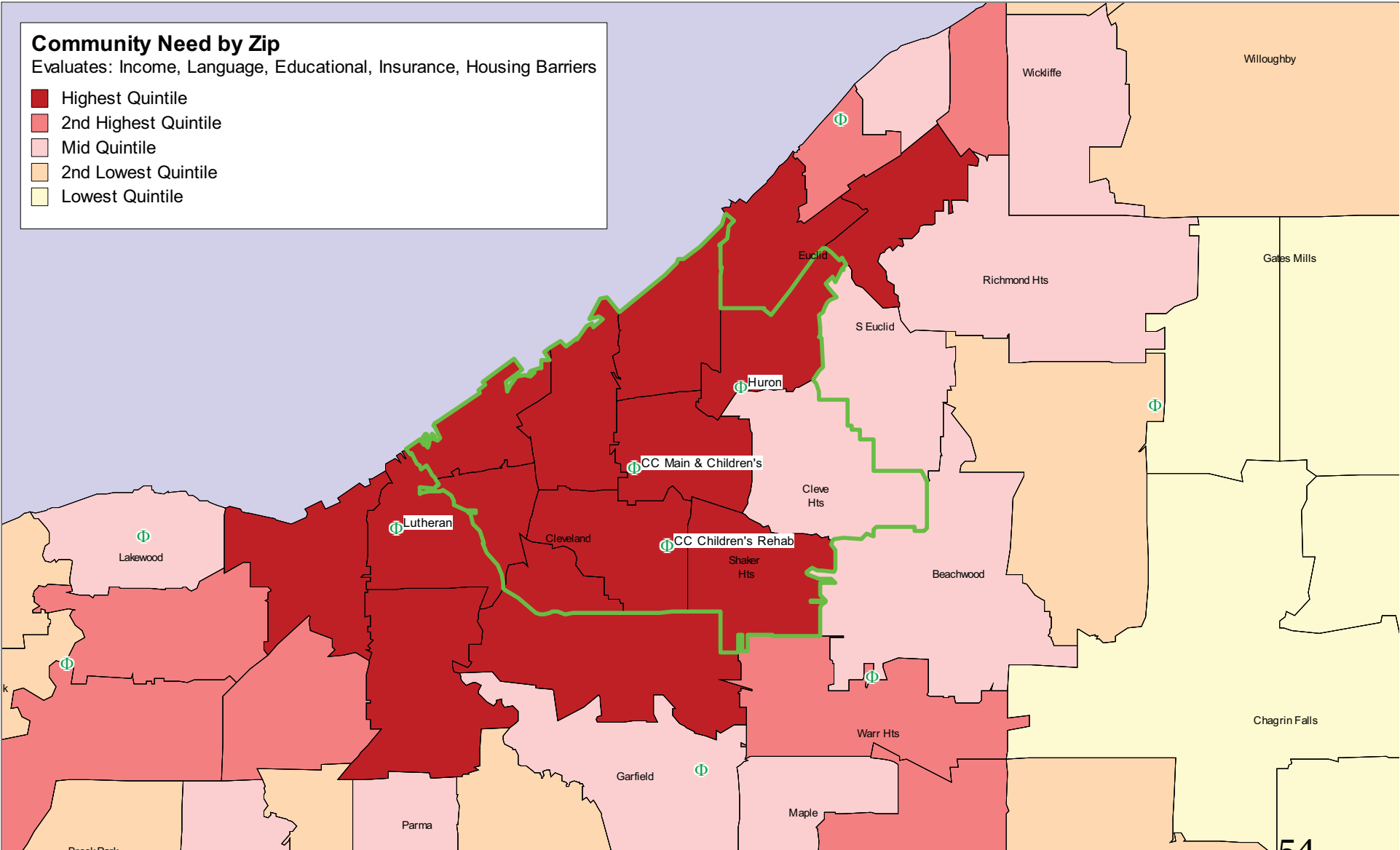
- 5 out of the 10 zip code areas have a CNI score of 5.0 out of 5.0 It is clear that these areas are in need of substantial community health assistance to combat traditional barriers to health care such as income, access and education.

Community Need Index (CNI)

Zip	Tot Pop	HH	Rental %	Unemp %	Uninsu %	Minor %	Lim Eng	No HS Dip	65+ Pov	M w/ Chil Pov	Sin w/ Chil Pov	Inc Rank	Insur Rank	Educ Rank	Cult Rank	Hous Rank	CNI Score
44127	7,819	2,792	40.5%	24.3%	30.8%	62.4%	11.9%	38.2%	9.0%	14.5%	59.4%	5	5	5	5	5	5
44115	8,009	2,786	66.4%	40.1%	44.0%	86.4%	6.7%	31.3%	5.3%	6.8%	89.9%	5	5	5	5	5	5
44114	4,131	2,304	55.6%	24.7%	37.2%	75.2%	31.2%	32.0%	17.8%	18.4%	68.2%	5	5	5	5	5	5
44104	24,373	9,122	52.4%	30.2%	39.2%	98.2%	3.2%	32.5%	8.6%	25.4%	64.1%	5	5	5	5	5	5
44103	21,941	8,297	47.1%	26.1%	36.2%	88.9%	9.7%	34.8%	9.3%	26.8%	55.9%	5	5	5	5	5	5

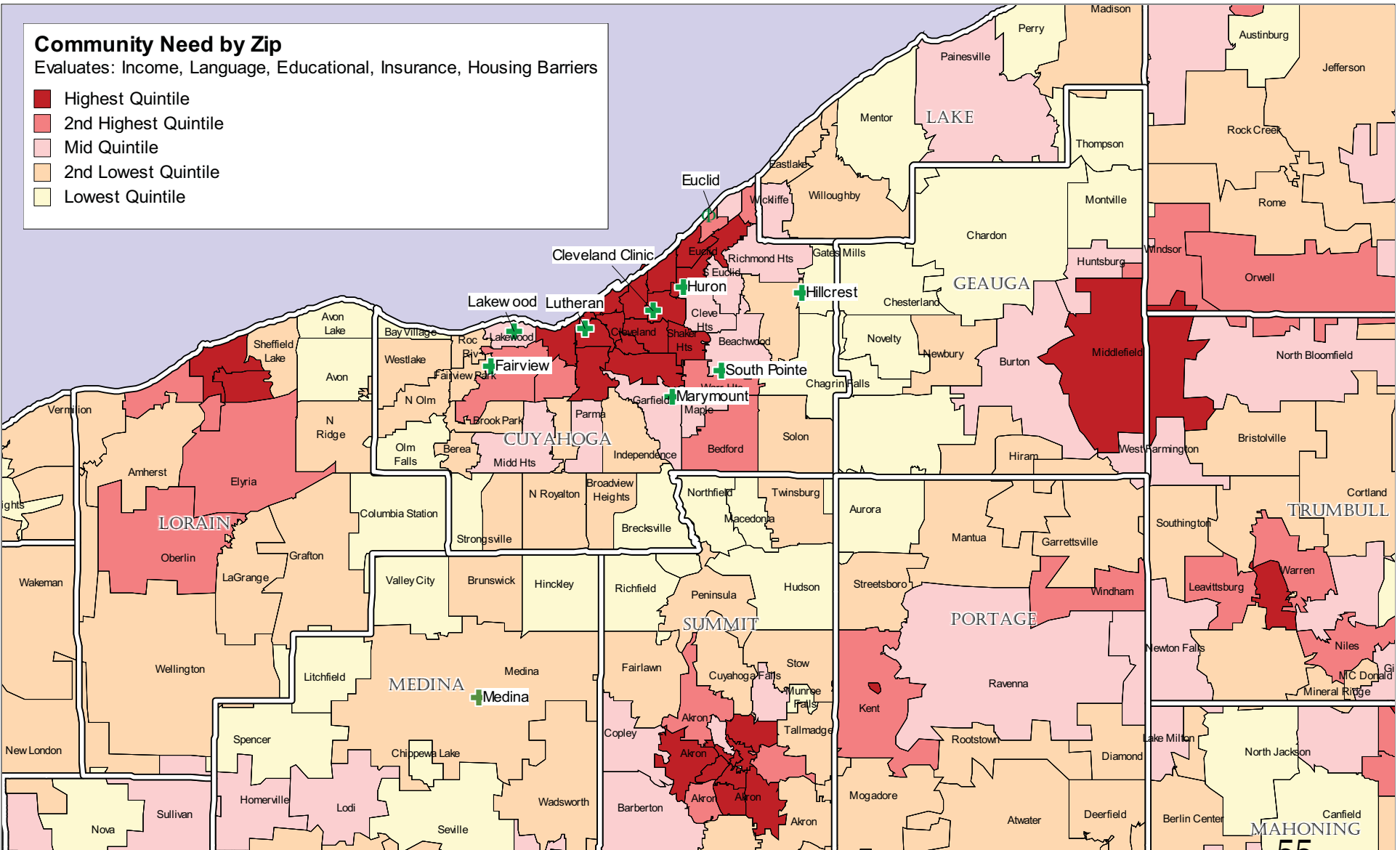
- The CNI zip code summary provides the community hospital with valuable background information to begin addressing the community needs.
- A closer look at the hospital community reveals the highest unemployment and uninsured rates Downtown (44115).
- The Buckeye-Woodland Hills community (44104) has the highest percentage of minorities (98.2%).
- Downtown (44114) shows the highest rates of 65 and older citizens living in poverty and citizens with limited English within the Children's Rehab. Hospital community (17.8%).
- An interesting disparity is between the Hough – Fairfax area (44103) which has the highest rate of married families with children living in poverty (26.8%); whereas Downtown (44115) has the highest percentage of single families with children living in poverty (89.9%) and a very low rate of married families with children living in poverty (6.8%).
- The CNI provides greater ability to diagnose community need as it explores zip code areas with significant barriers to health care access. The overall unemployment rate for the Children's Rehab. Hospital community is 17.4%; above the Ohio rate of 7.0% and the national unemployment rate currently fluctuating around 9%. The top 5 zip code areas with the highest CNI scores all show substantially higher unemployment rates than the hospital community, Ohio or the country (range in the 5 worst areas: 24.3 – 40.1%).

Children's Rehab. Hospital – CNI Map

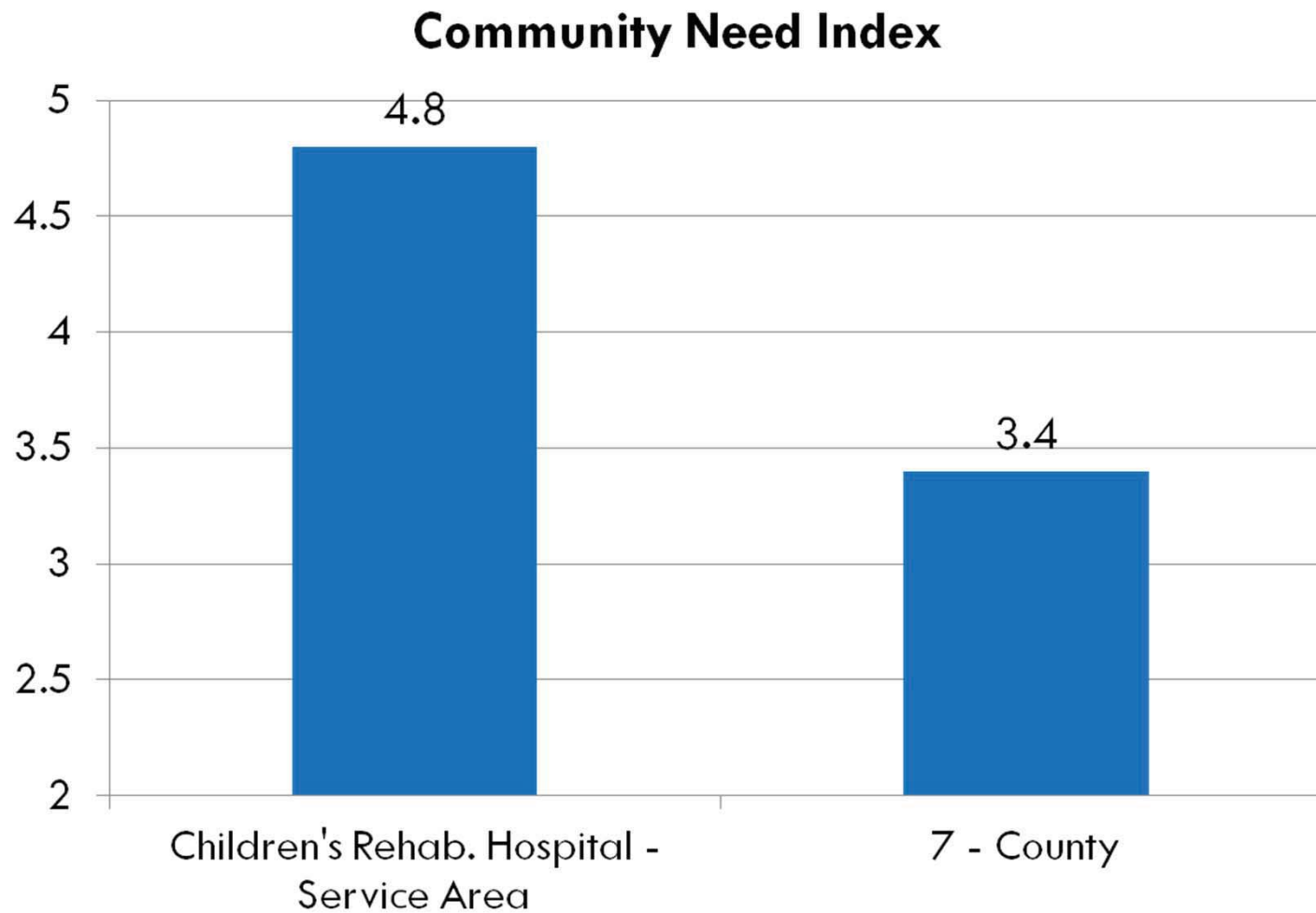


Source: Thomson Reuters

Cleveland Clinic Standard Market: 7-County CNI Map

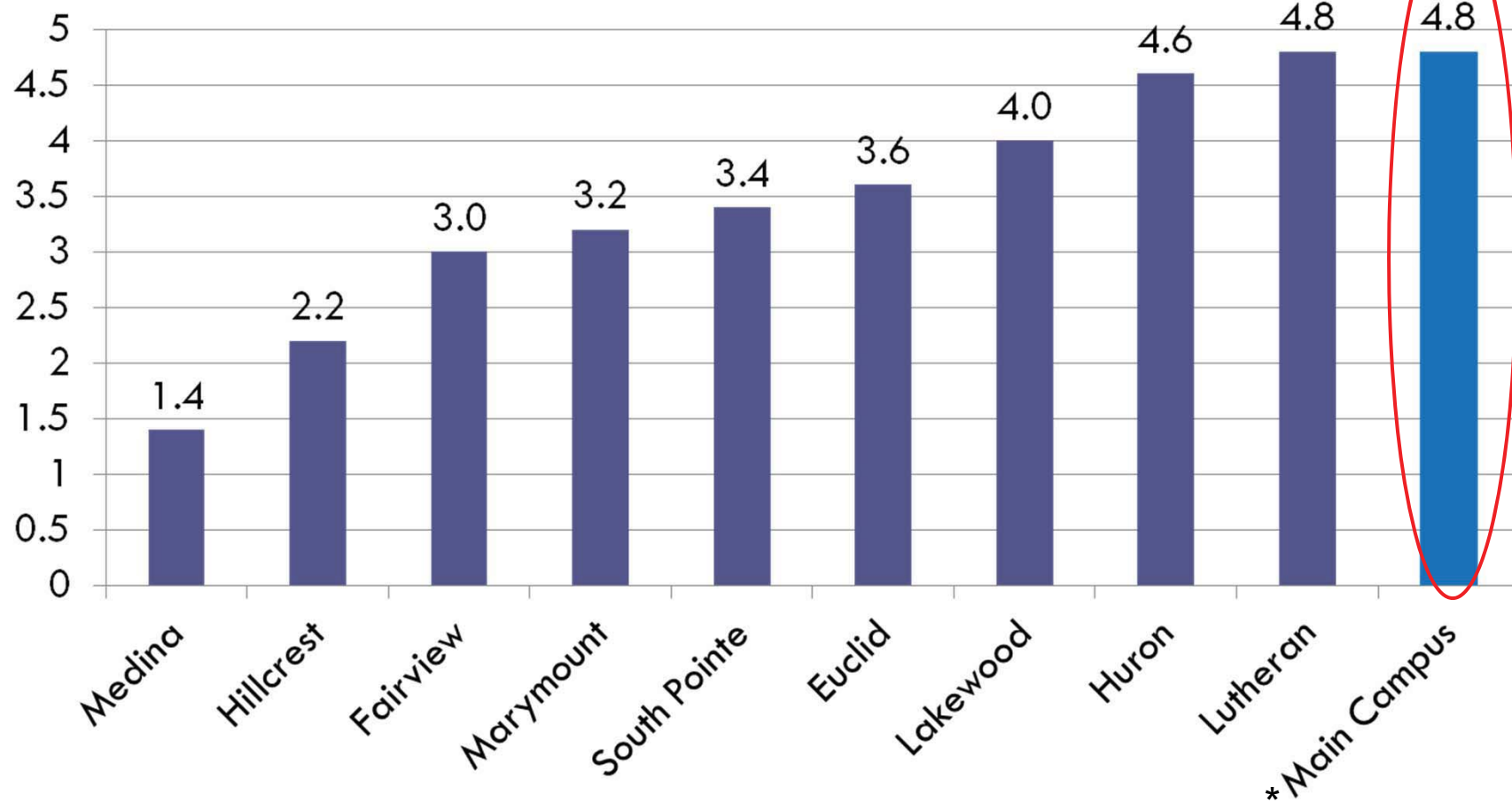


Source: Thomson Reuters



The Children's Rehab. Hospital community has a higher CNI score than the 7-county area.

Community Need Index - Hospital Communities



The Children's Rehab. Hospital community, as part of the Main Campus, and the Lutheran Hospital community have the highest CNI scores across all Cleveland Clinic hospital communities.

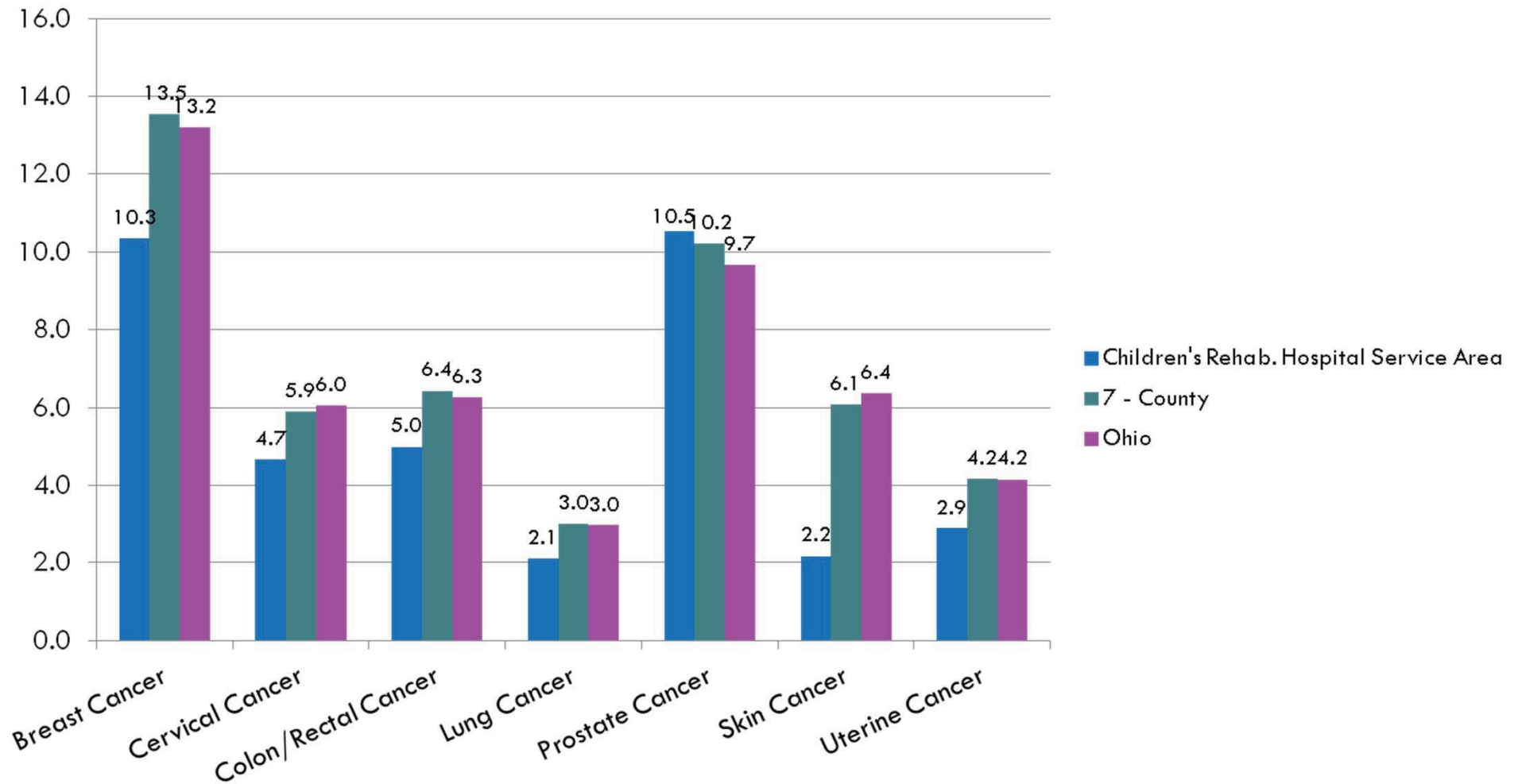
Overview



Disease Prevalence Profile

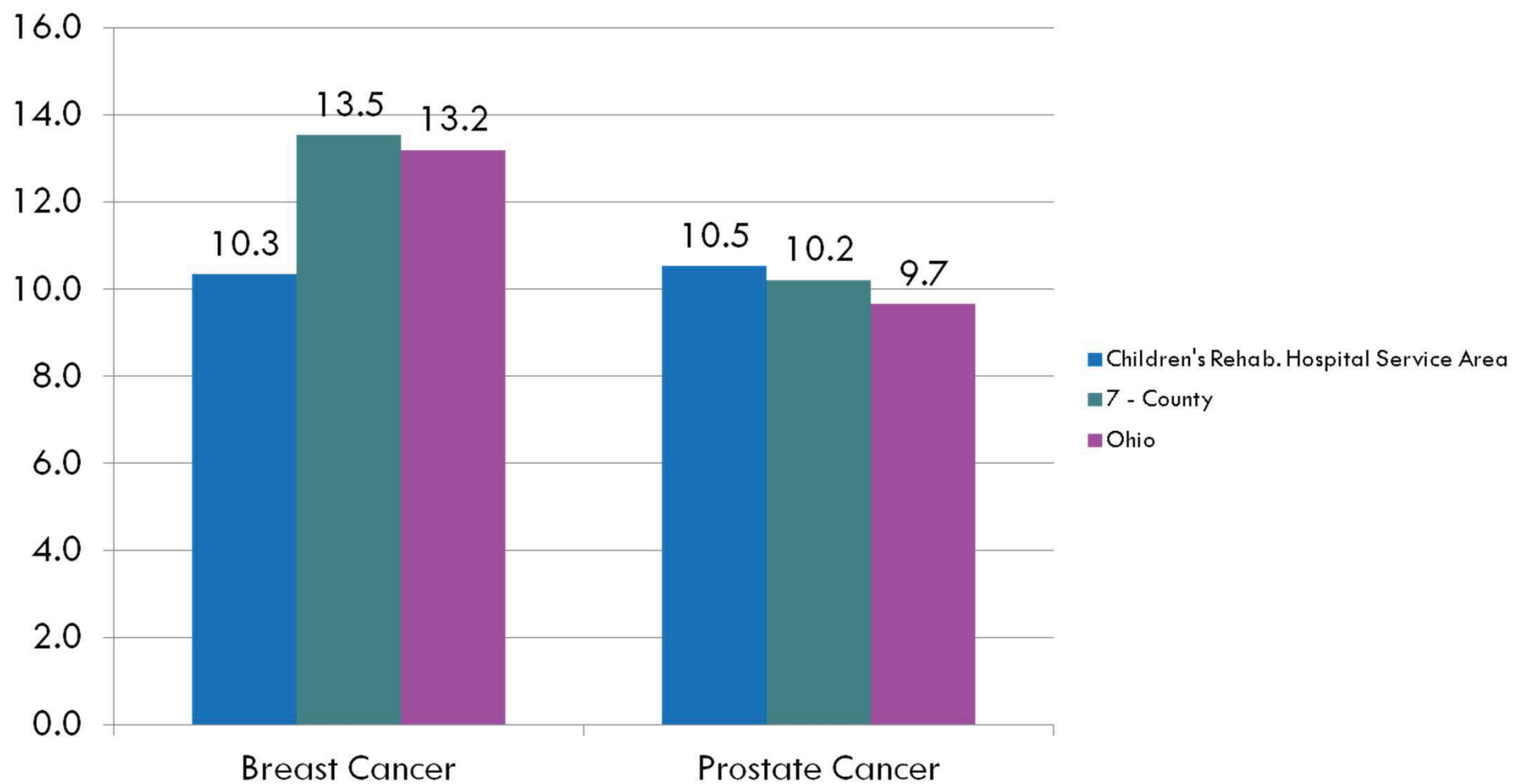
- ❑ **Breast cancer & prostate cancer** are the two most prevalent forms of cancer, therefore the consultants specifically reference the rate for each of the 12 Cleveland Clinic hospital communities. However, the Children's Rehab. Hospital community has lower prevalence rates for all cancers (except prostate) than the seven-county area and Ohio.
- ❑ **Hypertension prevalence is much higher** in the Children's Rehab. Hospital community (337 per 1000 pop.) when compared with the seven-county area and Ohio (299 and 286 respectively).
- ❑ **Diabetes prevalence rates are higher** in the Children's Rehab. Hospital community (109 per 1000 pop.) than the seven-county area (83) or Ohio (78).
- ❑ **Stroke rates are higher** in the Children's Rehab. Hospital community (38 per 1000 pop.) than the seven-county area (29) or Ohio (27).

Cancer Prevalence Rates

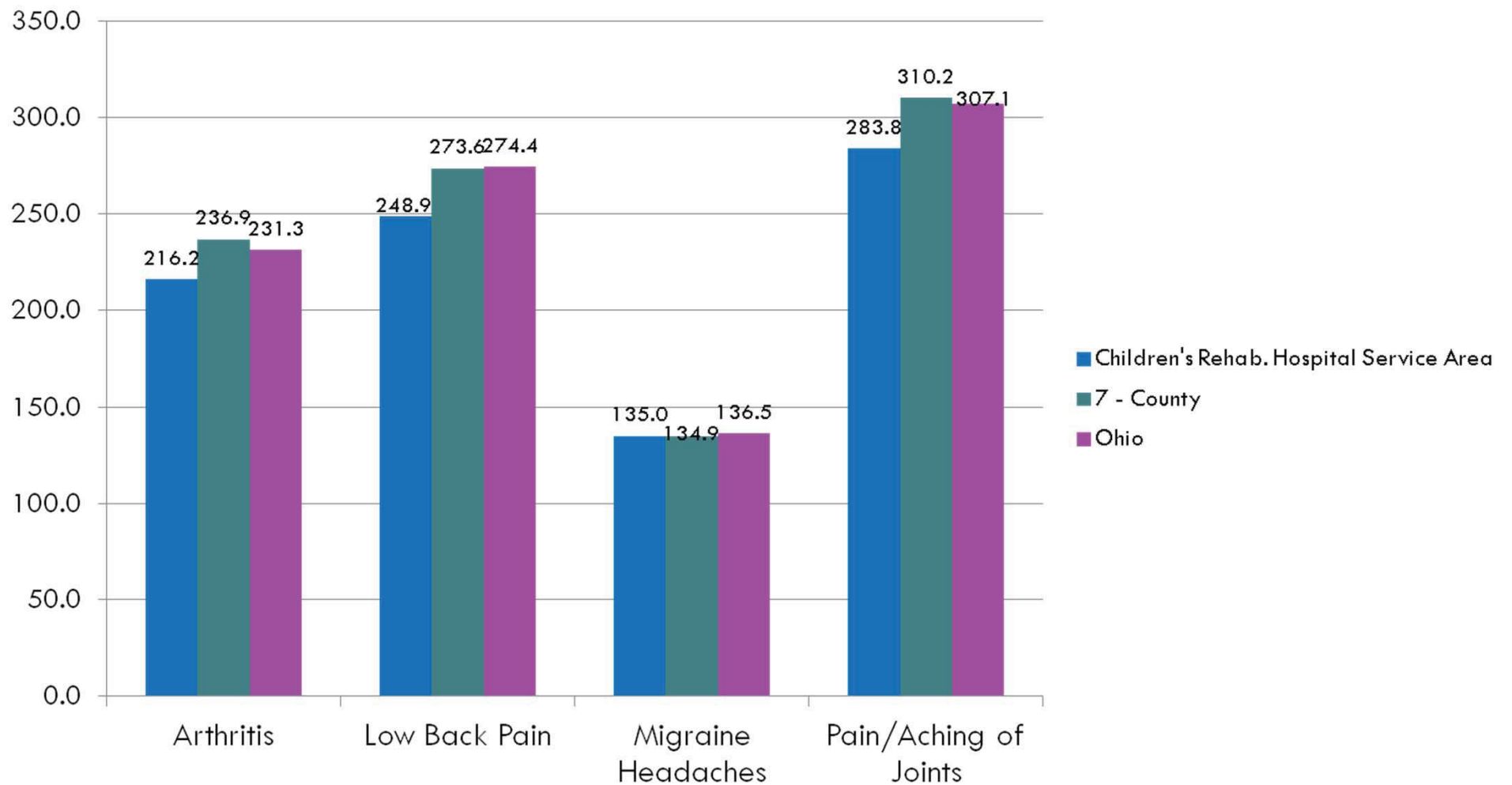


Source: Thomson Reuters

Cancer Prevalence Rates – Breast & Prostate

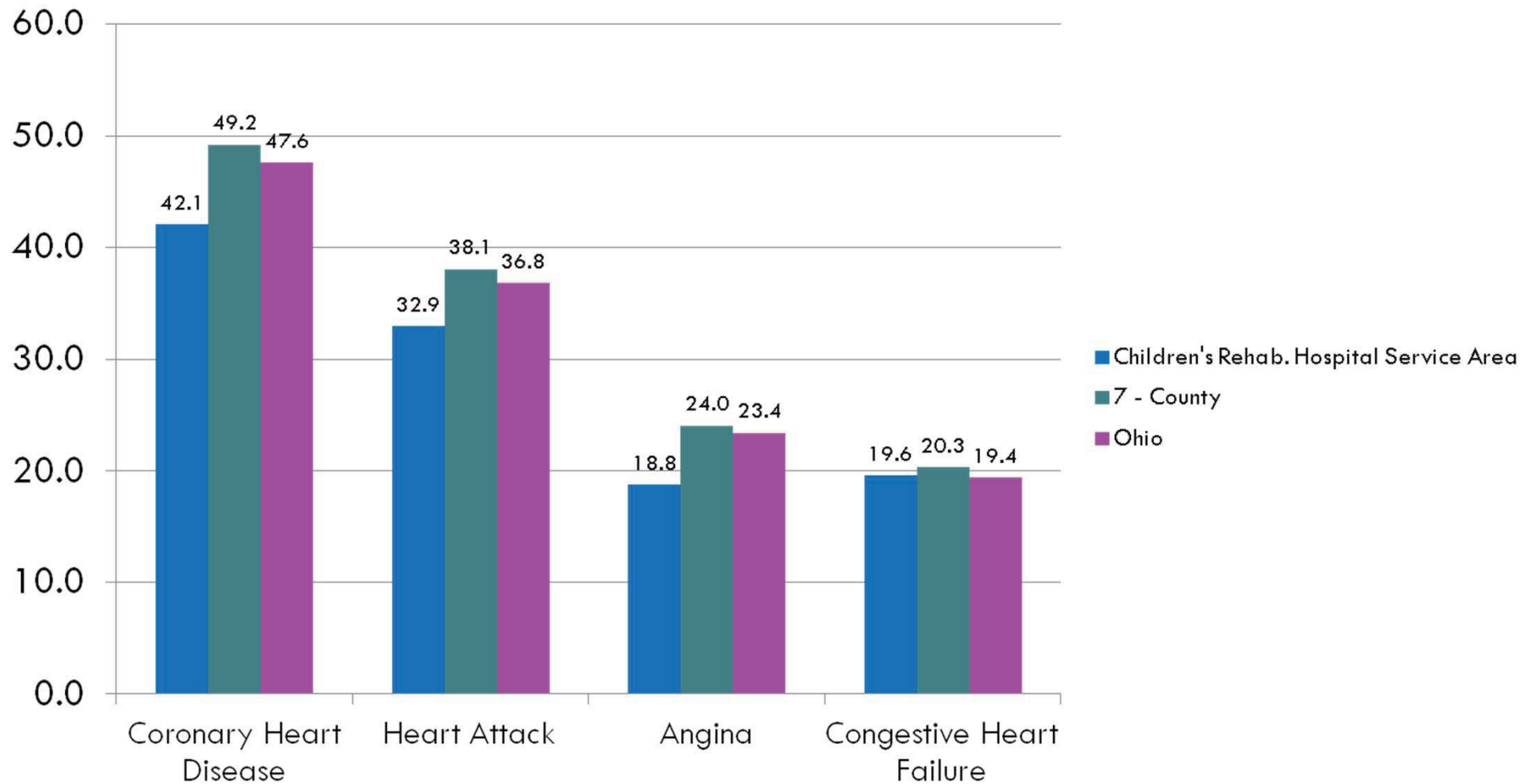


Aches/Pains Prevalence Rates



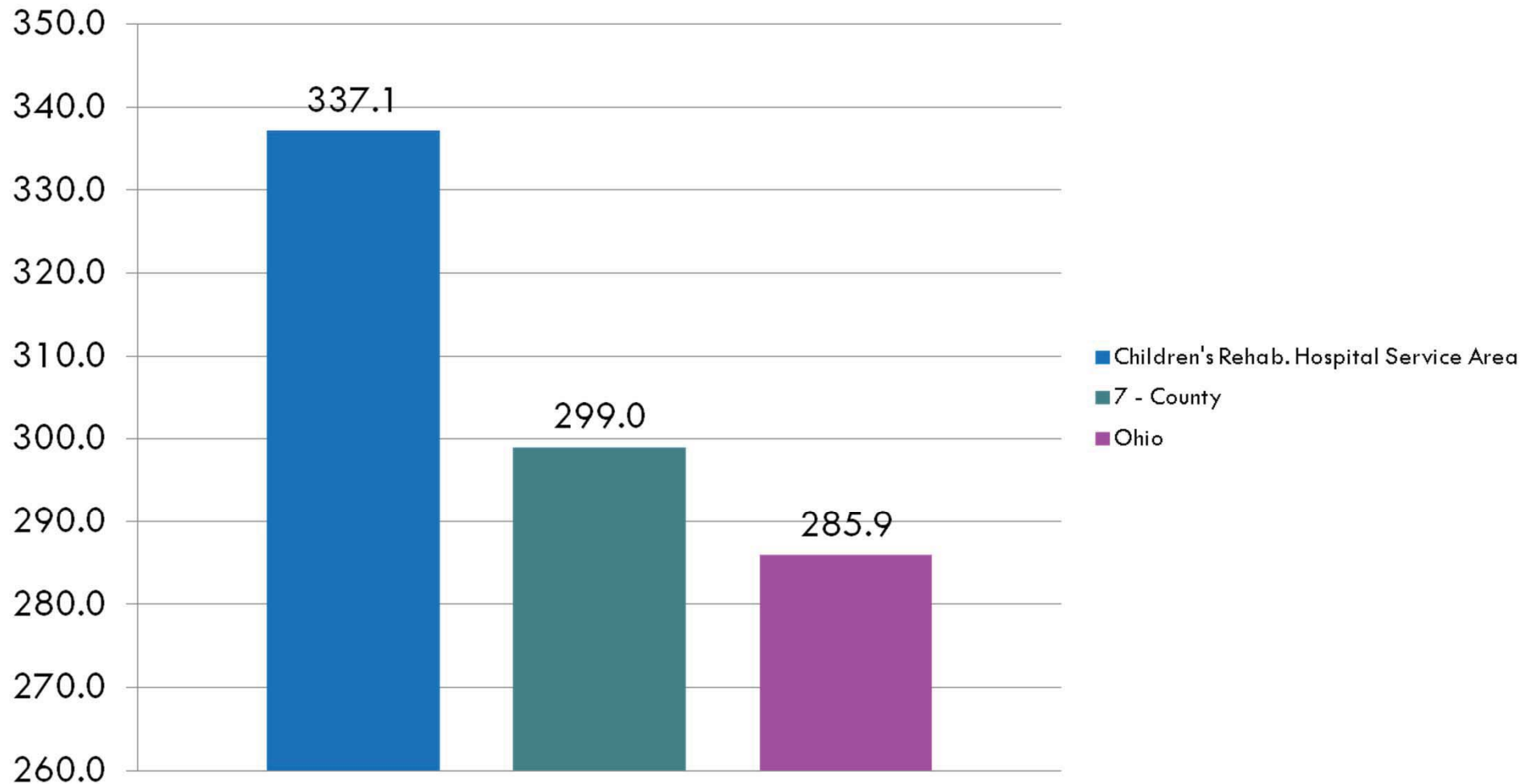
Source: Thomson Reuters

Heart-Related Prevalence Rates

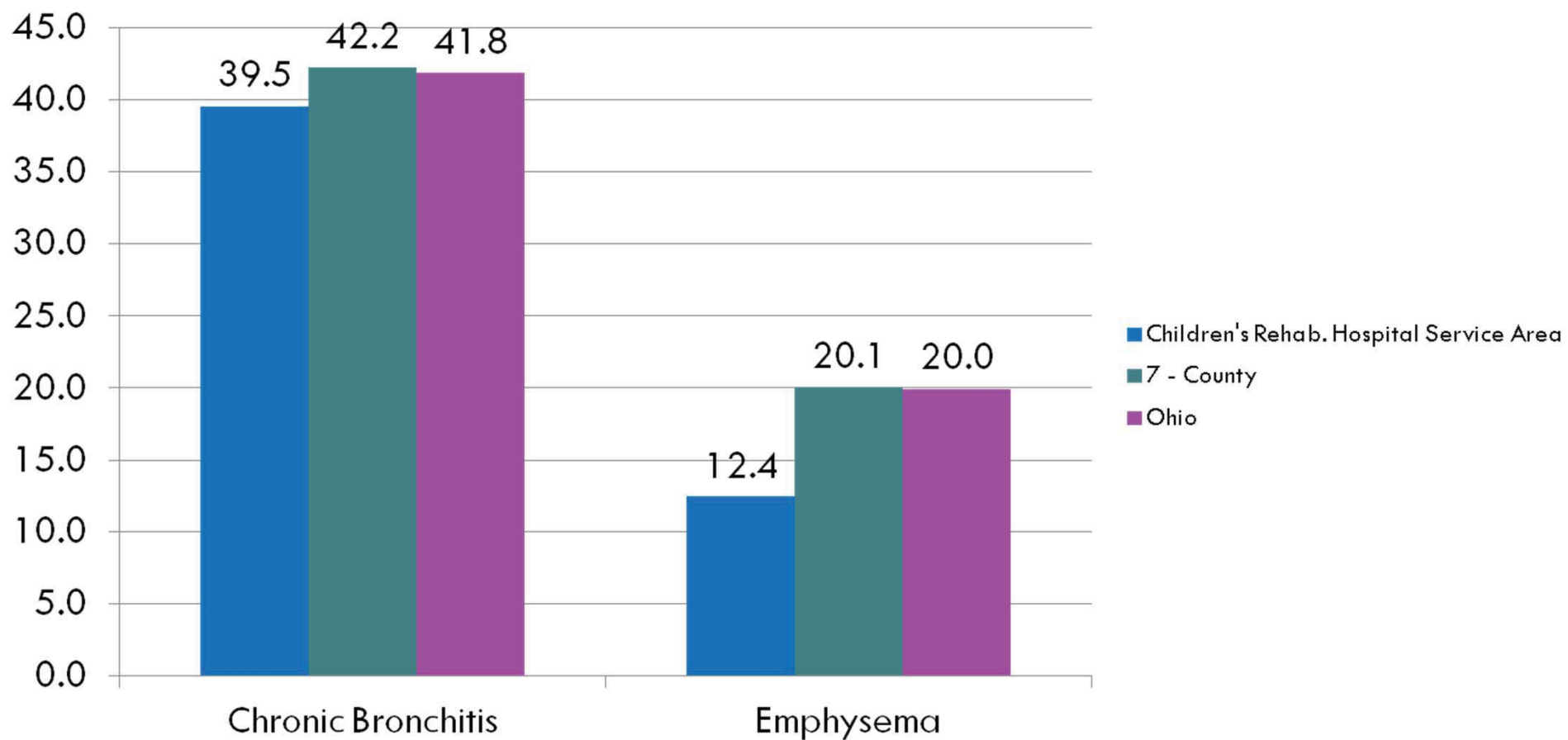


Source: Thomson Reuters

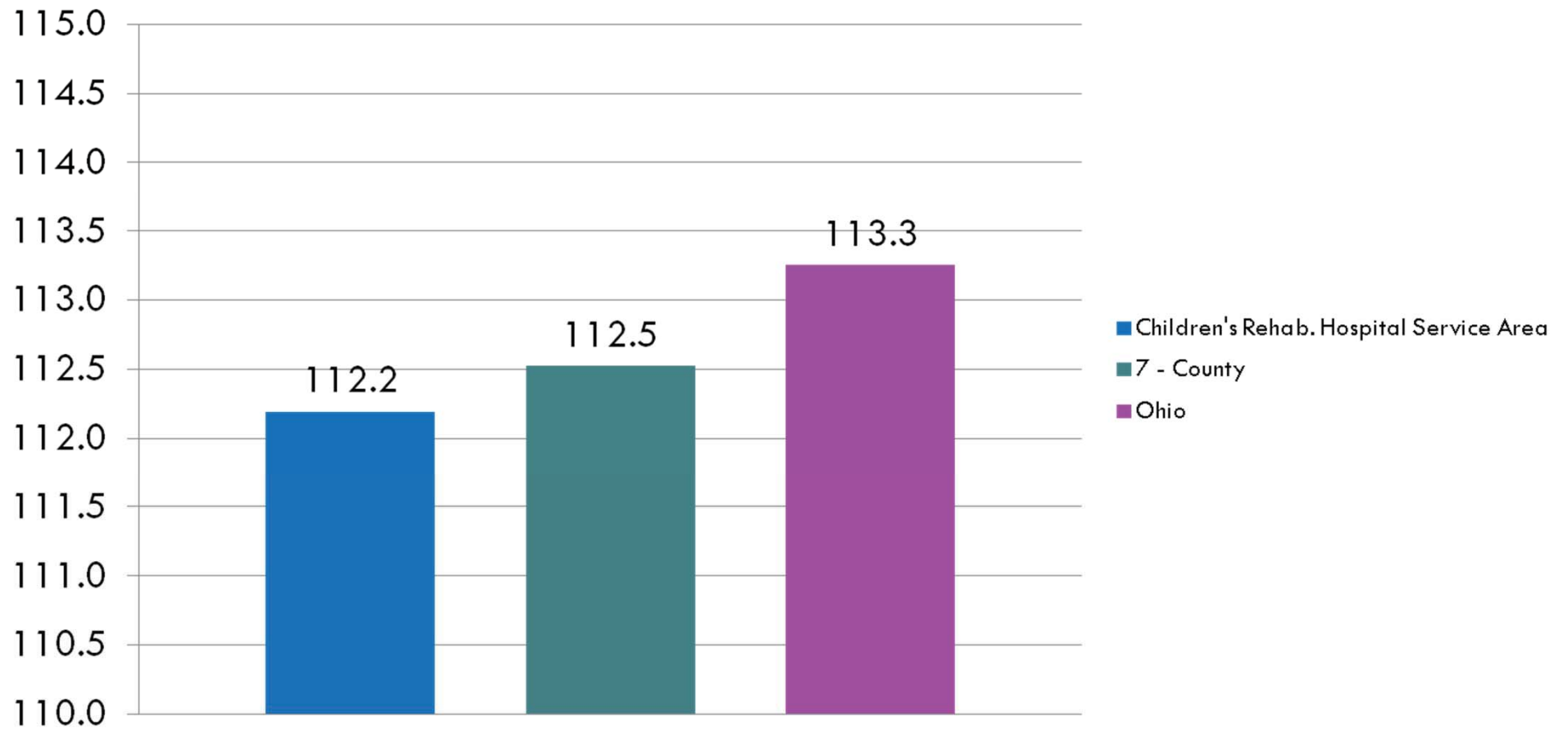
Hypertension – Heart Related Prevalence Rates



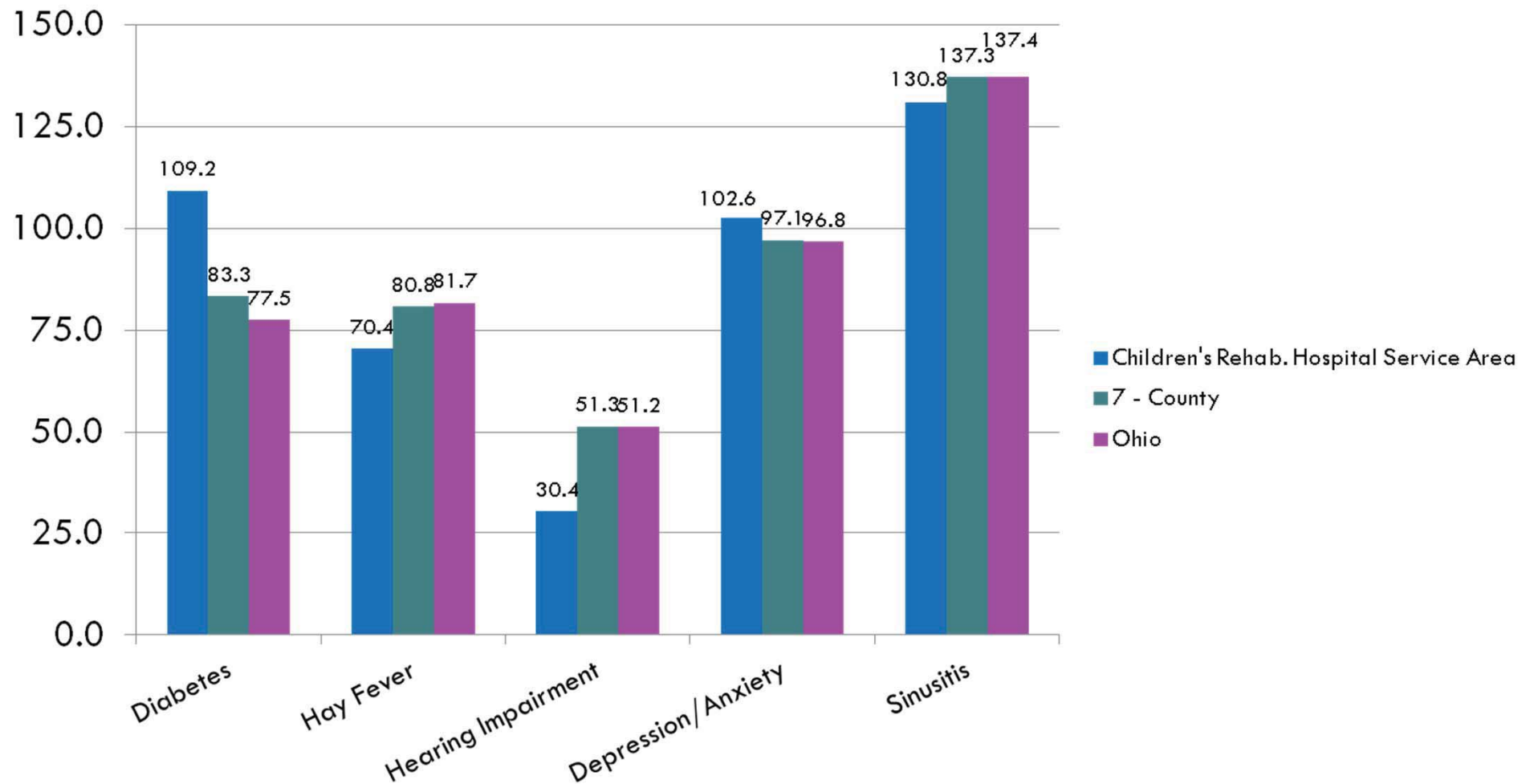
Lung-Related Prevalence Rates



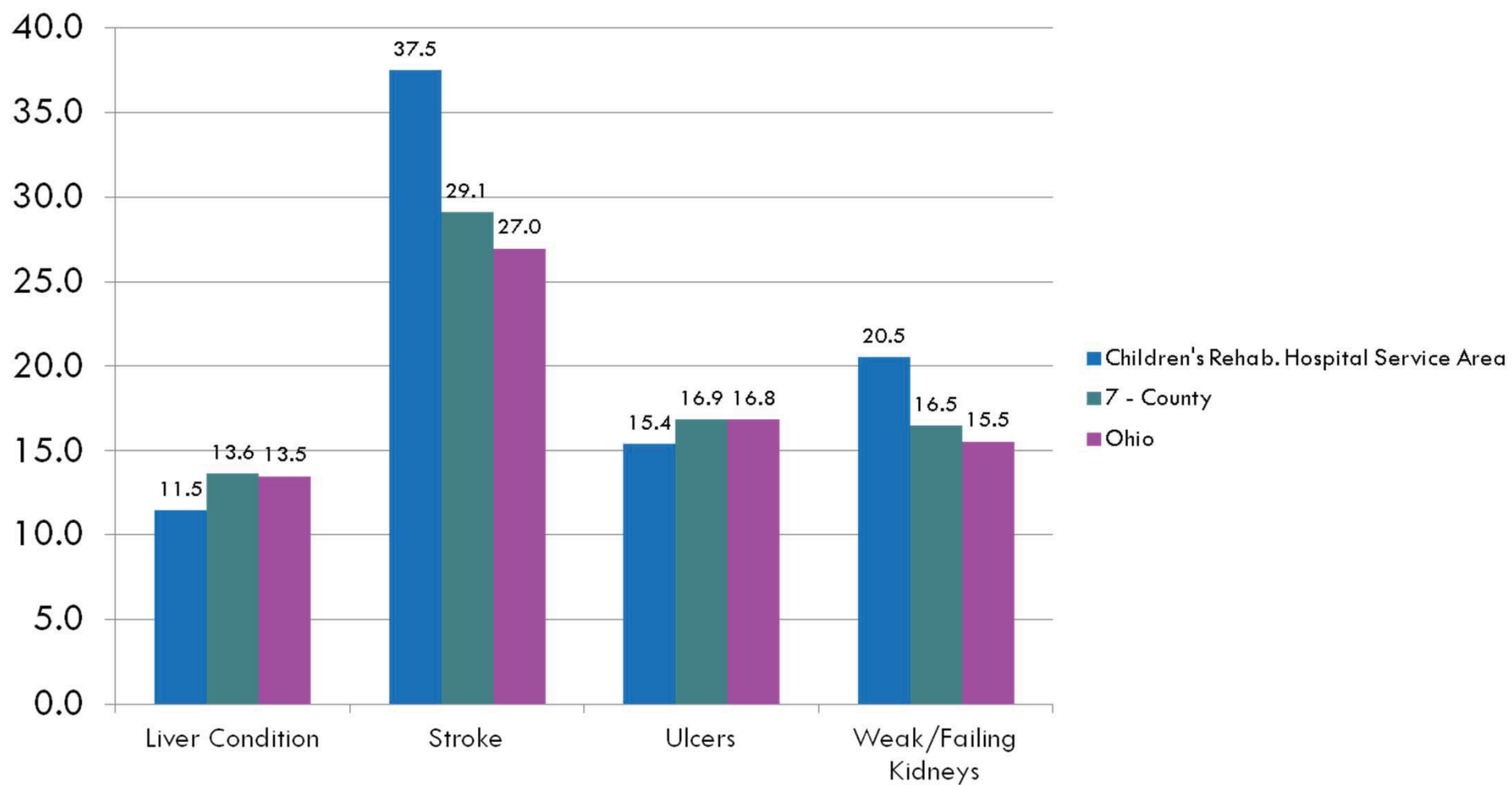
Asthma - Lung Related Prevalence Rates



Disease Prevalence Rates



Disease Prevalence Rates



Source: Thomson Reuters

Overview



Prevention Quality Indicators Index (PQI)

- **PQI scores in the Children's Rehab. Hospital community are at or above Ohio for all factors. The Children's Rehab. Hospital community is substantially higher within the following PQIs:**

Prevention Quality Indicators (PQI)	Children's Rehab. Service Area	Ohio	Difference
Low Birth Weight Rate (PQI 9)	10.37	1.21	+9.16
Adult Asthma Admission Rate (PQI 15)	5.68	1.99	+3.69
Congestive Heart Failure Admission Rate (PQI 8)	7.70	4.66	+3.04

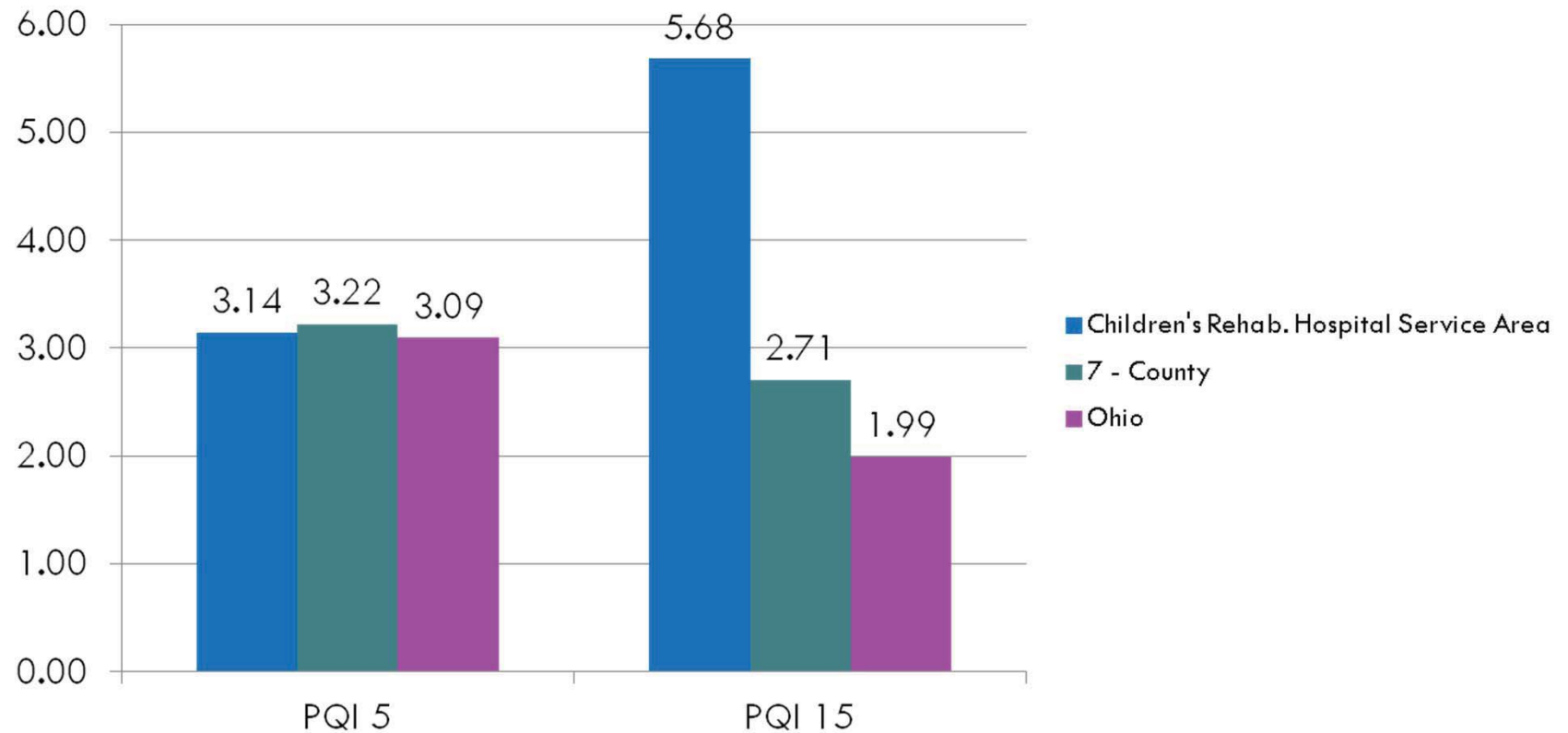
- **PQI scores in the Children's Rehab. Hospital community show admission rates that are equal to Ohio rates for only Perforated Appendix (Both = 0.48).**
- **There are no PQIs in which the Children's Rehab. Hospital community shows lower hospital admission rates than Ohio, indicating preventive care services are not utilized or readily available.**

Prevention Quality Indicators Index (PQI)

PQI Subgroups

- **Chronic Lung Conditions**
 - PQI 5 Chronic Obstructive Pulmonary Disease Admission Rate
 - PQI 15 Adult Asthma Admission Rate
- **Diabetes**
 - PQI 1 Diabetes Short-Term Complications Admission Rate
 - PQI 3 Diabetes Long-Term Complications Admission Rate
 - PQI 14 Uncontrolled Diabetes Admission Rate
 - PQI 16 Lower Extremity Amputation Rate Among Diabetic Patients
- **Heart Conditions**
 - PQI 7 Hypertension Admission Rate
 - PQI 8 Congestive Heart Failure Admission Rate
 - PQI 13 Angina Without Procedure Admission Rate
- **Other Conditions**
 - PQI 2 Perforated Appendix Admission Rate
 - PQI 9 Low Birth Weight Rate
 - PQI 10 Dehydration Admission Rate
 - PQI 11 Bacterial Pneumonia Admission Rate
 - PQI 12 Urinary Tract Infection Admission Rate

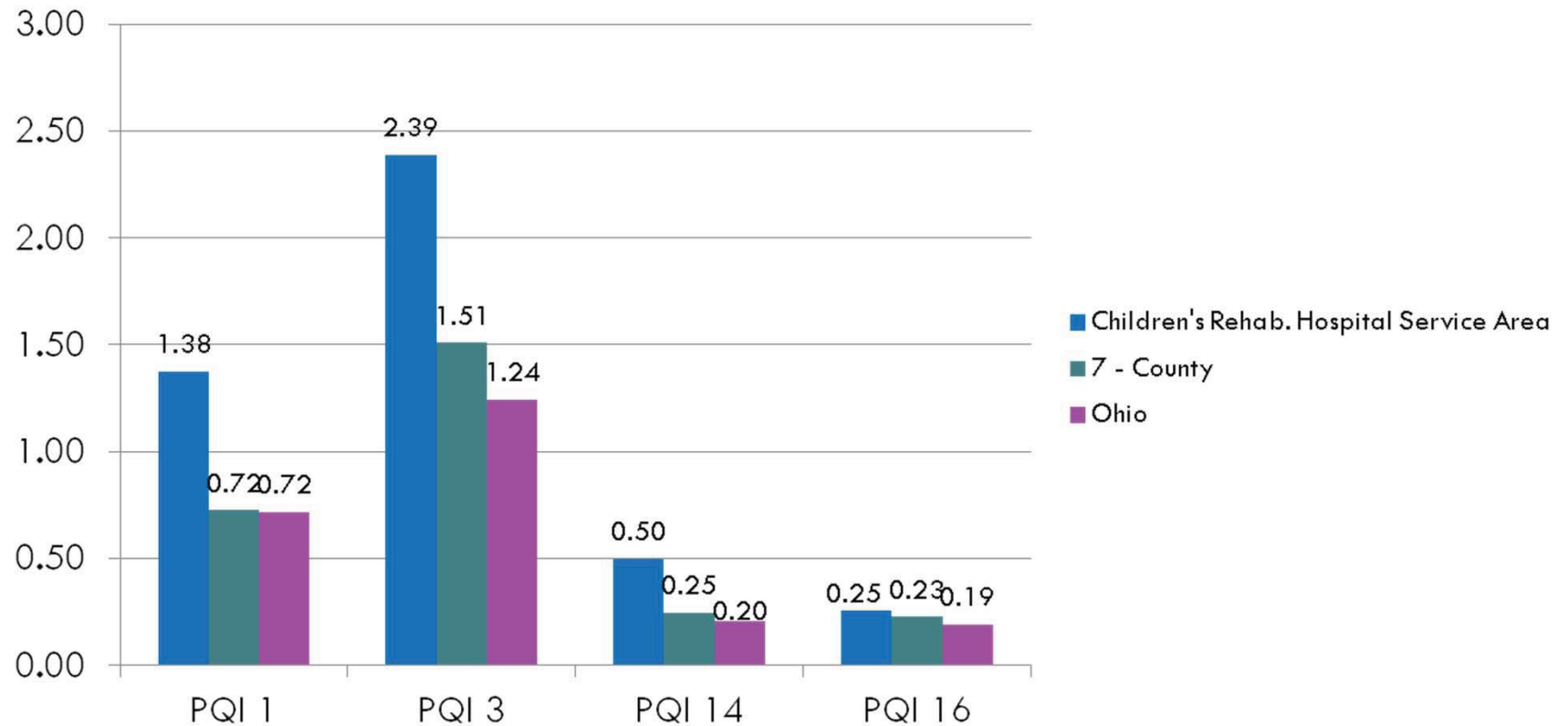
Chronic Lung Conditions



PQI 5 Chronic Obstructive Pulmonary Disease Admission Rate

PQI 15 Adult Asthma Admission Rate

Diabetes



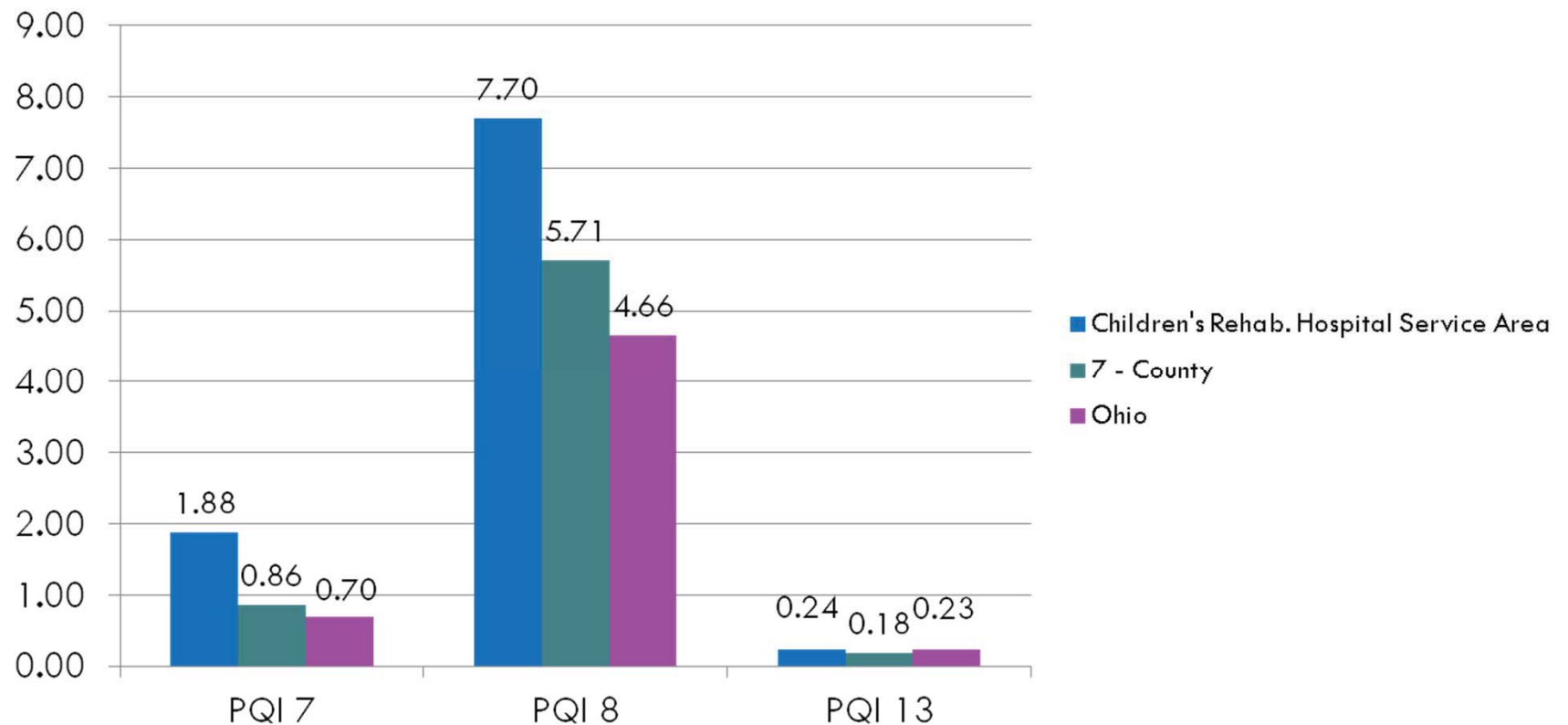
PQI 1 Diabetes Short-Term Complications Admission Rate

PQI 3 Diabetes Long-Term Complications Admission Rate

PQI 14 Uncontrolled Diabetes Admission Rate

PQI 16 Lower Extremity Amputation Rate Among Diabetic Patients

Heart Conditions

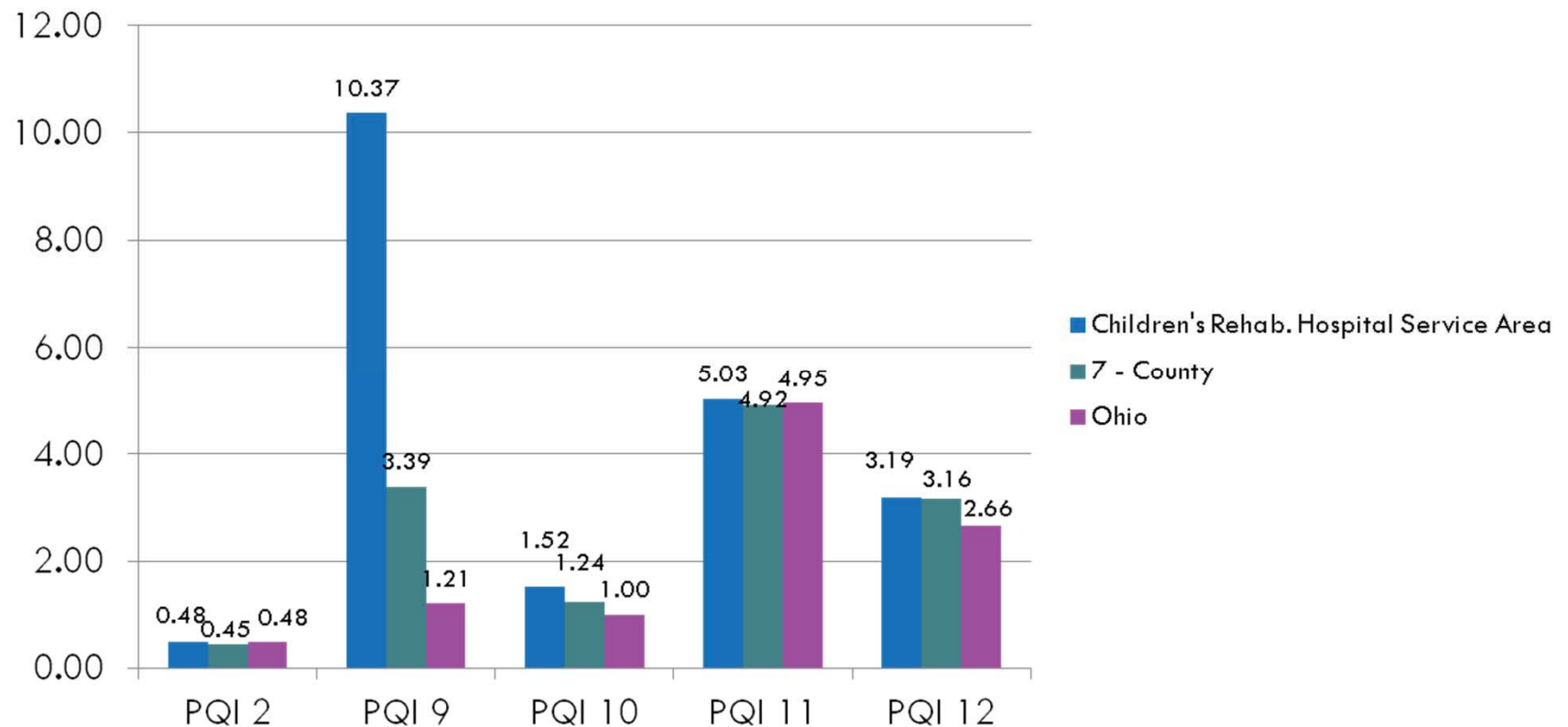


PQI 7 Hypertension Admission Rate

PQI 8 Congestive Heart Failure Admission Rate

PQI 13 Angina Without Procedure Admission Rate

Other Conditions



PQI 2 Perforated Appendix Admission Rate

PQI 9 Low Birth Weight Rate

PQI 10 Dehydration Admission Rate

PQI 11 Bacterial Pneumonia Admission Rate

PQI 12 Urinary Tract Infection Admission Rate

Source: Ohio Hospital Association

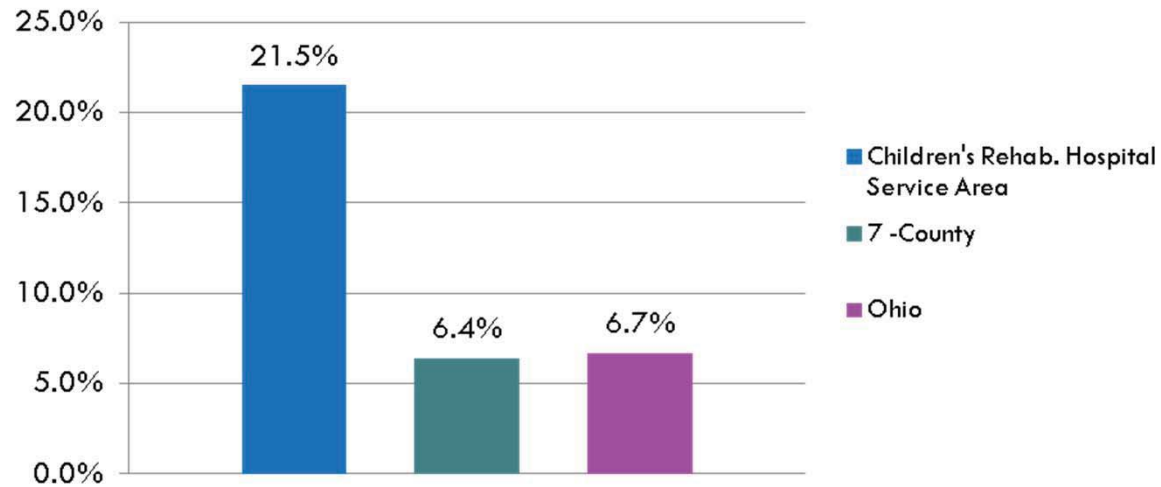
Overview



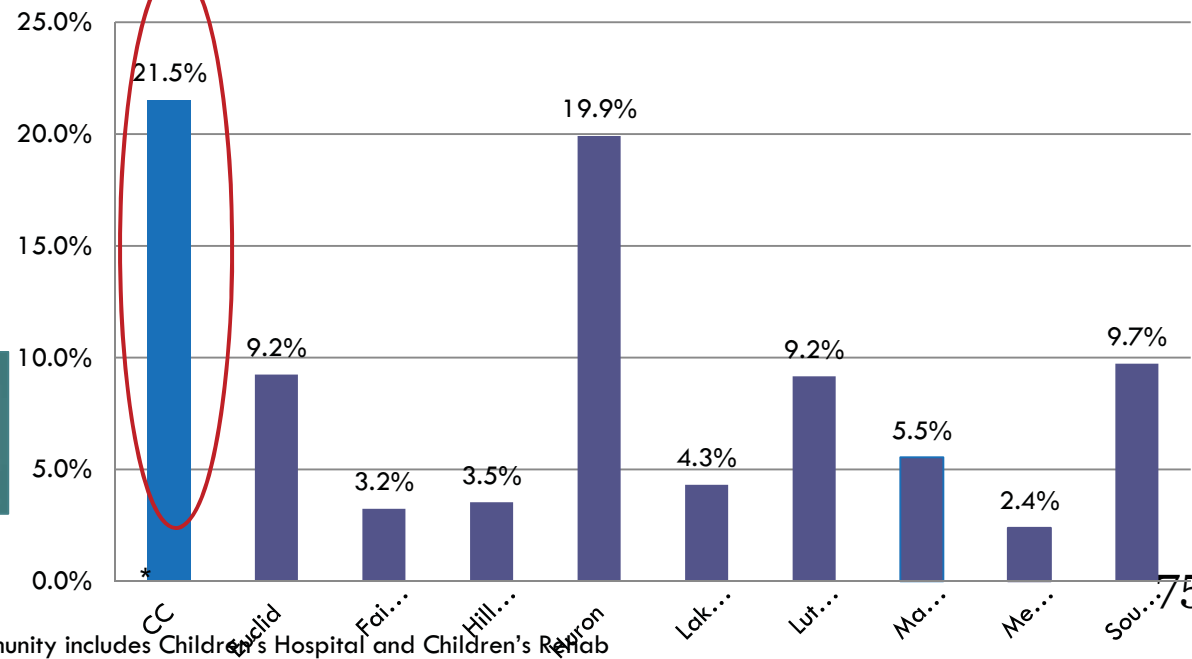
Penetrating Trauma Data

- ❑ Tripp Umbach collected statistical data from the Ohio Department of Public Safety, Division of Emergency Medical Services, Ohio Trauma Registry, also known as OTR. The data refers to all trauma cases resulting in severe injury occurring in Ohio during 2010. OTR trauma data provides the ability to quantify the overall frequency of trauma cases by occurrence type.
- ❑ There are five types of trauma quantified by OTR: asphyxia, blunt, burns, penetrating and “other”. The consultants identified the percentage of penetrating traumas compared to the overall number of trauma cases in a zip code defined hospital community. The resulting percentage provides a secondary data source quantifying the number of violent traumas related to a foreign object or shattered bone.
- ❑ Penetrating trauma can be caused by a foreign object or by fragments of a broken bone. Usually, penetrating trauma occurs in violent crime or armed combat; penetrating injuries are commonly caused by gunshots and stabbings.
- ❑ **Children’s Rehab. Hospital, as part of the Cleveland Clinic Main Hospital community, has the highest penetrating trauma rate (21.5%)** across all hospital communities. The rate for the Cleveland Clinic Hospital is also much higher than the average for the seven-county area (6.4%) and Ohio (6.7%).

2010 Trauma: % Penetrating



2010 Trauma by Community: % Penetrating



Penetrating trauma data is based on the residence zip code of the trauma patient, not where the trauma was treated or occurred.

Source: Ohio Trauma Registry

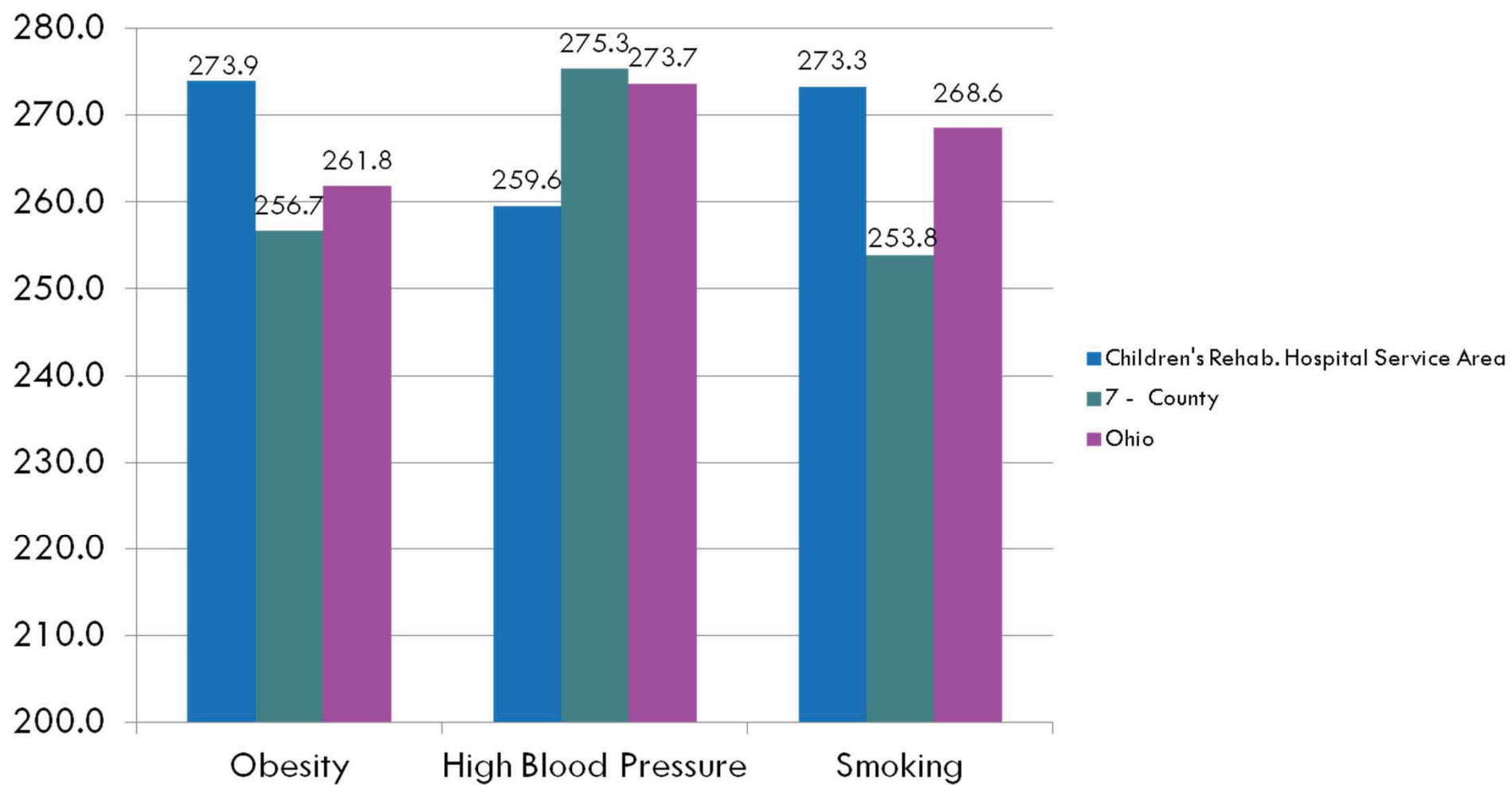
* community includes Children's Hospital and Children's Rehab

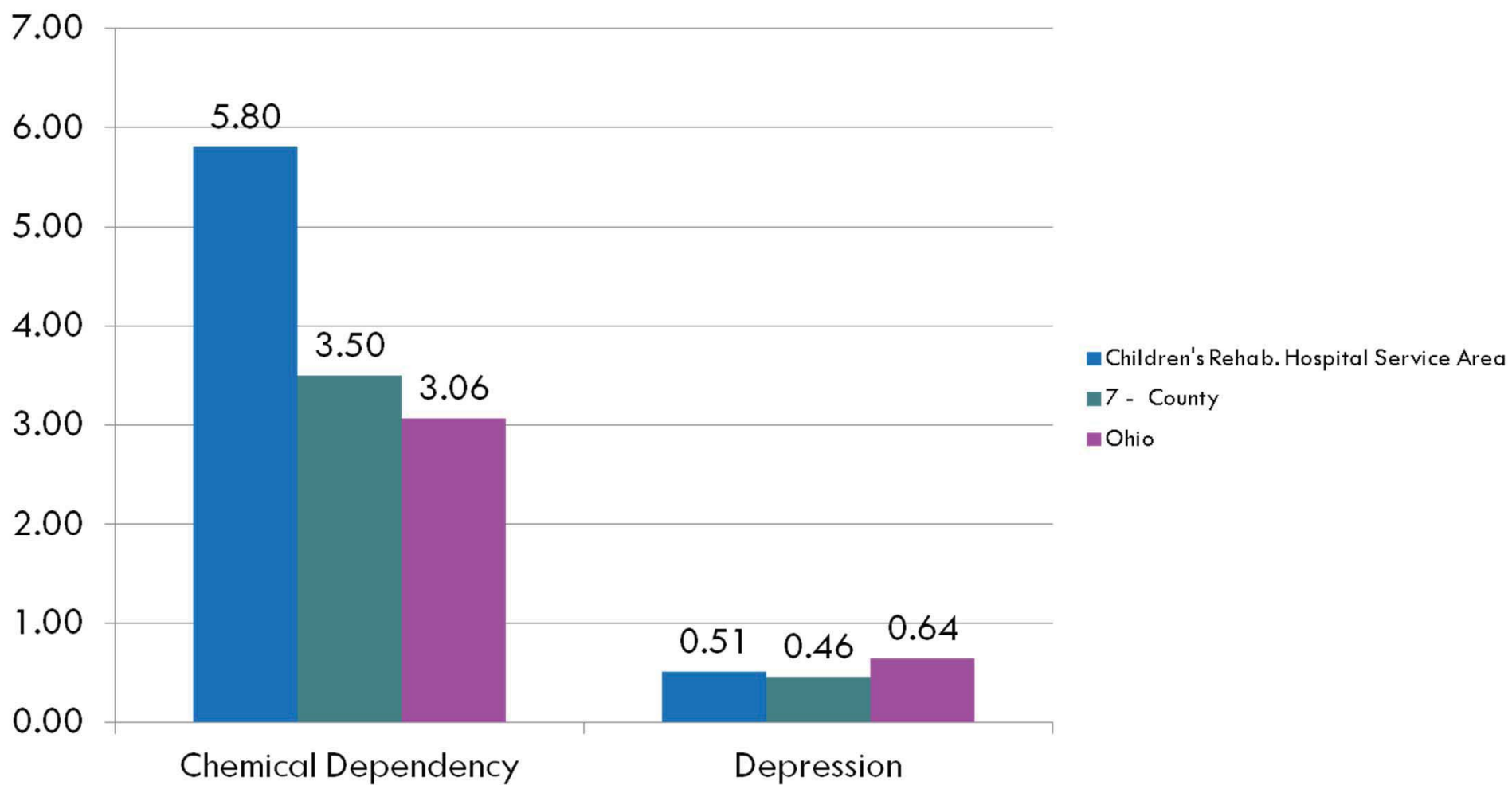
Overview



Health Behavior Profile

- Data for obesity, smoking and high blood pressure were obtained from the 2010 Behavioral Risk Factor Surveillance System. The Behavioral Risk Factor Surveillance System (BRFSS) is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. Data for this analysis was provided by Thomson Reuters.
- Data related to chemical dependency and depression were obtained from the Ohio Hospital Association (OHA), based on 2010 substance abuse and depression related Diagnosis Related Groups (DRGs) prevalence within the zip code defined area of each hospital community.
- **The Children's Rehab. Hospital community** shows higher rates of obese citizens, citizens who smoke and citizens with chemical dependency when compared with the seven-county area and Ohio. Trends among the adult population also impact the youth population as parents and guardians who are obese, smoke and use drugs set poor health examples for at-risk youth. Adult's health habits translate to the habits of youth in the community.





Source: Ohio Hospital Association

Overview



Children & Youth Health Data

- Tripp Umbach prepared a summary of available data sources related specifically to the health and well being of children and youth. Data was collected from the Ohio Department of Health and The Centers for Disease Control at a statewide and national level.
- The Youth Risk Behavior Surveillance System (YRBSS) monitors priority health-risk behaviors and the prevalence of obesity and asthma among youth and young adults. The YRBSS includes a national school-based survey conducted by the Centers for Disease Control and Prevention (CDC). The most recent reports of national and Ohio data are from 2011.
- The 2011 Ohio YRBSS was conducted by the Ohio Department of Health under the direction of the CDC. It focuses on 11 major categories: youth development, injury, violence, mental health, tobacco, alcohol, illegal drugs and prescription drug abuse, sexual behaviors, nutrition, physical activity, and preventive health care. The 2011 YRBSS was completed by 1,442 Ohio students in 9th through 12th grade.
- Data from the 2011 national YRBSS are consistent with findings reported in the 2011 Ohio YRBSS. Themes from these studies, **specifically violence, obesity and diet, should be examined** within the primary data collection process to understand the issues impacting the health of youth living in the Children's Rehab. Hospital community and the seven-county area of the Cleveland Clinic.

Youth Risk Behavior Data – Violence

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 16.6% of students had carried a weapon, (e.g., a gun, knife, or club) on at least one day during the 30 days before the survey.
- ❑ 7.4% of students had been threatened or injured with a weapon (e.g., a gun, knife, or club) on school property one or more times during the 12 months before the survey.
- ❑ 32.8% of students had been in a physical fight one or more times during the 12 months before the survey.
- ❑ 20.1% of students had been bullied on school property during the 12 months before the survey.
- ❑ 5.9% of students did not go to school because they felt they would be unsafe at school or on their way to or from school on at least one day during the 30 days before the survey.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 16.4% of Ohio teens carried a weapon (e.g., a gun, knife, or club) at least one day during the 30 days before the survey
- ❑ 31.2% of Ohio teens report being involved in a physical fight.
- ❑ 22.7% of Ohio teens report being harassed or bullied on school grounds.
- ❑ 6.2% of Ohio teens report not going to school because they felt they would be unsafe at school or on their way to and from school on at least one day during the 30 days before the survey.

Youth Risk Behavior Data – Tobacco Use

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 44.7% of students had ever tried cigarette smoking (even one or two puffs).
- ❑ 18.1% of students smoked cigarettes on at least one day during the 30 days before the survey.
- ❑ 10.3% of students smoked a whole cigarette for the first time before age 13.
- ❑ 7.7% of students report currently using smokeless tobacco (e.g., chewing tobacco, snuff, or dip) on at least one day during the 30 days before the survey.
- ❑ 4.9% of students had smoked cigarettes on school property on at least one day during the 30 days before the survey.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 51.5% of Ohio teens had ever tried cigarette smoking.
- ❑ 21.1% of Ohio teens report smoking at least one day during the past month.
- ❑ 14.2% of Ohio teens report smoking a whole cigarette before age 13.
- ❑ 12.2% of Ohio teens report currently using smokeless tobacco.
- ❑ 5.7% of Ohio teens had smoked cigarettes on school property.
- ❑ 27.9% of Ohio teens report using any tobacco product during the past month.

Youth Risk Behavior Data – Alcohol Use

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 70.8% of students had had at least one drink of alcohol on at least one day during their life.
- ❑ 38.7% of students report current alcohol use (i.e., having had at least one drink of alcohol on at least one day during the 30 days before the survey).
- ❑ 5.1% of students had drunk at least one drink of alcohol on school property on at least one day during the 30 days before the survey.
- ❑ 21.9% of students report binge drinking, defined as five or more drinks of alcohol in a row within a few hours, on at least one day during the 30 days before the survey.
- ❑ 20.5% of students report drinking alcohol for the first time before age 13.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 70.7% of Ohio teens report having at least one drink one or more times during their life.
- ❑ 38.0% of Ohio teens report current alcohol use.
- ❑ 23.7% of Ohio teens report binge drinking on at least one day during the month before the survey.
- ❑ 18.1% of Ohio teens report having their first drink before age 13.

Youth Risk Behavior Data – Drug and Other Substance Use

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 39.9% of students had ever used marijuana one or more times during their life.
- ❑ 23.1% of students report current marijuana use one or more times during the 30 days before the survey.
- ❑ 25.6% of students were offered, sold, or given an illegal drug by someone on school property during the 12 months before the survey.
- ❑ 11.4% of students had ever sniffed glue, breathed the contents of aerosol spray cans, or inhaled any paints or sprays to get high one or more times during their life.
- ❑ 3.8% of students had used methamphetamines (also called “speed”, “crystal”, “crank”, or “ice”) one or more times during their life.
- ❑ 3.6% of students had taken steroid pills or shots without a doctor’s prescription one or more times during their life.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 42.8% of Ohio teens report using marijuana one or more times during their life.
- ❑ 23.6% of Ohio teens report current marijuana use in the 30 days before the survey.
- ❑ 24.3% of Ohio teens were offered, sold, or given an illegal drug on school property during the 12 months before the survey.
- ❑ 5% of Ohio teens report sniffing glue, breathing the contents of aerosol cans, or inhaling any spray to get high one or more times during the past 30 days.
- ❑ 3.8% of Ohio teens had taken steroids without a doctor’s prescription at least once in their life.

Youth Risk Behavior Data – Sexual Behaviors

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 47.4% of students had ever had sexual intercourse.
- ❑ 33.7% of students report they are currently sexually active (having had sexual intercourse with at least one person during the three months before the survey).
- ❑ Among the 33.7% of currently sexually active students, 60.2% used a condom during last sexual intercourse.
- ❑ Among the 33.7% of currently sexually active students, 12.9% report not using any method to prevent pregnancy before last intercourse.
- ❑ 15.3% of students had had sexual intercourse with four or more people during their life.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 41.8% of Ohio teens report they are currently sexually active (having had sexual intercourse with at least one person during the three months before the survey).
- ❑ Among the 41.8% of currently sexually active Ohio teens, 40.4% report always using a condom when they had sexual intercourse during the three months before the survey.
- ❑ Among the 41.8% of currently sexually active Ohio teens, 11.3% report not using any method to prevent pregnancy before last intercourse.
- ❑ 17.5% of Ohio teens report they had sexual intercourse with four or more people during their life.

Youth Risk Behavior Data – Mental Health

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 28.5% of students report feeling depressed.
- ❑ 15.8% of students had seriously considered attempting suicide.
- ❑ 7.8% of students had attempted suicide one or more times during the 12 months before the survey.
- ❑ 16.2% of students were electronically bullied.
- ❑ 12.2% of students went without eating for 24 or more hours to lose weight or to keep from gaining weight during the 30 days before the survey.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 27.1% of Ohio teens report feeling depressed.
- ❑ 14.3% of Ohio teens report seriously considering suicide.
- ❑ 9.1% of Ohio teens report attempting suicide.
- ❑ 14.7% of Ohio teens were electronically bullied.
- ❑ 13.1% of Ohio teens went without eating for 24 or more hours to lose weight or keep from gaining weight during the 30 days before the survey.

Youth Risk Behavior Data - Obesity and Diet

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 13.0% of students were obese, and 15.2% of students were overweight.
- ❑ 33.9% of students had eaten fruit or drank 100% fruit juices two or more times per day during the seven days before the survey.
- ❑ 37.7% of students ate vegetables less than once per day during the seven days before the survey
- ❑ 13.8% of students ate vegetables three or more times per day during the seven days before the survey.
- ❑ 27.8% of students had drunk a can, bottle, or glass of soda or pop (not including diet soda or diet pop) at least one time per day during the seven days before the survey.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 14.7% of Ohio teens were obese, and 15.3% of Ohio teens were overweight.
- ❑ 13.7% of Ohio teens report being told by a doctor or nurse that they are overweight, obese, too heavy, or needed to lose weight.
- ❑ 26.7% of Ohio teens ate fruit or drank 100% fruit juices two or more times per day during the seven days before the survey.
- ❑ 42.2% of Ohio teens ate vegetables less than once per day during the seven days before the survey.
- ❑ 17.3% of Ohio teens report eating fruits and vegetables five or more times per day during the past seven days.
- ❑ 25.2% of Ohio teens report drinking soda/pop (excluding diet soda/pop) one or more times per day during the past seven days.

Youth Risk Behavior Data – Physical Activity

❑ 2011 National Youth Risk Behavior Survey Overview :

- ❑ 13.8% of students had not participated in at least 60 minutes of any kind of physical activity on any day (i.e., activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey).
- ❑ 28.7% of students had been physically active at least 60 minutes per day on all seven days before the survey.
- ❑ 31.1% of students used computers for purposes not related to school work (e.g., playing video or computer games) three or more hours on an average school day.

❑ 2011 Ohio Youth Risk Behavior Survey Overview :

- ❑ 16.4% of Ohio teens did not participate in at least 60 minutes of any kind of physical activity on any day.
- ❑ 35.7% of Ohio teens attended physical education classes on one or more days in an average school week.
- ❑ 25.4% of Ohio teens had been physically active at least 60 minutes per day on all seven days before the survey.
- ❑ 27.4% of students used computers for purposes not related to school work (e.g., playing video or computer games) three or more hours on an average school day.

APPENDIX B:

Cleveland Clinic Children's Hospital for Rehabilitation Community Key Stakeholder Organizations

Key Stakeholder Organizations

Representatives from the following community based organizations provided detailed input during the community health needs assessment process:

Alcohol, Drug Addiction and Mental Health Services (Healthcare Service Organization)
Benjamin Rose Institute (Healthcare Organization)
Benedictine School (Private School System)
Brunswick NAMI of Medina County (Service Organization)
Community Endeavors Foundation (Service Organization)
Help Me Grow (Healthcare Service Organization)
March of Dimes (Healthcare Service Organization)
Music Settlement (Service Organization)
Ronald McDonald House of Cleveland (Healthcare Service Organization)
Shaker Heights City School District (Public School System)
Tri State Capital Bank (Business Organization)
United Cerebral Palsy (Healthcare Service Organization)
United Way of Wayne and Holmes County (Service Organization)
Wayne County Family and Children First Council (Service Organization)
Wooster Area Chamber of Commerce (Local Government)

APPENDIX C:

Cleveland Clinic Children's Hospital for Rehabilitation Focus Group Organizations

Representatives from the following community based organizations provided detailed input during the community health needs assessment focus groups:

Community Endeavors Foundation, Inc. Father Members Group
Help Me Grow Program Participants
Parents of Autistic Individuals
March of Dimes Caregivers

APPENDIX D:
Cleveland Clinic Children's Hospital for Rehabilitation
Inventory of Community Resources

Tripp Umbach completed an inventory of community resources available in the Cleveland Clinic Children's Hospital for Rehabilitation service area using resources identified by the Cleveland Clinic, internet research and United Way's 211 First Call for Help community resource database. Using the zip codes which define the Cleveland Clinic Children's Hospital for Rehabilitation community (44103, 44104, 44106, 44108, 44118, 44114, 44115, 44118, 44120, 44127) more than 270 community resources were identified with the capacity to meet the three community health needs identified in the Cleveland Clinic Children's Hospital for Rehabilitation CHNA. (Please refer to the Community Health Needs Assessment Report to review the detailed community needs.)

An inventory of the resources in the Cleveland Clinic Children's Hospital for Rehabilitation community found that there is at least one and often multiple resources available to meet each identified community health need. The following table meets CHNA community inventory requirements set forth in IRS Notice 2011-52. (See Table)

INVENTORY OF COMMUNITY RESOURCES AVAILABLE TO ADDRESS COMMUNITY HEALTH NEEDS IDENTIFIED IN THE CLEVELAND CLINIC CHILDREN'S HOSPITAL FOR REHABILITATION CHNA									
Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDESERVED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
211 / FIRST CALL FOR HELP	Cuyahoga	1331 Euclid Ave., Cleveland, OH 44115 ~(216) 436-2000 ~www.211cleveland.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Cuyahoga County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Geauga	209 Center Street, Chardon, OH 44024 ~(440) 285-3194 ~www.211geauga.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Geauga County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Lake	54 S State Street, Painesville, OH 44077 ~(866) 981-3937 or (440) 639-4420		No restrictions	Offers 24-hour telephone information about health and human services in Lake County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Lorain	1875 N Ridge Road E, Ste. H, Lorain, OH 44055 ~(800) 275-6106 ~www.211lorain.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Lorain County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Medina	704 N Court Street, Medina, OH 44256 ~(888) 330-4211 ~www.211medina.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Medina County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Portage	218 West Main Street, Ravenna, OH 44266 ~(800) 961-0191 or (330) 297-4636 ~www.uwportage.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Portage County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
211 / FIRST CALL FOR HELP	Summit	703 South Main Street, Suite 211, Akron, OH 44311 ~(888) 212-5041 ~www.211summit.org	More Information	No restrictions	Offers 24-hour telephone information about health and human services in Summit County. Specializes in referrals to senior programs, alcohol and drug addiction services, homeless shelters and food programs. Serves as the County's after-hours day care referral line. Provides printed directories for seniors, youth and others, and maintains a comprehensive database of health and human services.			*	
AIDS TASKFORCE OF GREATER CLEVELAND	Cuyahoga	3210 Euclid Ave., Cleveland, OH 44115 ~(216) 621-0766 ~www.aids-taskforce.org	More Information	Targets individuals living with AIDS/HIV and their families/partners	Provides a compassionate response to HIV and AIDS in the Greater Cleveland community through supportive services, educational, and advocacy.			*	*
AKRON SUMMIT COMMUNITY ACTION, INC	Summit	55 E. Mill Street, Akron, Ohio 44309-2000 ~(330) 376-7730 ~www.ascainc.org	More Information	Summit County residents	Provides a food bank, dental care, eye care, prevention education, shelter and referrals.	*	*	*	*
ALL CARE TRANSPORTATION	Cuyahoga	13117 Cedar Rd., Cleveland Hts., OH 44118 ~(216) 326-0502	More Information	Serves Cuyahoga County.	Provides door-to-door non-emergency transportation for persons who are frail or disabled.				*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
ALTA HOUSE	Cuyahoga	12510 Mayfield Rd., Cleveland, OH 44106 ~(216) 421-1536 ~www.altahouse.org	More Information	Targets residents of Mayfield-Murray Hill and University Circle neighborhoods	Offers a community center servicing seniors, youth, and families with social, educational, recreational and human services.			*	*
AMERICAN CANCER SOCIETY - CUYAHOGA COUNTY HOPE LODGE	Cuyahoga	11432 Mayfield Rd., Cleveland, OH 44106 ~(888) 227-6446 ~www.cancer.org	More Information	Serves cancer patients and families/friends of cancer patients.	Provides support for cancer patients and their families. Offers referral to resources(including financial assistance and clinical trials), help with arrangements such as transportation, assistance with insurance or Medicare questions, and answering questions about the disease. Provides free housing to any adult who has come to Cleveland to receive cancer treatment at a local hospital.		*	*	*
AMERICAN CANCER SOCIETY - NORTH REGIONAL OFFICE	Cuyahoga	10501 Euclid Ave., Cleveland, OH 44106 ~(888) 227-6446 ~www.cancer.org	More Information	Cuyahoga County residents with cancer and their families.	Works toward the elimination of cancer as a major health problem by preventing cancer, saving lives, and diminishing suffering from cancer via research funding, education, advocacy and service. Provides information about both cancer and resources for cancer patients. Also sponsors a range of support groups and one-to-one visitation programs for cancer patients.			*	
AMERICAN CARE MEDICAL TRANSPORTATION	Cuyahoga	3615 Superior Ave. E Ste. 3101F, Cleveland, OH 44114 ~(216) 881-0793 ~www.americancaremedical.com	More Information	No restrictions	Provides a range of transportation services, including Medicaid non-emergency medical transportation, human service center transportation, and managed care organization transportation.				*
AMERICAN DIABETES ASSOCIATION - NORTHEAST OHIO REGIONAL OFFICE	Cuyahoga	4500 Rockside Rd. Ste. 440, Independence, OH 44131 ~(216) 328-9989 ~www.diabetes.org	More Information	No restrictions	Provides educational materials and seminars, fundraising, and community outreach regarding diabetes.			*	
AMERICAN LUNG ASSOCIATION OF OHIO - NORTHEAST REGION	Cuyahoga and Summit	6100 Rockside Woods Blvd. #260, Independence, OH 44131 ~(216) 524-5864 ~www.midlandlung.org	More Information	No restrictions	Offers literature on smoking and health, smoking cessation, asthma, air pollution.			*	
AMERICAN RED CROSS - GREATER CLEVELAND CHAPTER	Cuyahoga	3747 Euclid Ave., Cleveland, OH 44115 ~(216) 431-3010 ~www.redcross-cleveland.org	More Information	No restrictions	Provides emergency assistance in times of disaster, health and safety education, counseling and access to financial assistance for military personnel and their families, international tracing services, and volunteer involvement programs.			*	
AMERICAN RED CROSS - MEDINA COUNTY CHAPTER	Medina	780 E. Smith Rd. Ste. A, Medina City, OH 44256 ~(330) 723-4565 ~www.medinaredcross.org	More Information	No restrictions	Provides emergency assistance in times of disaster, health and safety education, counseling and access to financial assistance for military personnel and their families, international tracing services, and volunteer involvement programs. Also provides transportation.			*	*
AMERICAN RED CROSS - SUMMIT COUNTY CHAPTER	Summit and Portage	501 W. Market St. Akron, OH 44303 ~(330) 535-6131 ~www.summitcounty.redcross.org	More Information	No restrictions	Provides emergency assistance in times of disaster, health and safety education, counseling and access to financial assistance for military personnel and their families, international tracing services, and volunteer involvement programs. Also provides transportation.			*	*
ARTHRITIS FOUNDATION - GREAT LAKES REGION - NORTHEASTERN OHIO	Cuyahoga and Summit	4630 Richmond Rd. Ste. 240, Warrensville Hts., OH 44128 ~(216) 831-7000 ~www.arthritis.org	More Information	Any person diagnosed with arthritis	Provides leadership in the prevention, control and cure of arthritis and related diseases.			*	
BATTERED WOMEN'S SHELTER OF MEDINA COUNTY	Medina	3637 Medina Road, Medina, OH 44256 ~(330) 723-9610	More Information	Women, men or children who are victims of domestic violence primarily from Medina County but will service clients outside the county if space is available.	Offers immediate shelter and several other supportive services to those experiencing domestic violence.			*	*
BOY SCOUTS OF AMERICA	Cuyahoga and Summit	Greater Cleveland Council, 2241 Woodland Ave., Cleveland, Ohio 44115 ~(216) 861-6060	More Information	Male youth 7-17 Established Troops/Packs in all zip codes except 44127	Provides a program for boys.			*	
BOYS & GIRLS CLUBS OF CLEVELAND	All Counties	6114 Broadway Ave., Cleveland, OH 44127 ~(216) 883-2106 ~www.clevelandkids.org	More Information	Youth ages 6-18	Provides programs and activities for youth.			*	
CALVARY PRESBYTERIAN CHURCH	Cuyahoga	2020 E 79th St., Cleveland, OH 44103 ~(216) 391-8448	More Information	Open to those in zip code 44103 who have income within USDA income limits.	Provides those in need with bags of groceries sufficient for approximately three days, supplies are proportional to family size.				*
CARE ALLIANCE - HEALTH CENTER	Cuyahoga	1530 Saint Clair Ave., Cleveland, OH 44114 ~(216) 781-6724 ~www.carealliance.org	More Information	Anyone residing in Cuyahoga County who is uninsured or underinsured. Targets those who are homeless or living in public housing.	Provides primary medical services, including screenings, physicals, wound care, and routine blood work. Offers podiatry clinic once per month. Will also provide substance abuse and behavioral health counseling for clients who are being seen for a health care issue.	*	*	*	
CARE ALLIANCE AT CARL B. STOKES CLINIC	Cuyahoga	6001 Woodland Ave. #D602, Cleveland, OH 44104 ~(216) 923-5000 ~www.carealliance.org	More Information	Uninsured or underinsured Cuyahoga County residents. Targets those who are homeless or living in public housing.	Provides a nonprofit community health center that offers primary care, dental services and behavioral health care.	*	*	*	

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
CASE WESTERN RESERVE UNIVERSITY - SCHOOL OF LAW	Cuyahoga	11075 East Blvd., Cleveland, OH 44106 ~(216) 368-2766 ~law.case.edu/clinic	More Information	Adults 18+, low-income, and residents of Cuyahoga County. Call for specific income limits. Will take calls regarding predatory lending issues for anyone with those issues, including individuals with property they live in and property they rent out. Criminal cases can be handled in Euclid and Cleveland Heights courts.	Provides representation by 3rd-year law students, operating under the supervision of faculty. Cases handled include consumer home repair, predatory lending, misdemeanor criminal cases (in select suburban courts. See eligibility.), benefits advocacy, Social Security Disability appeals, health care issues, guardianship removal, and organizations seeking non-profit status. The clinic CANNOT handle family law cases, health care personal injury or malpractice cases, bankruptcy or felonies, does not help with employment law concerns, and does not assist with expungement of criminal records.			*	*
CASE WESTERN RESERVE UNIVERSITY - SCHOOL OF MEDICINE	Cuyahoga	2109 Adelbert Rd., Cleveland, OH 44106 ~www.netwellness.org	More Information	No restrictions	Offers a non-commercial health web site, with information created and evaluated by Case Western Reserve University, The Ohio State University and University of Cincinnati Medical Schools. It features easy to understand information on hundreds of health topics, current health news, and allows people to ask health-related questions of a medical professional. Over 325 academic medical and research professionals from the partner universities donate their time by writing articles on health topics, and by answering visitors' questions via the site's Ask an Expert feature.			*	
CASE WESTERN RESERVE UNIVERSITY- COMMUNITY OUTREACH ONLINE PROGRAM INVENTORY	Cuyahoga	10900 Euclid Ave., Cleveland, OH 44106 ~blog.case.edu/community/	More Information	No restrictions	Provides an extensive inventory of community outreach programs and partnerships throughout the Greater Cleveland region.		*	*	*
CATHOLIC CHARITIES - ST. PHILIP NERI FAMILY CENTER	Cuyahoga	799 E 82nd St., Cleveland, OH 44103 ~(216) 391-4415 ~www.clevelandcatholiccharities.org	More Information	Targets residents in 44103, 44106 and 44108	Provides food and other types of assistance primarily for those in need. Also the site of the Catholic Charities alternative school program for pregnant teens.			*	*
CATHOLIC CHARITIES HEALTH AND HUMAN SERVICES - EMERGENCY ASSISTANCE SERVICES	Cuyahoga	1736 Superior Ave. Bishop William M. Cosgrove Center, Cleveland, OH 44114 ~(216) 781-8262 ~www.clevelandcatholiccharities.org	More Information	Targets residents of 3 CMHA high-rise estates: Bohn Tower, St. Clair Place, and Winton Manor (formerly Carter Manor). Also serves residents of Cleveland north of Orange Ave. who reside in zip codes 44114 or 44115. Service is provided to each client once each month. Program is limited to 175 individuals (not households).	Site which provides a food pantry and hot meals for those in need, and services for the homeless, including meals, a drop-in center for the general homeless population, showers, a pay phone, a mailing address, and referrals to relevant community resources.			*	*
CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - EMPLOYMENT AND TRAINING	Cuyahoga	3135 Euclid Ave. Rm. 101, Cleveland, OH 44115 ~(216) 426-9870 ~www.clevelandcatholiccharities.org	More Information	Adults 18+	Main and administrative site of Employment and Training services under Catholic Charities. Provides job readiness training and placement assistance to adults needing this service.			*	*
CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - FATIMA FAMILY CENTER	Cuyahoga	6600 Lexington Ave., Cleveland, OH 44103 ~(216) 391-0505 ~www.clevelandcatholiccharities.org	More Information	Targeted to residents within the Hough Parish boundaries.	Human service organization, designed to promote maximum development of individuals and families. Founded as the social ministry arm of St. Agnes-Our Lady of Fatima Church. Provides nutritional, educational, social, and spiritual nourishment to largely African-American population. Serves as a location for a Head Start Program, and a site of GED instruction through the Cleveland Metropolitan School			*	*
CATHOLIC CHARITIES SERVICES OF CUYAHOGA COUNTY - ST. MARTIN DE PORRES FAMILY CENTER	Cuyahoga	1264 E 123rd St., Cleveland, OH 44108 ~(216) 268-3909 ~www.clevelandcatholiccharities.org	More Information	Most services targeted to residents living in 44108	Provides a wide variety of services to youth, families, and seniors, including emergency food, congregate meals, recreation programs, life skills and parenting instruction mandated through the courts, juvenile delinquency prevention, and adult day care. Member of Neighborhood Centers Association.			*	*
CENTRAL NEIGHBORHOOD OPPORTUNITY CENTER AND WORKFORCE DEVELOPMENT	Cuyahoga	1835 Prospect Ave. Ste. 200, Cleveland, OH 44115 ~(216) 357-2621	More Information	Must be County residents, age 18 or older, and have family income up to 125% of poverty level.	Provides community services to low income County residents, including information/referral, social work/case management, counseling, and income tax preparation assistance. Also site of workforce development services for CEOGC.			*	*
CHURCH OF GOD AND TRUE HOLINESS	Cuyahoga	7710 Euclid Ave., Cleveland, OH 44103 ~(216) 391-2167 ~trueholiness temple.net	More Information	Serves residents of zip code 44103	Provides worship services and food for those in need.				*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
CITY MISSION	Cuyahoga	5310 Carnegie Ave., Cleveland, OH 44103 ~(216) 431-3510 ~www.thecitymission.org	More Information	No restrictions for most services. Residential program at this site if for men only.	Provides programs emphasizing spiritual growth, education, rehabilitation, employment readiness, leadership, and recreation. Services include housing, food, clothing, and medical care for homeless men, women, and children; no-cost clothing distribution, residential programs for men and women who have been in crisis and who want to develop skills to reintegrate into society, recreational and educational opportunities for youth and services to inmates.	*	*	*	*
CLEVELAND CITY OF - DEPARTMENT OF PUBLIC HEALTH	Cuyahoga	75 Erieview Plaza. 2nd Fl., Cleveland, OH 44114 ~(216) 664-2324 ~www.clevelandhealth.org	More Information	Residents of Cleveland	Provides Cleveland residents with health information and education activities, primary care services through health clinics and at community locations, mental health and substance abuse programs, air pollution monitoring, lead hazard control, and oversight, inspection, and complaint investigation of health and food facilities that operate in the city of Cleveland.	*	*	*	*
CLEVELAND CITY OF - DEPARTMENT OF PUBLIC SAFETY	Cuyahoga	601 Lakeside Ave. Rm. 230, Cleveland, OH 44114 ~(216) 664-2200 ~www.city.cleveland.oh.us	More Information	Targets residents of the City of Cleveland	Provides a wide range of services that protect the life and property of the Cleveland community. Operates the divisions of Police, Fire, and Emergency Medical Services as well as the House of Corrections and the Dog Kennels.			*	
CLEVELAND CLINIC - AVON LAKE FAMILY HEALTH CENTER	All Counties	450 Avon Belden Road, Avon Lake, Ohio 44012 ~(440) 930-6800	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - AVON POINTE FAMILY HEALTH CENTER	All Counties	36901 American Way, Avon, Ohio 44011 ~(440) 930-6250	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - BEACHWOOD FAMILY HEALTH AND SURGERY CENTER	All Counties	26900 Cedar Road, Beachwood, Ohio 44112 ~(216) 839-3000	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - BRUNSWICK FAMILY HEALTH CENTER	All Counties	3574 Center Road, Brunswick, Ohio 44212 ~(330) 225-8886	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - CHAGRIN FALLS FAMILY HEALTH CENTER	All Counties	551 East Washington Street, Chagrin Falls, Ohio 44022 ~(440) 893-9393	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - CHILDREN'S HOSPITAL FOR REHABILITATION - MAIN SITE	All Counties	2801 Martin Luther King Jr. Dr., Cleveland, OH 44104 ~(216) 448-6170	More Information	Children to 18 years of age, 21 years in some cases	Provides pediatric, primary, preventive and rehabilitative care. Provides inpatient and outpatient services for children with chronic illnesses and disabilities.	*	*	*	*
CLEVELAND CLINIC - ELYRIA FAMILY HEALTH AND SURGERY CENTER	All Counties	303 Chestnut Commons Drive, Elyria, Ohio 44035 ~(440) 366-9444	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - INDEPENDENCE FAMILY HEALTH CENTER	All Counties	5001 Rockside Road, Crown Center II, Independence, Ohio 44131 ~(216) 986-4000	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - LAKEWOOD FAMILY HEALTH CENTER	All Counties	16215 Madison Avenue, Lakewood, Ohio 44107 ~(216) 521-4400	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - LORAIN FAMILY HEALTH AND SURGERY CENTER	All Counties	5700 Cooper Foster Park Road, Lorain, Ohio 44053 ~(440) 204-7400	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - RICHARD E. JACOBS HEALTH CENTER	All Counties	33100 Cleveland Clinic Blvd., Avon, Ohio 44011 ~(440) 695-4000	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - SOLON FAMILY HEALTH CENTER	All Counties	29800 Bainbridge Road, Solon, Ohio 44139 ~(440) 519-6800	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - STEPHANIE TUBBS JONES HEALTH CENTER	All Counties	13944 Euclid Ave., East Cleveland, Ohio 44112 ~(216) 767-4242	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - STRONGSVILLE FAMILY HEALTH AND SURGERY CENTER	All Counties	16761 South Park Center, Strongsville, Ohio 44136 ~(440) 878-2500	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - TWINSBURG FAMILY HEALTH AND SURGERY CENTER	All Counties	8701 Darrow Road, Twinsburg, Ohio 44087 ~(330) 888-4000	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - WILLOUGHBY HILLS FAMILY HEALTH CENTER	All Counties	2550 & 2570 SOM Center Road, Willoughby Hills, Ohio 44094 ~(440) 943-2500	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC - WOOSTER FAMILY HEALTH CENTER	All Counties	1740 Cleveland Road, Wooster, Ohio 44691 ~(330) 287-4500	More Information	No restrictions	Provides primary and preventive care.	*	*		
CLEVELAND CLINIC FOUNDATION - CLEVELAND CLINIC CHILDREN'S HOSPITAL	All Counties	2032 Clinic Dr. Bldg. M, Cleveland, OH 44195 ~(216) 444-5437 ~www.clevelandclinic.org	More Information	Women and children	Provides pediatric primary and preventive care and women's health services.	*	*	*	*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDEW/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
CLEVELAND FOOD BANK AT COLLINWOOD PUBLIC LIBRARY	Cuyahoga	856 East 152nd St., Cleveland, OH 44110 ~(216) 623-6934 ~www.cpl.org	More Information	No restrictions	Provides benefits screening to find out if client is eligible for government assistance.			*	
CLEVELAND FOODBANK	Cuyahoga	15500 S Waterloo Rd., Cleveland, OH 44110 ~(216) 738-2067 ~www.clevelandfoodbank.org	More Information	No restrictions	Provides benefits screening to find out if client is eligible for government assistance.			*	
CLEVELAND POLICE ATHLETIC LEAGUE	Cuyahoga	1300 Ontario St., Cleveland, OH 44113 ~(216) 687-9135 ~www.clevelandpal.org	More Information	Targets youth residents of Cuyahoga County	Provides a wide range of services that protect the life and property of the Cleveland community. Operates the divisions of Police, Fire, and Emergency Medical Services as well as the House of Corrections and the Dog Kennels. PALSITES Program in 44103, 44104, 44106, 44108 and 44115.			*	
CLEVELAND PUBLIC LIBRARY - BROADWAY BRANCH	Cuyahoga	5417 Broadway Ave., Cleveland, OH 44127 ~(216) 623-6913 ~www.cpl.org	More Information	No restrictions	Provides access to information, services and activities.			*	
CLEVELAND PUBLIC LIBRARY - MAIN LIBRARY	Cuyahoga	325 Superior Ave, NE, Cleveland, OH 44114 ~(216) 623-2800 ~www.cpl.org	More Information	No restrictions	Provides access to educational materials and community programs for all ages with several branches.			*	*
CLEVELAND STATE UNIVERSITY - MAXINE GOODMAN LEVIN COLLEGE OF URBAN AFFAIRS	Cuyahoga	1717 Euclid Ave. UR335, Cleveland, OH 44115 ~(216) 687-2233 ~www.csuohio.edu	More Information	Students and alumni of Cleveland State University	Provides an online Internet service that lists job openings in non-profit organizations located in Northeast Ohio and that allows non-profit job seekers to post their resumes.				*
CLEVELAND TREATMENT CENTER	Cuyahoga	1127 Carnegie Ave., Cleveland, OH 44115 ~(216) 861-4246 ~www.clevelandtreatmentcenter.org	More Information	Cuyahoga County residents	A methadone maintenance/opioid agonist medication outpatient drug treatment facility for opiate and other drugs of addiction. Treatment includes individual or group counseling, medical evaluations, and a program for pregnant or postpartum addicted women which offers case management services and links to community resources. Provides alcohol and drug assessments as well as referrals to other appropriate programs. The center also offers educational and prevention programs targeted against drugs and urban violence.	*	*	*	
COMPLETE HOME HEALTH SERVICES	Cuyahoga	25000 Euclid Ave. Ste. 206, Euclid, OH 44117 ~(216) 261-0211	More Information	Residents of Cuyahoga County	Provides transportation and home health services, including health aids, personal care, physical therapy, occupational therapy and speech therapy.	*	*		
CONCORD BAPTIST CHURCH	Cuyahoga	1175 E 125th St., East Cleveland, OH 44112 ~(216) 249-1455	More Information	Residents of Cuyahoga County who are low-income.	Offers weekly worship services and a food pantry.				*
CONTINUE LIFE	Cuyahoga	17917 Euclid Ave., Cleveland, OH 44112 ~(216) 383-1984 ~www.continuelife.org	More Information	Homeless pregnant and homeless parenting women	Addresses the physical, mental, and spiritual needs of homeless and pregnant women and families through programs and services in a home-like setting with the goal of returning the family to the community. Services include case management, transportation, structured program of instruction on parenting and/or birth, life skills, domestic violence, and substance abuse education.	*	*	*	*
CONTRACT TRANSPORT SERVICES	Cuyahoga	3223 Perkins Ave., Cleveland, OH 44114 ~(216) 357-3377 ~www.ctsoh.net	More Information	Serves Cuyahoga County.	Provides non-emergency transportation services.				*
COUNCIL FOR ECONOMIC OPPORTUNITIES IN GREATER CLEVELAND - HEAD START CENTER	Cuyahoga	14209 Euclid Ave., East Cleveland, OH 44112 ~(216) 541-7878 ~www.ceogc.org	More Information	Pregnant women, mothers, and children ages 6 weeks through 18 months at intake. Must live in East Cleveland, Glenville, Hough, Clark-Fulton, or Detroit-Shoreway SPAs, unless child is registered with the Dept. of Mental Retardation/Developmental Disability (MR/DD), in which case can live anywhere in Cuyahoga County.	Site of CEOGC Early Head Start Program and customer service job training. Family income in most cases up to 100% of federal poverty level; children in foster care in the County and all children of Ohio Works First parents are eligible, and 10% of slots are reserved for special needs children, and 10% for those over income (up to 185% of poverty).	*	*	*	*
CROHN'S AND COLITIS FOUNDATION OF AMERICA - NORTHEAST OHIO CHAPTER	All Counties	4700 Rockside Rd. Ste. 425, Independence, OH 44131 ~(216) 524-7700 ~www.ccfca.org/chapters/neohio	More Information	Persons with Crohn's or ulcerative colitis (IBD - inflammatory bowel disease), their families, friends, and medical and healthcare professionals.	Provides education and information. Offers educational seminars, printed materials, membership, Information Resource Center and support groups about inflammatory bowel disease (IBD).			*	

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
CUSTODY MEDIATION SERVICES	Cuyahoga	9300 Quincy Ave. 2nd Fl., Cleveland, OH 44106 ~(216) 443-3149 ~www.cuyahogacounty.us/ja	More Information	Anyone seeking custody/visitation of a minor. Mainly serves parents who were never married, grandparents, and legal custodians. Child must have been living in Cuyahoga County for at least 6 months, but will make exceptions in cases where the child is at an age under 6	Provides technical assistance, mediation, and information to those who want to obtain custody, visitation or shared parenting of a minor when not part of divorce or legal separation case. Handles cases such as when parents were never married, third parties such as grandparents and legal custodians seeking custody or visitation, and parents that are married and no longer together but not legally separated.			*	
CUSTODY MEDIATION SERVICES PRO SE CENTER AT CUYAHOGA SUPPORT ENFORCEMENT AGENCY	Cuyahoga	1640 Superior Ave., Cleveland, OH 44114 ~(216) 443-5282 ~www.cuyahogacounty.us/ja	More Information	Anyone seeking custody/visitation of a minor. Mainly serves parents who were never married, grandparents, and legal custodians. Child must have been living in Cuyahoga County for at least 6 months, but will make exceptions in cases where the child is at an age under 6	Provides technical assistance, mediation, and information to those who want to obtain custody, visitation or shared parenting of a minor when not part of divorce or legal separation case. Handles cases such as when parents were never married, third parties such as grandparents and legal custodians seeking custody or visitation, and parents that are married and no longer together but not legally separated.			*	
CUYAHOGA COMMUNITY COLLEGE	Cuyahoga	700 Carnegie Ave., Cleveland, OH 44115 ~(216) 987-4000 ~www.tri-c.edu	More Information	No restrictions.	Provides education, recreation, preventive care, dental care and job assistance.	*	*	*	*
CUYAHOGA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES	Cuyahoga	1275 Lakeside Ave. East, Cleveland, OH 44114 ~(216) 241-8230 ~www.cuyahogabdd.org	More Information	Cuyahoga County residents with moderate, severe, or profound mental retardation or other developmental disability.	Provides programs to support and empower people with developmental disabilities to live, learn, work and play in the community.			*	*
CUYAHOGA COUNTY CLERK OF COURTS - CIVIL DIVISION	Cuyahoga	1200 Ontario St. 1st Fl., Cleveland, OH 44113 ~(216) 443-7950 ~cpdocket.cp.cuyahogacounty.us	More Information	No restrictions, but only has information about properties in Cuyahoga County.	Maintains and provides certified and non-certified copies of documents in the court files dealing with foreclosure. Provides information to let individuals know if a particular property (house, business etc.) located in Cuyahoga County is in foreclosure.				*
CUYAHOGA COUNTY DEPARTMENT OF CHILDREN AND FAMILY SERVICES	Cuyahoga	3955 Euclid Ave., Jane Edna Hunter Bldg., Cleveland, OH 44115 ~(216) 431-4500 ~cfs.cuyahogacounty.us/	More Information	Targets at risk children of Cuyahoga County	Provides whatever services are required to protect and care for any child whose family cannot or does not provide them that care and protection.	*	*	*	*
CUYAHOGA COUNTY DISTRICT BOARD OF HEALTH	Cuyahoga	5550 Venture Dr., Parma, OH 44130 ~(216) 201-2000 ~www.ccbh.net	More Information	Cuyahoga County residents	Conducts a wide range of health-related education, regulation, and support services within its jurisdiction. Includes Environmental Health Division, Prevention and Wellness Division and Epidemiology/Surveillance Division. Acts as liaison with Early Start and Bureau for Children with Medical Handicaps.			*	*
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES	Cuyahoga	1641 Payne Ave. Room 520, Cleveland, OH 44114 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Disadvantaged residents of Cuyahoga County	Operates several Neighborhood Family Service Centers which provide access to various social services. Clients are assigned to a Service Center according to their zip code.	*	*	*	*
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - FAIRFAX NEIGHBORHOOD FAMILY SERVICE CENTER AT QUINCY PLACE	Cuyahoga	8111 Quincy Ave., Cleveland, OH 44104 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Cuyahoga County residents	Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and			*	*
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - OLD BROOKLYN NEIGHBORHOOD FAMILY SERVICE CENTER	Cuyahoga	4261 Fulton Pkwy., Cleveland, OH 44144 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Cuyahoga County residents	Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and			*	*
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - SOUTHGATE NEIGHBORHOOD FAMILY SERVICE CENTER	Cuyahoga	5398 1/2 Northfield Rd., Maple Hts., OH 44137 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Cuyahoga County residents	Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and			*	*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - VIRGIL BROWN NEIGHBORHOOD FAMILY SERVICE CENTER	Cuyahoga	1641 Payne Ave. Rm. 380, Cleveland, OH 44114 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Cuyahoga County residents	Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and			*	*
CUYAHOGA COUNTY EMPLOYMENT AND FAMILY SERVICES - WESTSHORE NEIGHBORHOOD FAMILY SERVICE CENTER	Cuyahoga	9830 Lorain Ave., Cleveland, OH 44102 ~(216) 987-7000 ~www.odjfsbenefits.ohio.gov	More Information	Cuyahoga County residents	Neighborhood service center which provides cash benefits including Food Assistance (food stamps), medical coverage through Medicaid including help with Medicare costs, child care vouchers, employment/training assistance and supportive services to Cuyahoga County residents who reside in the area and meet eligibility requirements. Goal is to provide assistance in a convenient location and in an efficient manner to help participants become self-sufficient and			*	*
CUYAHOGA EMERGENCY COMMUNICATION SYSTEM	Cuyahoga	1255 Euclid Ave. Ste. 102, Cleveland, OH 44115 ~911 ~cccomstraffic.cuyahogacounty.us	More Information	No restrictions	Operates as an emergency communication system for Cuyahoga County. Coordinates cellular and wireless 911 calls, establishes and coordinates ambulance to hospital communications and coordinates communications with police and fire departments and health care agencies. Is the contact point for all Emergency Alert System (EAS) broadcasts for Cuyahoga County and all Amber Alert broadcasts for a nine county area in Northeast Ohio.			*	
CUYAHOGA METROPOLITAN HOUSING AUTHORITY - MAIN SITE	Cuyahoga	8120 Kinsman Rd., Cleveland, OH 44104 ~(216) 348-5000 ~www.cmha.net	More Information	Low income Cuyahoga County residents.	Provides safe, decent, affordable housing. CMHA owns and manages family estates, senior and adult high-rise developments, and scattered site locations throughout the County. Maintains an accredited police department to ensure safety.			*	*
CUYAHOGA TAPESTRY AT UNIVERSITY SETTLEMENT - CENTRAL CLUSTER	Cuyahoga	4800 Broadway Ave., Cleveland, OH 44127 ~(216) 456-0907 ~www.cuyahogatapestry.org	More Information	children 5-18 years and their families living in 44127, 44105, 44128	Provides coordination of care through multiple neighborhood based service providers to meet the specific needs of young persons with severe emotional disturbances.	*	*	*	
CYSTIC FIBROSIS FOUNDATION NORTHERN OHIO CHAPTER	Cuyahoga and Summit	5410 Transportation Blvd., Cleveland, OH 44125 ~(216) 292-4437 ~www.cff.org	More Information	Cuyahoga and Summit County Residents	Provides information about cystic fibrosis and makes referrals for medical treatment of cystic fibrosis.			*	
DIABETES PARTNERSHIP OF CLEVELAND	Cuyahoga, Lake, Lorain, Geauga, Portage, Summit	3601 S Green Rd. #100 Beachwood, OH 44122 ~(216) 591-0800 ~www.diabetespartnership.org/	More Information	No restriction, Diabetes patients	Provides education, research and advocacy for the prevention and management of diabetes in Greater Cleveland. Offers services and education programs for those with diabetes, as well as information and screening services for the general public.		*	*	
DOMESTIC VIOLENCE & CHILD ADVOCACY CENTER	Cuyahoga	3146 Scranton Rd., Cleveland, OH 44109 ~(216) 651-8484 ~www.dvcac.org	More Information	Women, children and families	Empowers individuals, educates the community, and advocates for justice to tend domestic violence and child abuse. Strives to keep families and individuals free from abuse and violence. Provides a continuum of service. Shelters victims and families. Works to prevent violence and provides support and therapy for those who need it. Advocates through education, outreach, system-change, and social			*	*
DUNHAM AVENUE CHRISTIAN CHURCH - DISCIPLES OF CHRIST	Cuyahoga	1629 E 66th St., Cleveland, OH 44103 ~(216) 432-1234	More Information	No restrictions	Offers worship services and provides a hot meal, and an emergency food program for all those in need.				*
EAST CLEVELAND CITY OF	Cuyahoga	14340 Euclid Ave., East Cleveland, OH 44112 ~(216) 681-5020 ~www.eastcleveland.org	More Information	Targets residents of East Cleveland.	Provides various public services for the residents of the City of East Cleveland.			*	*
EAST CLEVELAND WIC SITE	Cuyahoga	16200 Euclid Ave. Second Floor., East Cleveland, OH 44112 ~(216) 451-3800	More Information	Women and children residents of Cuyahoga County.	Provides supplemental food vouchers; nutrition education; breastfeeding education, support and counseling; and referral services to eligible women and children.		*	*	*
EAST END NEIGHBORHOOD HOUSE	Cuyahoga	2749 Woodhill Rd., Cleveland, OH 44104 ~(216) 791-9378 ~www.eenh.org	More Information	Targets residents of Buckeye/ Woodland Hills/ Shaker Square/ Kinsman area.	Provides a variety of services to people of all ages with the goal of enhancing the quality of life for families and individuals, and to develop the full potential of those served. Member of Neighborhood Centers Association and Council of Neighborhood Leaders.			*	*
EAST MT. ZION BAPTIST CHURCH	Cuyahoga	9990 Euclid Ave., Cleveland, OH 44106 ~(216) 231-0284	More Information	Anyone who is low income (TEFAP income guidelines) and has need for services provided. There is no geographic restriction.	Offers worship services and serves as a site for a food pantry (The Lifeline Program).				*
EDUCATIONAL SERVICE CENTER OF CUYAHOGA COUNTY	Cuyahoga	5811 Canal Rd., Valley View, OH 44125 ~(216) 524-3000 ~esc-cc.org	More Information	Cuyahoga County Residents	Provides a Directory/Resource List Publication for Special Education Issues.			*	

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EMPLOYMENT CONNECTION - MAIN SITE	Cuyahoga	1020 Bolivar Rd., Cleveland, OH 44115 ~(216) 664-4673 ~www.employmentconnection.us	More Information	Adults 18 years and older who are residents of Cuyahoga County. There may be income eligibility for some services and programs.	Provides job search and job readiness assistance and access to education and training to those who are unemployed or underemployed.			*	*
EMPLOYMENT CONNECTION AT MT. PLEASANT NEIGHBORHOOD FAMILY SERVICE CENTER	Cuyahoga	13815 Kinsman Ave., Cleveland, OH 44120 ~(216) 561-5649 ~www.employmentconnection.us	More Information	Adults 18+ who are residents of Cuyahoga County.	Provides access to vocational training, job placement and supportive social services for unemployed or under-employed individuals.			*	*
EMPOWERMENT CENTER OF GREATER CLEVELAND	Cuyahoga	3030 Euclid Ave. Ste. 100, Cleveland, OH 44115 ~(216) 432-4770 ~www.ecgcccleveland.org	More Information	Residents of Cuyahoga County. Restrictions apply for some programs.	Acts as an advocacy organization for low-income people. Educates and informs the public about the laws and regulations that impact low-income people. Works to stimulate personal development and to effect positive change for the benefit of low-income people. Provides outreach programs to connect eligible low-income people with the food stamp program and Ameritech telephone discounts.			*	*
ENHANCEMENT MINISTRIES	Cuyahoga	5246 Broadway Ave., Cleveland, OH 44127 ~(216) 271-3650 ~www.enhancementministriesinc.org	More Information	Serves the city of Cleveland. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by	Provides weekly worship services, a food pantry, benefits screening, and a hot meal program.			*	*
EUCLID HOSPITAL	All Counties	18901 Lakeshore Blvd., Euclid, OH 44119 ~(216) 531-9000 ~www.euclidhospital.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
FAIRVIEW HOSPITAL	All Counties	18101 Lorain Avenue, Cleveland, OH 44111 ~(216) 476-7000	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
FAITH BAPTIST COMMUNITY CENTER	Cuyahoga	2355 E 55th St., Cleveland, OH 44104 ~(216) 881-8816 ~www.freehope.org	More Information	Adults 18 and older who are residents of the City of Cleveland.	Provides a wellness and medical clinic, a pregnancy clinic, a dental clinic, clothing, parenting skills classes for women with infants, basic computer classes, recreational opportunities and hot meals.	*	*	*	*
FIRST CHOICE HOME HEALTH CARE SERVICES	Cuyahoga, Lorain, Geauga, Lake, Medina	1457 W 117th St., Cleveland, OH 44107 ~(800) 568-6216 ~www.firstchoiceohio.com	More Information	18+	Non-emergency medical transportation				*
FRAGILE X ALLIANCE OF OHIO	Cuyahoga and Summit	6790 Ridgecliff Dr., Solon, OH 44139 ~(440) 519-1517 ~www.fragilexohio.org	More Information	No restrictions	Provides information, education and support to families and interested persons. Supports a Fragile X Syndrome clinic at Akron Children's Hospital, and Works to find effective treatments for Fragile X Syndrome.			*	
FREE MEDICAL CLINIC OF GREATER CLEVELAND	Cuyahoga	12201 Euclid Ave., Cleveland, OH 44106 ~(216) 721-4010 ~www.thefreeclinic.org	More Information	Adults 18 and older	Provides medical and mental health care, and related services, for individuals who lack appropriate alternatives. Advocates for policy changes that make health care available for all.	*	*	*	
FREEDOM COVENANT CENTER	Cuyahoga	9700 Kinsman Rd., Cleveland, OH 44104 ~(216) 341-2010	More Information	Must meet TEFAP (Emergency Food Assistance Program) income guidelines. May receive food once a month.	Offers clothing, a food pantry, and worship services.				*
FREEDOM EMPOWERMENT YOUTHBUILD	Cuyahoga	765 E 154th St., Cleveland, OH 44110 ~(216) 451-6414 ~www.feyb.org	More Information	Ages 18-24 who are residents of Cuyahoga County.	Provides a job-training program where youth get supervision and training in construction skills while participating in community service by building needed housing. Training includes opportunities for leadership development, literacy skill building (tutoring for GED testing if needed), counseling, peer support, and life planning. A small stipend and job placement after completing the program also may be offered.				*
FULL GOSPEL EVANGELISTIC CENTER	Cuyahoga	2856 Martin Luther King Jr. Dr., Cleveland, OH 44104 ~(216) 791-6800 ext. 115 ~myfullgospel.org	More Information	Serves residents of Cleveland. Must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty guidelines that were in effect on the previous Oct. 1st. Client can receive assistance once every 30 days.	Offers worship services and a food pantry.				*
GARFIELD PARK NATURE CENTER	Cuyahoga	11350 Broadway Ave. Garfield Park Reservation, Garfield Hts., OH 44125 ~(216) 341-1707	More Information	No restrictions	Provides a mobile, interactive classroom off-site classes for preschool children.			*	
GEAUGA COUNTY JOB AND FAMILY SERVICES	Gauga	12480 Ravenwood Dr. Wellington H. Chapman Bldg., Chardon, OH 44024 ~(440) 285-9141 ~www.geaugajfs.org	More Information	Gauga County Residents	Government agency that promotes self-sufficiency and family stability by providing emergency financial assistance, employment services, child and adult protective services, child support services, Medicaid, food stamps, child development programming, and a wide variety of social	*	*	*	*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDEW/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
GEAUGA COUNTY SHERIFF'S OFFICE	Geauga	12450 Merritt Rd., Chardon, OH 44024 ~(440) 279-2009 ~www.sheriff.geauga.oh.us	More Information	Geauga County Residents	Provides law enforcement and safety services for Geauga County.			*	
GIRL SCOUTS OF NORTH EAST OHIO	Cuyahoga and Summit	Macedonia, Ohio 44056-2156 ~(330) 864-9933 ~www.gsneo.org	More Information	Female youth Grades K-12	Provides programs that build girls of courage, confidence, and character, who make the world a better place.			*	
GLENVILLE NEIGHBORHOOD OPPORTUNITY CENTER	Cuyahoga	540 E 105th St. Shore Bank Bldg., Cleveland, OH 44108 ~(216) 268-1600 ~www.ceogc.org	More Information	Low income Cuyahoga County Residents.	Provides services to low-income residents including anger management, counseling, parenting classes, an infant mortality reduction program, mental health workshops, and information and referral (including referral for food and clothing).			*	*
GLOBAL CLEVELAND	Cuyahoga	200 Public Square Ste. 150, Huntington National Bank Bldg., Cleveland, OH 44114 ~(216) 472-3282 ~www.globalclevelandinitiative.com	More Information	Serves immigrant who are new to, or who are interested in relocating to the Greater Cleveland area.	Connects immigrants to various resources in the Greater Cleveland area. Provides housing search assistance as well as help with searching for employment. The Welcome Hub has the ability to match the newcomer with a volunteer of the same ethnicity or nationality who can guide the immigrant to various cultural and community resources as well as professional networking opportunities. Also provides pre-job guidance such as interviewing skills, resume help, etc.			*	*
GOD'S HOUSE OF PRAYER	Cuyahoga	2654 Woodhill Rd., Cleveland, OH 44104 ~(216) 229-5606	More Information	Must reside in zip code 44104 with income at or below 100% federal poverty guidelines.	Provides worship services and a monthly food pantry.				*
GOODRICH-GANNETT NEIGHBORHOOD CENTER	Cuyahoga	1400 E 55th St., Cleveland, OH 44103 ~(216) 432-1717 ~www.ggnc.org	More Information	Residents of the Goodrich/Kirtland Park and St. Clair-Superior neighborhoods.	Offers a community center servicing seniors, youth, and families with social, educational, recreational and human services.	*		*	*
GOODWILL INDUSTRIES - CLEVELAND OFFICE AND E 55TH ST. RETAIL STORE	Cuyahoga	2295 E 55th St., Cleveland, OH 44103 ~(216) 431-8300 ~www.goodwillgoodskills.org	More Information	Adult residents of Cuyahoga County	Provides a wide range of employment and social services to people with physical and/or mental disabilities, people who are socially and/or economically disadvantaged, and people who are ex-offenders. Operates stores throughout Cuyahoga County which generate revenue to fund many of the programs provided.			*	*
GREATER CLEVELAND HABITAT FOR HUMANITY	Cuyahoga	2110 W 110th St., Cleveland, OH 44102 ~(216) 429-1299 ~www.clevelandhabitat.org	More Information	No restrictions	Seeks to eliminate substandard housing and revitalize neighborhoods by working to develop housing through private funding and volunteer labor for and with people in need.			*	*
GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY - MAIN SITE	Cuyahoga	1240 W 6th St., Cleveland, OH 44113 ~(216) 621-9500 ~www.riderta.com	More Information	Cuyahoga County residents	Operates a public transportation system with bus and rapid transit service. Provides service on nearly 100 routes with local and express service. Special Downtown Loop, Neighborhood Community Circulator and Paratransit service available. Primarily services Cuyahoga County, but offers some connections to other counties. Mobility Specialists are also available off-site at the Cuyahoga County Employment and Family Services Neighborhood Family Service Centers.				*
GUIDESTONE - CLEVELAND CAMPUS	Cuyahoga	3500 Carnegie Ave., Cleveland, OH 44115 ~(440) 260-8300 ~www.bchfs.org	More Information	Some restrictions apply but targets Northeast Ohio.	Provides job programs and mental health services.			*	*
GUIDESTONE - EUCLID OUTPATIENT COUNSELING CENTER	Cuyahoga	333 Babbitt Rd. Ste. 242, Euclid, OH 44123 ~(440) 260-8300 ~www.bchfs.org	More Information	No restrictions	Provides individual, marital, and group counseling. Helps clients to deal with acute crises related to marital problems, grief, abuse, phobia, and depression. Also provides counseling for major psychiatric disorders such as: Schizophrenia, Bi Polar Disorder, etc. Psychiatric case management may be included for those who require support in managing their symptoms or in accessing community services.	*	*	*	
HARD HATTED WOMEN	Cuyahoga	4415 Euclid Ave. Ste. 201, Cleveland, OH 44103 ~(216) 861-6500 ~www.hardhattedwomen.org	More Information	Women who wish to work in non-traditional fields, such as industrial work, plumbing, carpentry, construction, manufacturing, police, firefighting, etc.	Provides listings of job openings for women seeking employment in non-traditional fields. Offers information sessions on the physical and educational requirements for particular jobs. Does not provide job placement. Also, provides services to female youth.			*	*
HELP ME GROW OF CUYAHOGA COUNTY	Cuyahoga	8111 Quincy Ave. Ste. #344, Cleveland, OH 44104 ~(216) 698-7500 ~www.helpmegrow.org	More Information	Disadvantaged residents of Cuyahoga County	Plans and manages County Help Me Grow services for children through age 2, including prenatal home visits, on-going home visits, and specialized services for children with developmental delays or disabilities. Help Me Grow conducts central intake for these services. Provides information to families with young children who are in need of			*	
HILLCREST HOSPITAL	All Counties	6780 Mayfield Road, Mayfield Heights, Ohio 44124 ~(440) 312-4500 ~www.hillcresthospital.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDESERVED/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
HUNGER NETWORK OF GREATER CLEVELAND BREAD OF LIFE - HUNGER NETWORK SITE	Cuyahoga	8520 Carnegie Ave., Cleveland, OH 44106 ~(216) 436-2000 ~www.hungernetwork.org	More Information	Serves parts of ZIP codes 44103, 44104 and 44106 within the City of Cleveland.	Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need.				*
HUNGER NETWORK OF GREATER CLEVELAND CALVARY LUTHERAN CHURCH - HUNGER NETWORK SITE	Cuyahoga	13101 Euclid Ave., East Cleveland, OH 44112 ~(216) 436-2000 ~www.hungernetwork.org	More Information	Serves parts of 44112 and 44118 in the City of Cleveland, the Forest Hills and surrounding area of East Cleveland.	Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need.				*
HUNGER NETWORK OF GREATER CLEVELAND CORY UNITED METHODIST CHURCH - HUNGER NETWORK SITE	Cuyahoga	1117 E 105th St., Cleveland, OH 44108 ~(216) 619-8155 ~www.hungernetwork.org	More Information	Serves parts of ZIP codes 44106 and 44108 within the City of Cleveland and all of the City of Bratenahl (ZIP codes 44108 and 44110)	Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need.				*
HUNGER NETWORK OF GREATER CLEVELAND TRIEDSTONE BAPTIST CHURCH - HUNGER NETWORK SITE	Cuyahoga	3782 Community College Ave., Cleveland, OH 44115 ~(216) 436-2000 ~www.hungernetwork.org	More Information	Serves part of zip code 44115 within the City of Cleveland.	Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need.				*
HUNGER NETWORK OF GREATER CLEVELAND UNIVERSITY SETTLEMENT HUNGER CENTER - HUNGER NETWORK SITE	Cuyahoga	4800 Broadway Ave., Cleveland, OH 44127 ~(216) 436-2000 ~www.hungernetwork.org	More Information	Serves parts of ZIP codes 44105, 44125 and 44127 within the City of Cleveland.	Operates as a hunger center which provides emergency food for families and single persons who reside in the defined area and demonstrate need.				*
HUNTINGTON'S DISEASE SOCIETY OF AMERICA - NORTHEAST OHIO CHAPTER	Cuyahoga and Summit	10176 Luman Ln., Twinsburg, OH 44087 ~(330) 998-6600 ~www.lkwdpl.org/hdsa/	More Information	Targeted to persons with Huntington's disease and those at risk, as well as their families, friends and healthcare team	Provides Disease/Disability Information for Huntington's Disease, Health Related Support Groups for Huntington's Disease.			*	
INNER CITY LIVING	Cuyahoga	4213 E 131st., Cleveland, OH 44105 ~(216) 288-4997 ~www.innercityliving.net	More Information	Cuyahoga residents 14+	Provides personal care, homemaker services and non-emergency transportation services for people with disabilities.				*
JUVENILE DIABETES RESEARCH FOUNDATION NORTHEAST OHIO CHAPTER	All Counties	6100 Rockside Woods Blvd. Ste. 445, Independence, OH 44131 ~(216) 524-6000 ~www.jdrfneo.org	More Information	No restrictions	Offers information and support groups, and support for type I diabetes research.			*	
KEY CAREER PLACE - UNIFIED TECHNOLOGIES CENTER	Cuyahoga	2415 Woodland Ave., Cleveland, OH 44115 ~(866) 933-5180 ~www.keycareerplace.info	More Information	No restrictions	Provides assistance with putting together effective job resumes, classes in resume-writing, interview practice, access to computers to update resumes, posting on an online computer job bank, help with career assessment, as well as services to employers looking for qualified applicants.				*
KIDNEY FOUNDATION OF MEDINA COUNTY	Medina	232 Northland Dr., Medina City, OH 44256 ~(330) 350-6430 ~www.mckf.org	More Information	Medina County residents	Provides assistance and education to persons with kidney disease and their families. Offers a nonprescription diabetic supply bank. Helps arrange transportation for persons attending dialysis centers by scheduling taxi services or local transit services.			*	
LAKE COUNTY JOB & FAMILY SERVICES	Lake	177 Main Street, Painesville, OH 44077 ~(440) 350-4000 ~www.lakecountyohio.gov	More Information	Serves Residents of Lake County	Lake County Job & Family Services assists families with a variety of needs via Income Maintenance Programs, Children & Adult Protective Services, Public Employment and Training Services and Child Support Enforcement Programs.			*	*
LAKEWOOD HOSPITAL	All Counties	14519 Detroit Road, Lakewood, Ohio 44107 ~(216) 521-4200 ~www.lakewoodhospital.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
LESBIAN, GAY, BISEXUAL, TRANSGENDER COMMUNITY CENTER OF GREATER CLEVELAND	Cuyahoga	6600 Detroit Ave. Cleveland, OH 44102 ~(216) 651-5428 ~www.lgbtcleveland.org	More Information	Lesbian/gay/bisexual/transgender community	LGBT Referral Services for Physician Referrals, Specialized Information and Referral for Gay/Lesbian/Bisexual/Transgender Issues and Therapy Referrals.	*	*	*	
LOUIS STOKES CLEVELAND VA MEDICAL CENTER - WADE PARK CAMPUS	Cuyahoga	10701 East Blvd., Cleveland, OH 44106 ~(216) 791-3800 ~www.va.gov	More Information	Adults 18 and older who served in active military, naval or air service and was discharged or released under conditions other than dishonorable.	Provides primary and preventive health care, dental care and mental health and social services.	*	*	*	*
LUTHERAN HOSPITAL	All Counties	1730 West 25th Street, Cleveland, Ohio 44113 ~(216) 696-4300 ~www.lutheranhospital.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
LUTHERAN METROPOLITAN MINISTRY	Cuyahoga	1468 W 25th St., Cleveland, OH 44113 ~(216) 696-2715 ~www.lutheranmetro.org	More Information	No restrictions for most services.	Plans, develops and coordinates social services to empower people to meet cultural, physical, social, emotional and spiritual needs. Focuses on the needs of adults dealing with the criminal justice system, disabilities, long-term care, homelessness and at-risk youth. Provides services to caregivers. Affiliated programs include: 2100 Lakeside Shelter, Adult Guardianship Services, Community Re-Entry, Support to At-Risk Teens (START), and Maximum Accessible Housing of Ohio.	*	*	*	*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
MARYMOUNT HOSPITAL	All Counties	12300 McCracken Road, Garfield Heights, Ohio 44125 ~(216) 581-0500 ~www.marymount.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
MEDINA COUNTY ALCOHOL AND DRUG ADDICTION AND MENTAL HEALTH BOARD	Medina	246 Northland Dr., Medina City, OH 44256 ~(330) 723-9642	More Information	Medina County residents	Plans, coordinates, funds and monitors public mental health, alcohol and drug addiction services for Medina County residents. Ensures care for the needs of severely mentally disabled adults and emotionally disturbed children. Allocates funds received from Federal, State and local sources to appropriate agencies. Monitors, evaluates, identifies and fills gaps in these services.	*	*	*	
MEDINA COUNTY BOARD OF DEVELOPMENTAL DISABILITIES	Medina	4691 Windfall Rd., Granger Twp., OH 44256 ~(330) 725-7751 ~www.mcbdd.org	More Information	Medina County residents with developmental disabilities and their families	Provides, case management, transportation, educational programs, residential assistance, physical, occupational and speech therapy, employment training/placement and recreational programming.			*	*
MEDINA COUNTY FAMILY FIRST COUNCIL	Medina	232 Northland Dr., Medina City, OH 44256 ~(330) 764-8580 ~www.familyfirstmedina.org	More Information	Medina County Residents	Serves as a facilitator of preventative, comprehensive, community based family services for residents of all ages.			*	
MEDINA COUNTY HEALTH DEPARTMENT	Medina	4800 Ledgeview Dr., Medina Twp., OH 44256 ~(330) 723-9688 ~www.medinahhealth.org	More Information	Medina County Residents	Provides non-emergency primary and preventive care to residents of all ages including women's health care. Offers the Women, Infants and Children's nutrition program (WIC), dental clinics, health education, car seat safety checks.	*	*	*	
MEDINA COUNTY JOB AND FAMILY SERVICES	Medina	232 Northland Dr., Medina City, OH 44256 ~(330) 722-9300 ~www.mcjfs.us	More Information	Medina County Residents	Provides three divisions of services to people of Medina County. Provides protective and supportive services to families with children and elderly through Children Services and Social Services divisions. Provides food assistance, cash assistance, medical assistance and emergency assistance through the Eligibility Division. Offers support in transportation, child care and child care provider certification through			*	*
MEDINA CREATIVE ACCESSIBILITY	Medina	2110 Hathaway Dr., Brunswick City, OH 44212 ~(330) 220-2112 ~www.medinacreativehousing.com	More Information	Adults in Medina County with developmental disabilities	Provides life skills training and vocational training for adults with developmental disabilities. Additionally will provide this training on-site to special needs classrooms within in the county. Also offer services for providers.			*	*
MEDINA HOSPITAL	All Counties	1000 E. Washington Street, Medina, Ohio 44256 ~(330) 725-1000 ~www.clevelandclinic.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
MEDINAWORKS	Medina	3721 Pearl Rd., Medina City, OH 44256 ~(330) 723-9675 ~www.medinacountyworks.com	More Information	Medina County residents	Provides various programs and services for job seekers and employers in Medina County area.				*
MEDXPRESS	Cuyahoga	11512 Superior Ave., Cleveland, OH 44106 ~(216) 795-1700	More Information	Cuyahoga County residents.	Provides medical transportation for individuals.				*
MENTAL HEALTH SERVICES	Cuyahoga	1744 Payne Ave., Cleveland, OH 44114 ~(216) 623-6555 Voice ~www.mhs-inc.org	More Information	Cuyahoga County residents. Some programs restricted to residents already receiving county assistance.	Provides community support services to homeless persons who have a severe mental disability. Offers psychiatric assessment and treatment. Provides 24-hour crisis stabilization for adults and children in psychiatric crisis. Provides mental health information and referral and suicide prevention services to all Cuyahoga County residents. Provides contracted services for the "Children Who Witness Violence Program."	*	*	*	*
METRO REGIONAL TRANSIT AUTHORITY	Summit	416 Kenmore Boulevard, Akron, OH 44301-1099 ~www.akronmetro.org	More Information	Summit County Residents 62+	Provides Disability Related Transportation, General Paratransit/Community Ride Programs, Senior Ride Programs, Local Bus Transit Services.				*
METROHEALTH MEDICAL CENTER - ASIA TOWN HEALTH CENTER	Cuyahoga	2999 Payne Ave. St 216, Cleveland, OH 44114 ~(216) 861-4646 ~www.metrohealth.org	More Information	Targets the Asian community	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - BROADWAY HEALTH CENTER	Cuyahoga	6835 Broadway Ave., Cleveland, OH 44105 ~(216) 957-1700 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - BROOKLYN HEALTH CENTER	Cuyahoga	5208 Memphis Ave., Cleveland, OH 44144 ~(216) 398-0100 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
METROHEALTH MEDICAL CENTER - BUCKEYE HEALTH CENTER	Cuyahoga	2816 E 116th St., Cleveland, OH 44120 ~(216) 957-4000 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care including Internal Medicine, Pediatrics, and Women's Health/Family Planning and some mental health services. Nutrition services and lead poisoning screening are available. Specialty services, pharmacy, and facilities for lab tests, x-rays, and mammograms are available for registered patients. Multi-disciplinary team of physicians, nurses, social workers, dietitians, and medical specialists. Specialties available vary with site.	*	*	*	*
METROHEALTH MEDICAL CENTER - J. GLEN SMITH HEALTH CENTER	Cuyahoga	11100 Saint Clair Ave., Cleveland, OH 44108 ~(216) 249-3600 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive health care.	*	*	*	*
METROHEALTH MEDICAL CENTER - LEE-HARVARD HEALTH CETNER	Cuyahoga	4071 Lee Road, Cleveland, OH 44128 ~(216) 957-1200 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - LGBT PRIDE CLINIC	Cuyahoga	4242 Lorain Ave., Cleveland, OH 44113 ~(216) 651-3499 ~www.metrohealth.org	More Information	Targets the lesbian, gay, bisexual and transgender community	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - STRONGSVILLE HEALTH CENTER	Cuyahoga	16000 Pearl Road, Strongsville, OH 44136 ~(440) 238-2124 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - THOMAS F. MCCAFFERTY HEALTH CENTER	Cuyahoga	4242 Lorain Ave., Cleveland, OH 44113 ~(216) 957-4848 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*
METROHEALTH MEDICAL CENTER - WEST PARK HEALTH CENTER	Cuyahoga	3838 West 150th St., Cleveland, OH 44111 ~(216) 957-5000 ~www.metrohealth.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	*
NATIONAL KIDNEY FOUNDATION SERVING OHIO DIVISION OFFICE	All Counties	2800 Corporate Exchange Dr., Ste. 260, Columbus, OH 43231 ~(614) 882-6184 ~www.nkfohio.org	More Information	Targets individuals with or at risk of or affected by kidney disease	Provides services to help prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by kidney disease and increase the availability of all organs for transplantation.			*	
NATIONAL MULTIPLE SCLEROSIS SOCIETY - OHIO BUCKEYE CHAPTER	Cuyahoga	6155 Rockside Rd. Ste. 202, Independence, OH 44131 ~(800) 344-4867 ~www.msohiobuckeye.org	More Information	People with MS and their families	Provides funding for research that will lead to the cause, treatment and cure of Multiple Sclerosis (MS). Offers numerous programs that improve the quality of life for people with MS and their families.			*	
NATIONAL STUTTERING ASSOCIATION - CLEVELAND CHAPTER - EAST SIDE	All Counties	(Confidential address) ~(216) 381-6237 ~www.westutter.org	More Information	those who stutter, their families, children, and professionals who work with this population	Provides information, research, workshops, materials (books, tapes, etc.), support groups. Main local chapter activity is support group.			*	
NEW SARDIS PRIMITIVE BAPTIST CHURCH	Cuyahoga	3474 E 147th St., Cleveland, OH 44120 ~(216) 921-1912	More Information	Must be in need. Clients can receive assistance as often as needed	Provides worship services and a food pantry.				*
NORTH COAST HEALTH MINISTRY - MAIN SITE	Cuyahoga, Lorain	16110 Detroit Ave. Lakewood, OH 44107 ~(216) 228-7878 ~nhealthministry.org	More Information	No restriction, Low-income, Under/Uninsured	Medical services to low-income, uninsured individuals. Offers primary care, including regular check-ups/preventive care, chronic disease management, women's health and pediatrics; social work services and referrals for social services; and free/discounted prescriptions. Assist with paperwork for patient assistance programs.	*	*	*	*
NORTHEAST OHIO AREA WIDE COORDINATING AGENCY	Cuyahoga	1299 Superior Ave., Cleveland, OH 44114 ~(800) 825-7433 Toll Free ~www.ohiorideshare.com	More Information	Adults 18+ in Cuyahoga County	Offers a ride matching service to assist commuters with forming car or van pools to work. Provides a list of other drivers/riders in the vicinity. Clients make the arrangements for car pools with others on the list. For those persons in the program, will provide reimbursement of 80% of the cost of getting home (cab, rental car, etc.) in cases of an emergency or a missed ride home, up to a maximum of \$60.				*
NORTHEAST OHIO COALITION FOR THE HOMELESS	Cuyahoga	3631 Perkins Ave. 3A-3 Cleveland, OH 44114 ~(216) 432-0540 ~www.neoch.org	More Information	Homeless	Functions as a body of homeless and formerly homeless persons, public, private and nonprofit organizations, and individuals whose goal is to organize and empower homeless and at-risk persons through public education, advocacy, and the promotion of nurturing environments. Annually produces a comprehensive list of shelters, meal sites, public health facilities, legal services, and other service providers in Cuyahoga County which assist the homeless in emergency situations.			*	*
NORTHEAST OHIO HYDROCEPHALUS SUPPORT GROUP at CLEVELAND CLINIC INDEPENDENCE FAMILY HEALTH CENTER	All Counties	5001 Rockside Rd. Crown Centre II, Independence, OH 44131 ~(216) 444-9923 ~shineohio.org	More Information	anyone affected by the condition of hydrocephalus, including patients, parents, spouses, etc.	Provides Disease/Disability Information for Hydrocephalus, Health Related Support Groups for Hydrocephalus.			*	

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	<div> <div>AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED</div> <div>ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES</div> <div>ADEQUATE AWARENESS AND SUPPORT SERVICES</div> <div>ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND</div> </div>
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - COLLINWOOD HEALTH CENTER	Cuyahoga	15322 St. Clair Ave., Cleveland, OH 44110 ~(216) 851-1500 ~www.neonhealth.org	More Information		Provides primary and preventive care. Behavioral health services offered to primary care clients.	* * *
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - EAST CLEVELAND HEALTH CENTER	Cuyahoga	15201 Euclid Ave., East Cleveland, OH 44112 ~(216) 541-5600 ~www.neonhealth.org	More Information	No restrictions.	Provides primary care. Behavioral health services offered to primary care clients.	* * *
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - HOUGH HEALTH CENTER	Cuyahoga	8300 Hough Ave., Cleveland, OH 44103 ~(216) 231-7700 ~www.neonhealth.org	More Information	No restrictions	Provides primary care. Behavioral health services offered to primary care clients. WIC site.	* * *
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - NORWOOD HEALTH CENTER	Cuyahoga	1468 E 55th St., Cleveland, OH 44103 ~(216) 881-2000 ~www.neonhealth.org	More Information	No restrictions	Provides primary and preventive care. Behavioral health services offered to primary care clients.	* * *
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - SOUTHEAST HEALTH CENTER	Cuyahoga	13301 Miles Ave., Cleveland, OH 44105 ~(216) 751-3100 ~www.neonhealth.org	More Information		Provides primary and preventive care. Behavioral health services offered to primary care clients.	* * *
NORTHEAST OHIO NEIGHBORHOOD HEALTH SERVICES (NEON) - SUPERIOR HEALTH CENTER	Cuyahoga	12100 Superior Ave., Cleveland, OH 44106 ~(216) 851-2600 ~www.neonhealth.org	More Information	No restrictions	Provides primary and preventive care. Behavioral health services offered to primary care clients.	* * *
NORTHERN OHIO HEMOPHILIA FOUNDATION	Cuyahoga and Summit	4807 Rockside Rd. Ste. 380, Independence, OH 44131 ~(800) 554-4366 ~www.nohf.org	More Information	Residents with bleeding disorders	Provides enhancement to the quality of life for people with genetic bleeding disorders and their families through advocacy, education, research and other constituency services. Services include: information/referral, counseling to deal with the diagnosis, medical alert bracelets, educational workshops and seminars, social activities, camp and educational scholarships, and a quarterly newsletter.	* *
OLIVET INSTITUTIONAL BAPTIST CHURCH	Cuyahoga	8712 Quincy Ave., Cleveland, OH 44106 ~(216) 721-3585 ~www.oibc.org	More Information	Targets immediate neighborhood	Provides numerous social service and health-related programs as well as opportunities for Christian worship and education.	* *
PARTNERSHIP FOR A SAFER CLEVELAND	Cuyahoga	2239 E 14th St., Cleveland, OH 44115 ~(216) 523-1128 ~www.safercleveland.org	More Information	Serves teachers, administrators, community groups, law enforcement, and parents in Cuyahoga County. Service is targeted to the first-ring suburbs.	Promotes best practices and effective violence prevention programs through collaborations with public and private partners.	* *
PASSAGES	Cuyahoga	3631 Perkins Ave. Ste. 4E, Cleveland, OH 44114 ~(216) 881-6776 ~www.passages-oh.org	More Information	Residents of Cuyahoga County. Targets offenders and their families.	Offers an adult diversion program, transportation for families visiting their relatives at a correctional facility, employment assistance for ex-offenders, and an overnight camp for fathers and their children.	* *
PEACE IN THE HOOD	Cuyahoga	13512 Kinsman Rd., Cleveland, OH 44120 ~(216) 283-5434 ~www.pithcleveland.org	More Information	No restrictions.	Provides gang and violence prevention programs for youth that stress personal responsibility, empowerment, and self-sufficiency. Services include an after-school program with arts, youth business activities, and Rites of Passage programming as well as homework help. Also offers mentoring for youth, training in violence prevention for the community and other activities that promote neighborhood harmony.	* *
PLANET MEDICAL TRANSPORTATION	All Counties	P.O. Box 18215 Cleveland Heights, OH 44118 ~(216) 381-5858	More Information	No restrictions	Provides medical transportation and translation services (fee for services).	* *
PLANNED PARENTHOOD OF NORTHEAST OHIO - CLEVELAND HEALTH CENTER	Cuyahoga	7997 Euclid Ave., Cleveland, OH 44103 ~(216) 851-1880 ~www.ppneo.org	More Information	No restrictions for most services. Vaccinations against human papilloma virus (HPV) are given to females, aged 9 and older.	Provides primary and preventive care. Offers birth control education and services. Provides all available methods of contraception, including emergency. Offers screening for a variety of conditions. Provides vaccinations against human papilloma virus (HPV), the virus that causes cervical cancer.	* * *
POEM MATERNAL MENTAL HEALTH ALLIANCE - CLEVELAND	Cuyahoga and Summit	(Confidential address) ~(216) 373-0302 ~www.poemonline.org	More Information	Targets new and expectant mothers who are (or feel that they may be) experiencing mental health problems due to pregnancy or childbirth.	Provides Therapy Referrals for Perinatal/Postpartum Depression, Physician Referrals for Perinatal/Postpartum Depression, Disease/Disability Information for Mental Illness/Emotional Disabilities and Perinatal/Postpartum Depression, Mental Health Related Support Groups for Perinatal/Postpartum Depression.	* * *
POLICY MATTERS OHIO	Cuyahoga	3631 Perkins Ave. Suite 4C-East, Cleveland, OH 44114 ~(216) 361-9801 ~www.policymattersohio.org	More Information	Cuyahoga County residents.	Provides research on economic and work-related policy issues that affect low and middle-income Ohioans. Produces reports, offers speakers, and contacts media with report findings. Oversees the Cleveland SAVES program, which helps individuals save and make personal financial goals for their funds.	* *
PROVIDE A RIDE	Summit and Cuyahoga	4299 Cranwood Parkway, Cleveland, OH 44128 ~(216) 475-1001 (Mindy Morris) ~www.providearide.com	More Information	No restrictions	Provides Disability Related Transportation, General Paratransit/Community Ride Programs, Medical Appointments Transportation, Senior Ride Programs.	* *

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
RECOVERY RESOURCES	Cuyahoga	3950 Chester Avenue Cleveland, Ohio 44114 ~(216) 431-4131 ~www.recres.org	More Information	No restrictions	Provides treatment services for people experiencing alcohol, drug and mental health difficulties. Offers diagnostic assessment for mental health and chemical dependency, psychiatry, individual and group counseling, and substance abuse treatment, prevention and education		*	*	*
RISING ABOVE INITIATIVE	Cuyahoga	3631 Perkins Ave. Ste. 3C, Cleveland, OH 44114 ~(216) 881-5866 ~www.risingabove-oh.org	More Information	Serves fathers ages 18 and over.	Provides a program where fathers are offered career counseling, job readiness training, life skills and personal development. Job placement may also be available upon successful completion of the program.			*	*
SALVATION ARMY - THE	Cuyahoga	2507 E 22nd St., Cleveland, OH 44115 ~(216) 861-8185 ~salvationarmyclleveland.org	More Information	Cuyahoga County Residents	Provides a variety of social services to address the needs of all segments of the community. Services include assistance for basic needs, substance abuse treatment, counseling programs, homeless shelters, thrift stores as well as social, recreational, and educational services for individuals and families.			*	*
SALVATION ARMY - THE HOUGH CORPS COMMUNITY CENTER	Cuyahoga	6000 Hough Ave., Cleveland, OH 44103 ~(216) 432-0500	More Information	Residents of 44103, 44104, 44114	Provides a variety of social services and activities to serves the needs of the community.			*	*
SALVATION ARMY - THE MILES PARK CORPS COMMUNITY CENTER	Cuyahoga	4139 E 93rd St., Cleveland, OH 44105 ~(216) 341-1640	More Information	Residents of 44105, 44120, 44122, 44125, 44127, 44128, 44137, 44139	Provides a variety of social services and activities for the community.			*	*
SALVATION ARMY - THE SUPERIOR CORPS COMMUNITY CENTER	Cuyahoga	9000 Superior Ave., Cleveland, OH 44106 ~(216) 229-6065	More Information	Residents of 44106, 44108, 44112, 44115	Provides a variety of social services and activities to serves the needs of the community.			*	*
SALVATION ARMY, THE - TEMPLE CORPS COMMUNITY CENTER	Cuyahoga	17625 Groveswood Ave., Cleveland, OH 44119 ~(216) 692-1388	More Information	Residents of 44110, 44112, 44117, 44118, 44119, 44121, 44123, 44124, 44132, 44143	Provides assistance, information, and referrals for needed social services, summer camp, tutoring and recreational/sporting activities for youth.			*	
SHAKER HEIGHTS CITY OF - DEPARTMENT OF HEALTH	Cuyahoga	3400 Lee Rd., Shaker Hts., OH 44120 ~(216) 491-1480 ~www.shakeronline.com	More Information	Targets residents of Shaker Heights	Provides immunizations, health screenings, and vital statistics records for the Shaker Heights community.	*	*		
SHC / THE ARC	Medina	4283 Paradise Rd., Seville, OH 44273 ~(330) 722-1900 ~www.shc-medina.org	More Information	Medina County residents with mental and physical disabilities	Provides advocacy, community support, education, recreation, transportation subsidy and residential services. Provides materials, equipment loan, catalogs and toy lending library through the Resource Center. Serves as Medina County Chapter of The Arc.			*	*
SOUTH POINTE HOSPITAL	All Counties	20000 Harvard Rd, Warrensville Heights, Ohio 44122 ~(216) 491-6000 ~www.southpointehospital.org/	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
SOUTHWEST GENERAL HEALTH CENTER	All Counties	18697 Bagley Road, Middleburg Heights, OH 44130 ~(440) 816-8000 ~www.swgeneral.com	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
ST. JOHN MEDICAL CENTER	All Counties	29000 Center Ridge Rd., Westlake, OH 44145 ~(440) 835-8000 ~www.sjws.net	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
ST. VINCENT CHARITY MEDICAL CENTER	Cuyahoga	2351 East 22nd Street Cleveland, OH 44115 216.861.6200 www.stvincentcharity.com	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*	*	
ST. VINCENT CHARITY MEDICAL CENTER - CHURCH SQUARE FAMILY HEALTH CENTER	Cuyahoga	7963 Euclid Ave., Cleveland, OH 44103 ~(216) 431-1500		No restrictions	Provides internal medicine, pediatrics primary care, and basic women's healthcare services.	*	*	*	
STARTING POINT FOR CHILD CARE AND EARLY EDUCATION	Cuyahoga	4600 Euclid Ave. Ste. 500, Cleveland, OH 44103 ~(216) 575-0061 ~www.starting-point.org	More Information	Residents of Cuyahoga County.	Offers a wide array of services designed to link families to child care services and out-of school time activities, increase the supply of child care providers, improve the quality of child care, stimulate early education alternatives, and address child care and early education issues within the community.			*	
SUMMIT COUNTY CHILDRENS SERVICES	Summit	264 South Arlington Street, Akron, OH 44306 ~(330) 379-9094 ~www.summitkids.org	More Information	Residents of Summit County	Provides children services, parent education.			*	
SUMMIT COUNTY HEALTH DISTRICT	Summit	1100 Graham Road Circle, Stow, OH 44224-2992 ~(877) 687-0002	More Information	All residents of Summit County	Coordinates Access to Care, a volunteer-based health care referral system that matches eligible uninsured persons with a primary care physician who will provide regular care and referrals for specialty and other medical care services, including limited pharmaceutical assistance, Primary, Preventive and Dental health care.	*	*	*	
THE HEALTHCARE CENTER AT SAINT LUKE'S POINTE	Cuyahoga	11201 Shaker Blvd., Cleveland, OH 44104 ~(216) 721-6900 ~www.svch.net	More Information	Adults 18 and older	Provides primary care clinic for adults every weekday afternoon, and specialty clinics in the morning. Specialty clinics are available in Cardiology, Infectious Disease, Renal, and Gastroenterology.	*	*		

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
TOWARDS EMPLOYMENT	Cuyahoga	1255 Euclid Ave. Ste. 300, Cleveland, OH 44115 ~(216) 696-5750 ~www.towardsemployment.org	More Information	Adult residents of Cuyahoga County with low income, including those with a criminal history	Provides job readiness training, placement, and retention services. Works with employers to develop job placement opportunities. Also provides help with removing barriers that might interfere with individuals' finding and keeping jobs.			*	*
TOWARDS EMPLOYMENT AT NORTH STAR NEIGHBORHOOD RE-ENTRY RESOURCE CENTER	Cuyahoga	1834 E 55th St., Cleveland, OH 44103 ~(216) 881-5440	More Information	Aged 18+ who are residents of Cuyahoga County and who have been released from incarceration.	Provides an opportunity for ex-offenders to work with employment transition specialists to search for jobs, get referrals to services, and discover any changes they might need to make gain employment.			*	*
TRI-COUNTY TRANSPORTATION	Cuyahoga and Lake	(Confidential address) ~(216) 254-7369	More Information	Cuyahoga and Lake residents receiving Medicaid	Provides door-to-door non-emergency transportation to medical appointments. Uses a wheelchair-accessible van.				*
UNITED STATES DEPARTMENT OF JUSTICE FEDERAL BUREAU OF INVESTIGATION - CLEVELAND OFFICE	Cuyahoga	1501 Lakeside Ave., Cleveland, OH 44114 ~(216) 522-1400 ~www.usdoj.gov	More Information	Cuyahoga County residents	Provides reporting and investigation of violations of United States federal statutes in a number of areas, including anti-terrorism (domestic/international) activities. Also investigates mortgage fraud (falsifying documents--includes false property appraisals, false statements regarding income and other personal facts, etc. when applying for a home loan), kidnapping, bank robberies, Internet crime, organized crime, hate crimes, and public corruption. Mortgage fraud investigation is part of a task force with the county prosecutor and other law enforcement officials. Internet crime is any illegal activity involving one or more components of the Internet (chat rooms, web sites, and/or			*	
UNITED STATES DEPARTMENT OF VETERANS AFFAIRS VET CENTER - EAST UNITED WAY OF GREATER CLEVELAND	Cuyahoga	2022 Lee Rd., Cleveland Hts., OH 44118 ~(216) 932-8471 ~www.va.gov	More Information	Serves conflict zone veterans and their families living on the East side of Cuyahoga County	Offers veterans assistance with obtaining benefits and determining eligibility for benefits.	*		*	
	Cuyahoga	1331 Euclid Ave., Cleveland, OH 44115-1819 ~(216) 436-2100 ~www.uws.org/	More Information	No restrictions	Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services			*	
UNITED WAY OF MEDINA COUNTY	Medina	2573 Medina Rd., Medina City, OH 44256 ~(330) 725-3926 ~www.unitedwaymedina.org	More Information	Medina County residents	Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services			*	
UNITED WAY OF PORTAGE COUNTY	Portage	PO Box 845, Ravenna, OH 44266-0845 ~(216) 297-1424 ~www.uwportage.org/	More Information	Portage County residents	Operates as a private sector agency that builds partnerships, conducts research into community needs, engages in fund raising, and budgets, plans, and allocates funds to various health and human service providers. Develops partnerships with agencies, businesses, government, foundations and others to improve services to the community and increase awareness of these services. Operates the Volunteer Center which connects volunteers to area organizations. Provides information about and referrals to health and human services			*	
UNIVERSITY HEIGHTS COMMUNITY GARDENING	Cuyahoga	Taylor Road Learning Garden, 2300 Warrensville Center Road, University Heights, Ohio 44118 ~www.uhgardens.org/cityinfo	More Information	No restrictions	Residents can participate in gardening activities and harvest fresh produce year round.				*
UNIVERSITY HOSPITALS - CONCORD HEALTH CENTER	All Counties	7500 Auburn Road, Concord Twp., OH 44077 ~(440) 358-0400 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - HUDSON HEALTH CENTER	All Counties	5778 Darrow Rd., Hudson, OH 44236 ~(330) 650-5050 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - AHUJA MEDICAL CENTER	All Counties	3999 Richmond Road, Beachwood, OH 44122 ~(216) 593-5500 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - AURORA HEALTH CENTER	All Counties	55 N. Chilliocthe Road, Aurora, OH 44202 ~(330) 954-7200 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
UNIVERSITY HOSPITALS - BAINBRIDGE HEALTH CENTER	All Counties	8185 East Washington Street, Chagrin Falls, OH 44023 ~(440) 543-3371 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - BEDFORD MEDICAL CENTER	All Counties	44 Blaine Avenue, Bedford, OH 44146 ~(440) 735-3900 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - CHAGRIN HIGHLANDS HEALTH CENTER	All Counties	3909 Orange Place, Orange Village, OH 44122 ~(216) 896-1700 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - CHESTERLAND HEALTH CENTER	All Counties	8055 Mayfield Road, Chesterland, OH 44026 ~(440) 423-5045 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - CONNEAUT MEDICAL CENTER	All Counties	158 West Main Road, Conneaut, OH 44030 ~(440) 593-1131 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - EUCLID HEALTH CENTER	All Counties	18599 Lakeshore Blvd., Euclid, OH 44119 ~(216) 383-8500 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - GENEVA MEDICAL CENTER	All Counties	870 West Main Street, Geneva, OH 44041 ~(440) 466-1141 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - LANDERBROOK HEALTH CENTER	All Counties	5850 Landerbrook Drive, Mayfield Heights, OH 44124 ~(440) 646-2626 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - MACDONALD WOMEN'S HOSPITAL	All Counties	11100 Euclid Avenue, Cleveland, OH 44106 ~(216) 844-3911 ~www.uhhospitals.org	More Information	Women	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - MADISON HEALTH CENTER	All Counties	701 North Lake Street, Madison, OH 44057 ~(440) 428-7511 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - MANTUA HEALTH CENTER	All Counties	10803 Main Street, Mantua, OH 44255 ~(330) 274-2030 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - MAYFIELD VILLAGE HEALTH CENTER	All Counties	730 Som Center Road, Mayfield Heights, OH 44143 ~(866) 844-2273 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - MEDINA HEALTH CENTER	All Counties	4001 Carrick Drive, Medina, OH 44256 ~(330) 721-8577 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - MENTOR HEALTH CENTER	All Counties	9000 Mentor Avenue, Mentor, OH 44060 ~(440) 255-0800 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - OTIS MOSS JR. HEALTH CENTER	All Counties	8819 Quincy Ave., Cleveland, OH 44106 ~(216) 721-2177 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - RICHMOND MEDICAL CENTER	All Counties	27100 Chardon Road, Richmond Heights, OH 44143 ~(440) 585-6500 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - ROCK CREEK HEALTH CENTER	All Counties	3330 South Main Street, Rock Creek, OH 44084 ~(440) 563-5221 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - SEIDMAN CANCER CENTER	All Counties	11100 Euclid Avenue, Cleveland, OH 44106 ~(216) 844-3951 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - SHARON HEALTH CENTER	All Counties	5133 Ridge Road, Wadsworth, OH 44281 ~(866) 844-2273	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS - SUBURBAN HEALTH CENTER	All Counties	1611 South Green Road, South Euclid, OH 44121 ~(216) 382-9492 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		

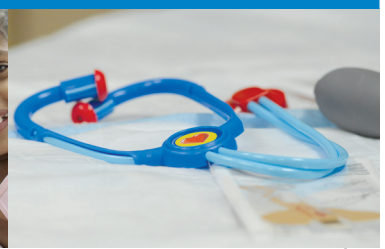
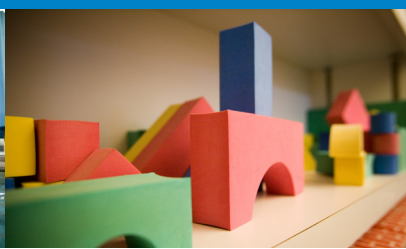
Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
UNIVERSITY HOSPITALS - TWINSBURG HEALTH CENTER	All Counties	8819 Commons Blvd., Twinsburg, OH 44087 ~(330) 486-9600 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - UH FASTCARE AT CHARDON GIANT EAGLE	All Counties	351 Center Street, Chardon, OH 44024 ~(440) 279-0041 ~www.uhhospitals.org	More Information	No restrictions	Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room.	*	*		
UNIVERSITY HOSPITALS - UH FASTCARE AT LEGACY VILLAGE GIANT EAGLE	All Counties	25105 Cedar Rd., Lyndhurst, OH 44124 ~(216) 382-5695 ~www.uhhospitals.org	More Information	No restrictions	Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room.	*	*		
UNIVERSITY HOSPITALS - UH FASTCARE AT WILLOUGHBY COMMONS GIANT EAGLE	All Counties	36475 Euclid Avenue, Willoughby, OH 44094 ~(440) 269-7459 ~www.uhhospitals.org	More Information	No restrictions	Provides care relating to common illnesses. Facility is staffed by a Family Nurse Practitioner. Cases beyond scope of facility are referred to a primary care physician, urgent care center or emergency room.	*	*		
UNIVERSITY HOSPITALS - WESTLAKE HEALTH CENTER	All Counties	960 Clauge Road, Westlake, OH 44145 ~(440) 250-2100 ~www.uhhospitals.org	More Information	No restrictions	Provides primary, preventive and urgent care.	*	*		
UNIVERSITY HOSPITALS - ZEEBA SURGERY CENTER	All Counties	29017 Cedar Road, Lyndhurst, OH 44124 ~(440) 460-8000 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - MAIN SITE	Cuyahoga	11100 Euclid Ave., Cleveland, OH 44106 ~(216) 844-8447 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*	*	
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - OTIS MOSS, JR.	Cuyahoga	8819 Quincy Ave., Cleveland, OH 44106 ~(216) 721-2177 ~www.uhhospitals.org	More Information	No restrictions	Provides primary and preventive care.	*	*		
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - PRIMARY CARE CLINIC AT ELIZA BRYANT VILLAGE	Cuyahoga	7201 Wade Park Ave., Cleveland, OH 44103 ~(216) 844-5482 ~www.uhhospitals.org	More Information	Serves frail, homebound adults age 18 and older with severe mobility issues or who live in an area where public transportation has been discontinued or reduced drastically. Will also serve those who have significant memory loss issues.	Provides primary, preventative and urgent health care services to homebound adults who cannot otherwise access regular medical care. Program involves physicians, nurse practitioners, and clinical social workers. Patient must not have family or caregiver who can reasonably provide transportation to and from the clinic (caregiver's ability to transport patient will be taken into account).	*	*	*	
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - RAINBOW BABIES AND CHILDREN'S HOSPITAL	Cuyahoga	11100 Euclid Ave., Cleveland, OH 44106 ~(216) 844-8447 ~www.uhhospitals.org	More Information	Youth birth to age 16 if a new patients and up to age 21 if they have already been seen by a University Hospital pediatrician.	Provides primary, preventive and urgent care for children.	*	*	*	*
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - W. O. WALKER BUILDING	Cuyahoga	10524 Euclid Ave. Ste. 3200 Cleveland, OH 44106 ~(216) 844-2400 ~www.uhhospitals.org	More Information	Adults 18 and older. Geriatric services are for older adults age 55 and older.	Provides mental health evaluations, psychiatric therapies and psychiatric counseling services. Provides adult and geriatric inpatient and outpatient mental health services including a day treatment program called the Mood Intensive Outpatient Program (IOP). Provides evaluation, diagnosis and counseling for genetically based illnesses.	*	*	*	*
UNIVERSITY HOSPITALS CASE MEDICAL CENTER - WOMEN'S HEALTH CENTER	Cuyahoga	11100 Euclid Ave., Cleveland, OH 44106 ~(216) 844-3896 ~www.uhhospitals.org	More Information	Provides primary and preventive care for women.	Provides obstetrics, gynecology and family planning services.	*	*	*	*
UNIVERSITY HOSPITALS GEauga MEDICAL CENTER	Geauga	13207 Ravenna Rd., Chardon, OH 44024 ~(440) 285-6000 ~www.uhgeauga.org	More Information	No restrictions	Provides care in over 40 specialties	*	*	*	
UNIVERSITY SETTLEMENT	Cuyahoga and Summit	4800 Broadway Ave., Cleveland, OH 44127 ~(216) 641-8948 ~www.universitysettlement.net	More Information	No restrictions. Targets North and South Broadway communities.	Provides a variety of social services. Offers adult day care, child day care, benefits screening and transitional housing for homeless families. Provides a food pantry through the Hunger Network of Greater Cleveland. Member of Neighborhood Centers Association.	*		*	*
URBAN LEAGUE OF GREATER CLEVELAND	Cuyahoga	2930 Prospect Ave., Cleveland, OH 44115 ~(216) 622-0999 ext. 221 ~www.ulcleveland.org	More Information	Adults 18 and older. Targeted to African Americans and other minority groups.	Provides job counseling, career planning, and assistance with finding a job (help with job search, identifying positions, referrals etc.). Also teaches job readiness skills such as writing a resume, completing job applications, and interviewing.				*
VETERANS SERVICE COMMISSION - CUYAHOGA COUNTY	Cuyahoga	1849 Prospect Ave. Rm. 150, Cleveland, OH 44115 ~(216) 698-2632 ~vsc.cuyahogacounty.us/	More Information	Assistance is to families of active military whose residence is in Cuyahoga County (place of deployment is not considered). Military family member must be deployed for other than training purpose.	Provides assistance with food, shelter (rent or mortgage), and utility bills for families of active military personnel. Assistance is in the form of vouchers. Amount of assistance depends on the number of dependents left behind after deployment. Also available to make community presentations about their services.			*	*

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VISITING NURSE ASSOCIATION OF OHIO	Cuyahoga	2500 E 22nd St., Cleveland, OH 44115 ~(216) 931-1300 ~www.vnaohio.org	More Information	No restrictions	Provides professional health care services to patients and their families in their homes. Services include skilled nursing care, home care aide services, older adult services, hospice care for the terminally ill, chronic disease management, rehabilitation services, personal care services, and mental health services.	*	*		
WEST SIDE ECUMENICAL MINISTRY	Cuyahoga	5209 Detroit Ave. Cleveland, OH 44102 ~(216) 631-1555 ~www.wsem.org	More Information	All ages, Low-income	Helps individuals and their families meet their needs through programs of service and empowerment. Provides services for all ages including specific programs for children. Offers services such as counseling, pantry services, preschool education (Head Start), and education programs. Operates the El Barrio program that provides employment, education, and social services for both Hispanics and non-Hispanics.			*	*
WILLIAM PATRICK DAY EARLY CHILDHOOD CENTER	Cuyahoga	2421 Community College Ave., William Patrick Day Early Childhood Ctr., Cleveland, OH 44115 ~(216) 736-2933	More Information	Women and children residents of Cuyahoga County.	One site of County Board of MR/DD early childhood programs. Also houses program sites of other agencies including Head Start, Cleveland kindergartens, Help Me Grow, WIC, and several non-daycare summer programs for children.	*	*	*	*
WINDSOR LAURELWOOD CENTER FOR BEHAVIORAL MEDICINE	Cuyahoga	35900 Euclid Ave. Willoughby, OH 44094 (440) 953-3000 www.windsorlaurelwood.com	More Information	No restrictions	Provides mental health and substance abuse treatment.	*	*	*	
WORKMEN'S CIRCLE	Cuyahoga	2490 Lee Blvd. Ste. 300B, Cleveland Hts., OH 44118 ~(216) 381-4515 ~www.workmenscircle.org	More Information	Serves those with income at or below 200% of the Federal Poverty Guidelines and who are residents of Cleveland Heights, University Heights, South Euclid, and Richmond Heights, East Cleveland, and Mayfield Heights.	Provides a food pantry for the community. Fosters Jewish identity and participation in Jewish life through Jewish (especially Yiddish) culture and education, friendship, mutual aid and the pursuit of social and economic justice.			*	*
YMCA OF GREATER CLEVELAND - COMMUNITY SERVICES BRANCH YMCA	Cuyahoga	2200 Prospect Ave. Ste. 100, Cleveland, OH 44115 ~(216) 263-6805 ~www.clevelandymca.org	More Information	No restrictions	Provides leadership development programs for youth and teens. Organizes community events that connects the Cleveland community to the organization. Establishes programs in communities where organization sites are not present through partnerships with churches, schools, and/or community organizations.			*	
YMCA OF GREATER CLEVELAND - DOWNTOWN YMCA	Cuyahoga	2200 Prospect Ave. Ste. 100, Cleveland, OH 44115 ~(216) 344-7700 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - EUCLID FAMILY BRANCH	Cuyahoga	631 Babbitt Road, Euclid, Ohio 44123 ~(216) 731-7454 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - FRENCH CREEK FAMILY BRANCH	Lorain	2010 Recreation Lane, Avon, Ohio 44011 ~(440) 934-9622 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - GEAUGA FAMILY BRANCH	Geauga	12460 Bass Lake Road, Chardon, Ohio 44024 ~(440) 285-7543 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - HILLCREST FAMILY BRANCH	Cuyahoga	5000 Mayfield Rd., Lyndhurst, OH 44124 ~(216) 382-4300 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - LAKEWOOD FAMILY BRANCH	Cuyahoga	16915 Detroit Avenue, Lakewood, Ohio 44107 ~(216) 521-8400 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - RIDGEWOOD FAMILY BRANCH	Cuyahoga	6840 Ridge Road, Parma, Ohio 44129 ~(440) 842-5200 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - SOUTHEAST FAMILY BRANCH	Cuyahoga	460 Northfield Road, Bedford, Ohio 44146 ~(216) 663-7522 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - WEST PARK-FAIRVIEW FAMILY BRANCH	Cuyahoga	15501 Lorain Road, Cleveland, Ohio 44111 ~(216) 941-5410 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YMCA OF GREATER CLEVELAND - WEST SHORE FAMILY BRANCH	Cuyahoga	1575 Columbia Road, Westlake, Ohio 44145 ~(440) 871-6885 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	

Organization/Provider	Counties Served	Contact Information	Internet Information	Population Served	Services Provided	AFFORDABLE HEALTHCARE FOR UNDER/UNINSURED	ACCESS TO AFFORDABLE HEALTHCARE AND MEDICAL SERVICES	ADEQUATE AWARENESS AND SUPPORT SERVICES	ADEQUATE COMMUNITY DEVELOPMENT, SPECIFICALLY INFRASTRUCTURE AND
YMCA OF GREATER CLEVELAND - Y EXPRESS BRANCH	Cuyahoga	7928 Day Dr., Parma, OH 44129 ~(440) 887-0430 ~www.clevelandymca.org	More Information	No restrictions	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YWCA ELYRIA	Lorain	318 West Ave, Elyria , OH 44035-5730 ~(440) 322-6308 ~ywcaelyria.org	More Information	Targets women, children and families	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YWCA GREATER CLEVELAND	Cuyahoga	4019 Prospect Ave, Cleveland , OH 44103-4317 ~(216) 881-6878 ~www.ywcaofcleveland.org/	More Information	Targets women, children and families	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YWCA LORAIN	Lorain	200 W 9th St, Lorain , OH 44052-1981 ~(440) 246-2002 ~ywcatorain.org/home.html	More Information	Targets women, children and families	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YWCA MEDINA COUNTY	Medina	4046 Medina Rd, Medina , OH 44256-9643 ~(330) 722-2020 ~www.ywca.org	More Information	Targets women, children and families	Provides recreational, educational and health-related programs for youth, adults and families.			*	
YWCA OF NORTHEAST OHIO	Lucas	1018 Jefferson Avenue, Toledo, Ohio 43604 ~419-241-3235 ~www.ywca.org/toledo	More Information	Targets women, children and families	Provides recreational, educational and health-related programs for youth, adults and families.			*	



Cleveland Clinic Children's
Hospital for Rehabilitation



**Cleveland Clinic Children's Hospital for Rehabilitation
2801 Martin Luther King Jr. Drive
Cleveland, Ohio 44104**

**2013 Community Health Needs Assessment
Implementation Strategy
As required by Internal Revenue Code § 501(r)(3)**

**Name and EIN of Hospital Organization Operating Hospital Facility:
Cleveland Clinic Children's Hospital for Rehabilitation - # 34-0714570**

**Date Approved by
Authorized Governing Body:**

September 9, 2013

Authorized Governing Body:

**The Board of Directors
The Cleveland Clinic Foundation**

Contact:

**Cleveland Clinic
chna@ccf.org**

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2013 CLEVELAND CLINIC CHILDREN'S HOSPITAL FOR REHABILITATION IMPLEMENTATION STRATEGY

I. Introduction and Purpose

This written plan is intended to satisfy the requirements set forth in Internal Revenue Code Section 501(r)(3) regarding community health needs assessments and implementation strategies. The overall purpose of the implementation strategy is to align the hospital's limited resources, program services and activities with the findings of the Community Health Needs Assessment ("CHNA").

A. Description of Hospital

Cleveland Clinic Children's Hospital for Rehabilitation (CCCHR), a 25-bed pediatric rehabilitation hospital located in the Shaker Heights area of Cleveland, Ohio is accredited by the Commission on Accreditation of Rehabilitation Facilities and is the only CARF-accredited, freestanding pediatric rehabilitation hospital in Ohio.

CCCHR offers inpatient, outpatient and rehabilitation services for infants through children aged 21 recovering from trauma, surgery, or a complex, acute hospital stay. Specialties include but are not limited to comprehensive rehabilitation, autism, dialysis, pain management, neurology and orthopaedics.

Cleveland Clinic defines and measures community benefit (including financial assistance) using the Catholic Health Association ("CHA") community benefit model, which recommends reporting financial assistance on a cost basis. Using this model, in 2012 and 2011 Cleveland Clinic and its affiliates provided \$754 and \$693 million, respectively, in benefits to the communities they serve. The community benefit that Cleveland Clinic provides includes patient care provided on a charitable basis, research, education, Medicaid shortfall, subsidized health services and outreach programs. Cleveland Clinic's community benefit reports are available on our website at clevelandclinic.org/communitybenefit.

B. Hospital Mission

Cleveland Clinic Children's Hospital for Rehabilitation was founded in 1895 as Children's Fresh Air Camp of Cleveland. It was renamed Health Hill Hospital in 1963 and became part of Cleveland Clinic in 1998. Cleveland Clinic Children's Hospital for Rehabilitation mission statement is:

To provide better care for the sick, investigation of their problems and education of those who serve

II. Community Definition

The CCCHR community is defined by local and regional geographic areas. The local community consists of 10 zip codes in Cuyahoga County: 44127, 44115, 44114, 44104, 44103, 44112, 44108, 44106, 44120 and 44118. The regional community comprises 60% of inpatient volume and includes seven Northeast Ohio counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage and Summit.

III. How Implementation Strategy was Developed

This Implementation Strategy was developed by a team of members of senior leadership at CCCHR and Cleveland Clinic representing several departments of the organizations, including clinical administration, medical operations, finance and community relations.

Each year, senior leadership at CCCHR and Cleveland Clinic will review this Implementation Strategy to determine whether changes should be made to better address the health needs of its communities.

IV. Goals of the Implementation Strategy

A. Community Focus: Positively impact the health and wellbeing of the citizens in the communities we serve

B. Value: Continually strive to increase the quality of care provided and the efficiency with which that care is delivered

C. Knowledge: Actively support the efforts of researchers to discover knowledge and educators to train the next generation of health care professionals and build an engaged workforce

V. Summary of the Community Health Needs Identified

Secondary data, key stakeholder interviews and focus group input were reviewed to identify and analyze the needs raised by each source. The top health needs of the CCCHR community are those that are supported both by secondary data and addressed by key stakeholders and focus groups.

Needs are listed by category (e.g., patient care, community services). See the CCCHR CHNA for more information: clevelandclinic.org/2013CHRNA)

A. Chronic Disease and Health Conditions

1. Childhood Asthma
2. Childhood Obesity
3. Childhood Diabetes
4. Heart Related Diseases
5. Autism Spectrum Disorder
6. Low Birth Weight

B. Wellness

C. Access to Health Services

D. Research

E. Education

F. Access to Community Services

G. Economic and Community Development

VI. Needs Hospital Will Address

A. Chronic Disease and Health Conditions

1. Childhood Asthma

CCCHR provides inpatient care, outpatient care, respiratory therapy, and pulmonary rehabilitation services to pediatric patients suffering from asthma.

2. Childhood Obesity

CCCHR provides nutritional counseling, physical therapy and family centered education on matters relating to childhood obesity. The hospital also conducts community health talks, seminars and collaborative school programs that target childhood obesity issues.

3. Childhood Diabetes

CCCHR offers inpatient, outpatient and education services, including nutrition counseling, focused on diabetes, its long term complications and disease management.

4. Heart Related Disease

CCCHR offers rehabilitative pediatric patient care and outreach services relating to heart related diseases and congenital conditions.

5. Autism Spectrum Disorder

CCCHR's Center for Autism, offers diagnostic services and treatment based on applied behavioral analysis in an educational setting. The center's outreach program provides in-home behavioral programming, consultation and training. Within the Center, the Lerner School for Autism is a chartered, non-public school serving students ages 5 to 22.

6. Low Birth Weight

CCCHR neonatologists, developmental pediatricians and nurse practitioners evaluate and support the developmental and rehabilitative needs of premature infants or medically complex babies.

In addition to its clinical services, CCCHR offers and disease-specific support groups for patients and their families.

B. Wellness

CCCHR offers outreach programs and community health talks focused on educating children and their families in the communities it serves on healthy behavior choices including exercise, disease management, nutrition, and smoking cessation to promote health and wellness, increase access to healthcare resources, and reduce disease burden.

C. Access to Health Services

CCCHR provides medically necessary services to all patients regardless of race, color, creed, gender, country of national origin or ability to pay. CCCHR has a financial assistance policy that is among the most generous in the region and covers both hospital services and physician services provided by physicians employed by the Cleveland Clinic. The financial assistance policy can be found here:

<http://my.clevelandclinic.org/Documents/Patients/patient-financial-services-assistance.pdf>

Cleveland Clinic Children's Hospital for Rehabilitation is continually working to improve its scheduling and support service model to provide consistent experience, improve metrics, and increase efficiency including providing Internet scheduling, accelerating technology implementation and scheduling training.

D. Research

Clinical trials and other clinical and bench research activities occur throughout the Cleveland Clinic health system including at CCCHR. CCCHR, through Cleveland Clinic Children's, is conducting or participating in 147 clinical trials and studies and is creating a pediatric research center.

E. Education

Cleveland Clinic Children's Hospital for Rehabilitation provides medical education opportunities for pediatric medicine and specialties, nursing, respiratory and occupational therapy, physical therapy, speech therapy and other allied health students.

VII. Needs Hospital Will Not Address

Cleveland Clinic Children's Hospital for Rehabilitation cannot directly address certain community health needs identified in the CHNA that do not relate directly to CCCHR's mission to deliver health care. This is a need that governmental or other nonprofit agencies have the more appropriate expertise and resources necessary to address. Although CCCHR cannot address this need directly, it can and does support governmental and other agencies to help with these needs.

See Appendix D for the Inventory of Available Resources of the CHNA for additional detail on the organizations and programs, including those affiliated with CCCHR and the Cleveland Clinic, that are located within the CCCHR communities and capable of addressing these needs.

Cleveland Clinic Children's Hospital for Rehabilitation cannot directly address the following community health needs identified in the Community Health Needs Assessment:

A. Access to Community Services

This need relates to the availability and awareness of community services offered by governmental and community organizations unrelated to the provision of health services. Therefore, the hospital will not address this need in its implementation strategy.

Although it cannot directly address this need, CCCHR does and will continue to collaborate with and support community organizations to help them meet this need.

B. Economic and Community Development

The need for Economic and Community Development including the need for more housing options, parks and recreation centers; readily accessible transportation; and better infrastructure, was identified as a need in the CHNA.

Cleveland Clinic Children's Hospital for Rehabilitation cannot focus or otherwise address the need for transportation, parks, or other community service unrelated to the delivery of health care. Although CCCHR is not directly involved with developing community infrastructure and improving the economy because its mission relates to the delivery of quality healthcare, it does and will continue to support local chambers of commerce and community development organizations, collaborate with leaders of regional economic

improvement and provide in-kind donation of time, skill and /or sponsorships to support efforts in these areas.

In addition, Cleveland Clinic Children's Hospital for Rehabilitation employs over 583 physicians and other caregivers and provides an overall economic benefit of the community.